



Delta Dental Survey of Ryan White Part A Recipients February 2016

Survey Administer and Analyzed by:



Phoenix EMA

Delta Dental Survey of Ryan White Part A Recipients

61

Total Responses

Date Survey Began: Monday, January 25, 2016

Date Survey Concluded: Wednesday, February 24, 2016

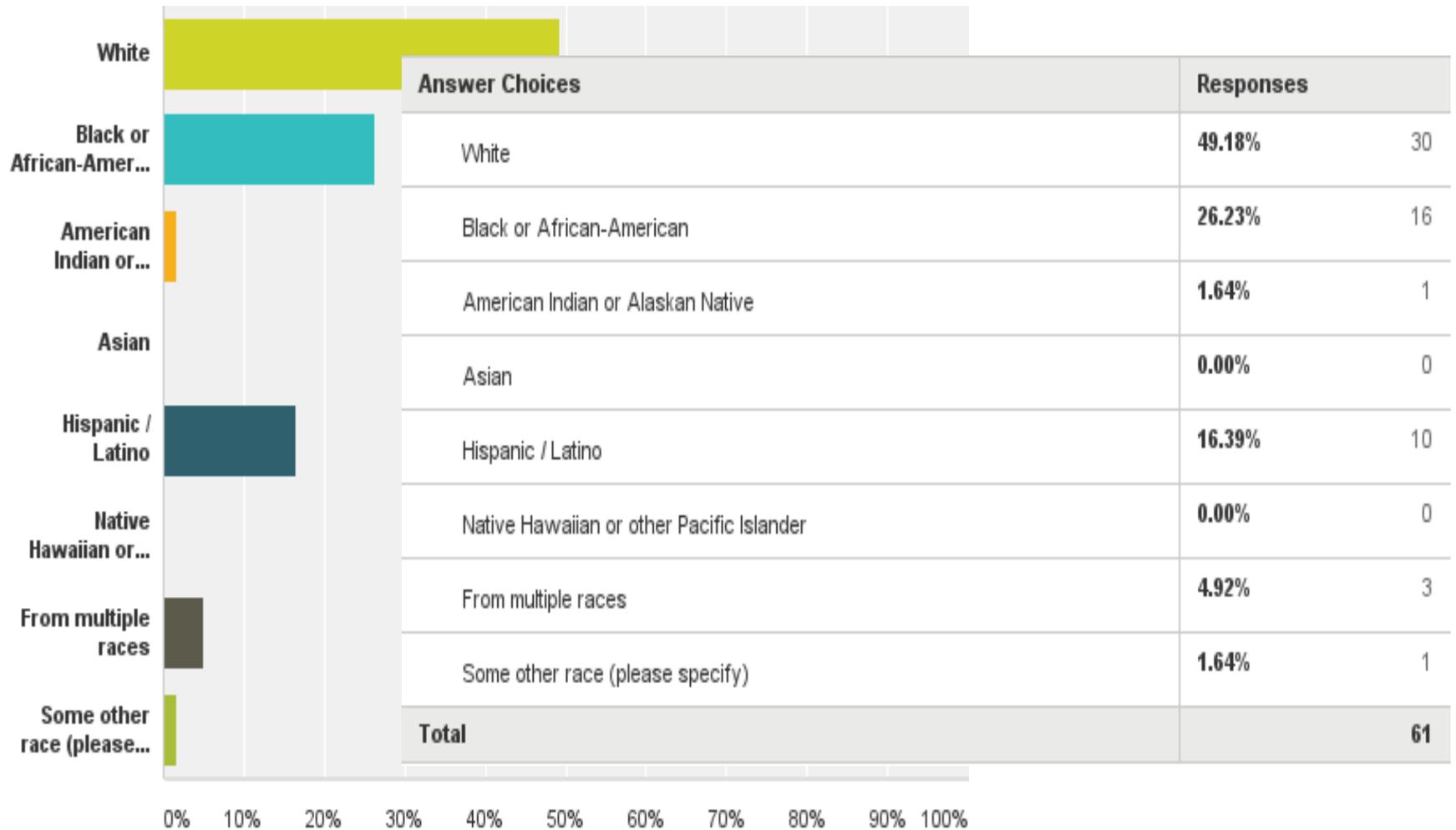
Total Client Identified: 312

Total Clients Surveyed: 61

Percent Surveyed: 20%

Race / ethnicity of respondents

Answered: 61 Skipped: 0



Age of respondents

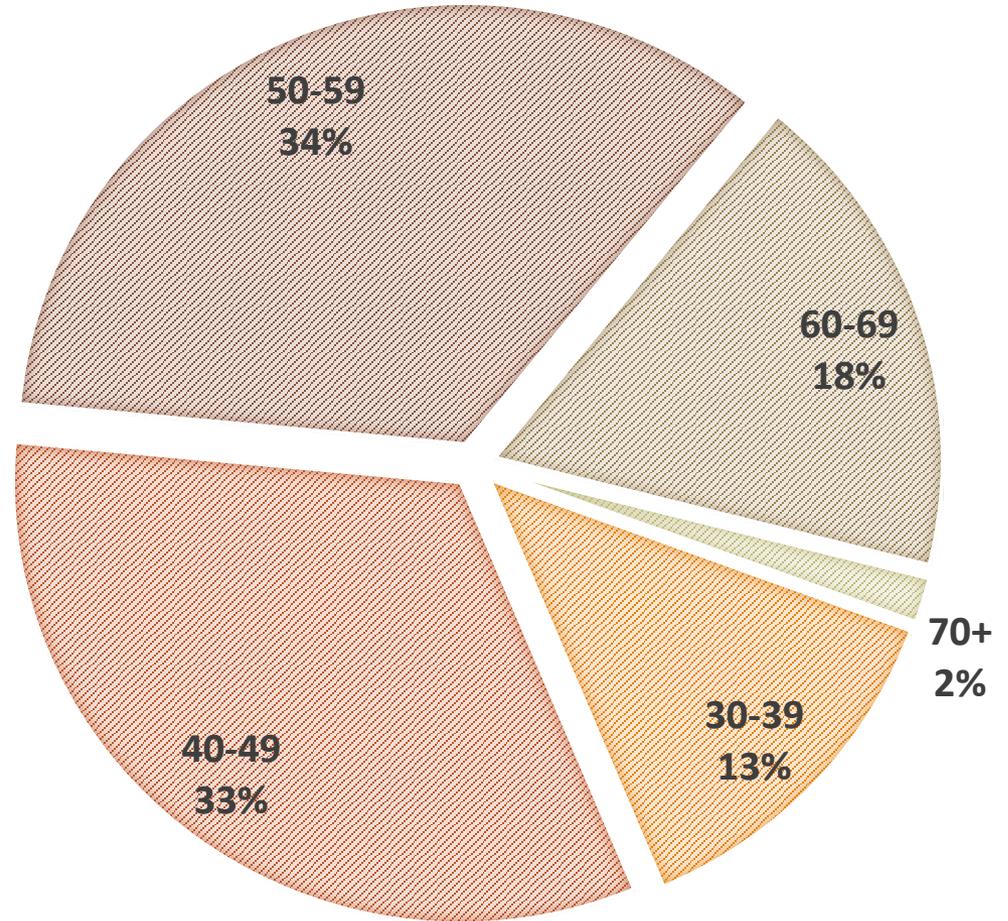
Answered: 61 Skipped: 0

51

Average Age of Respondents

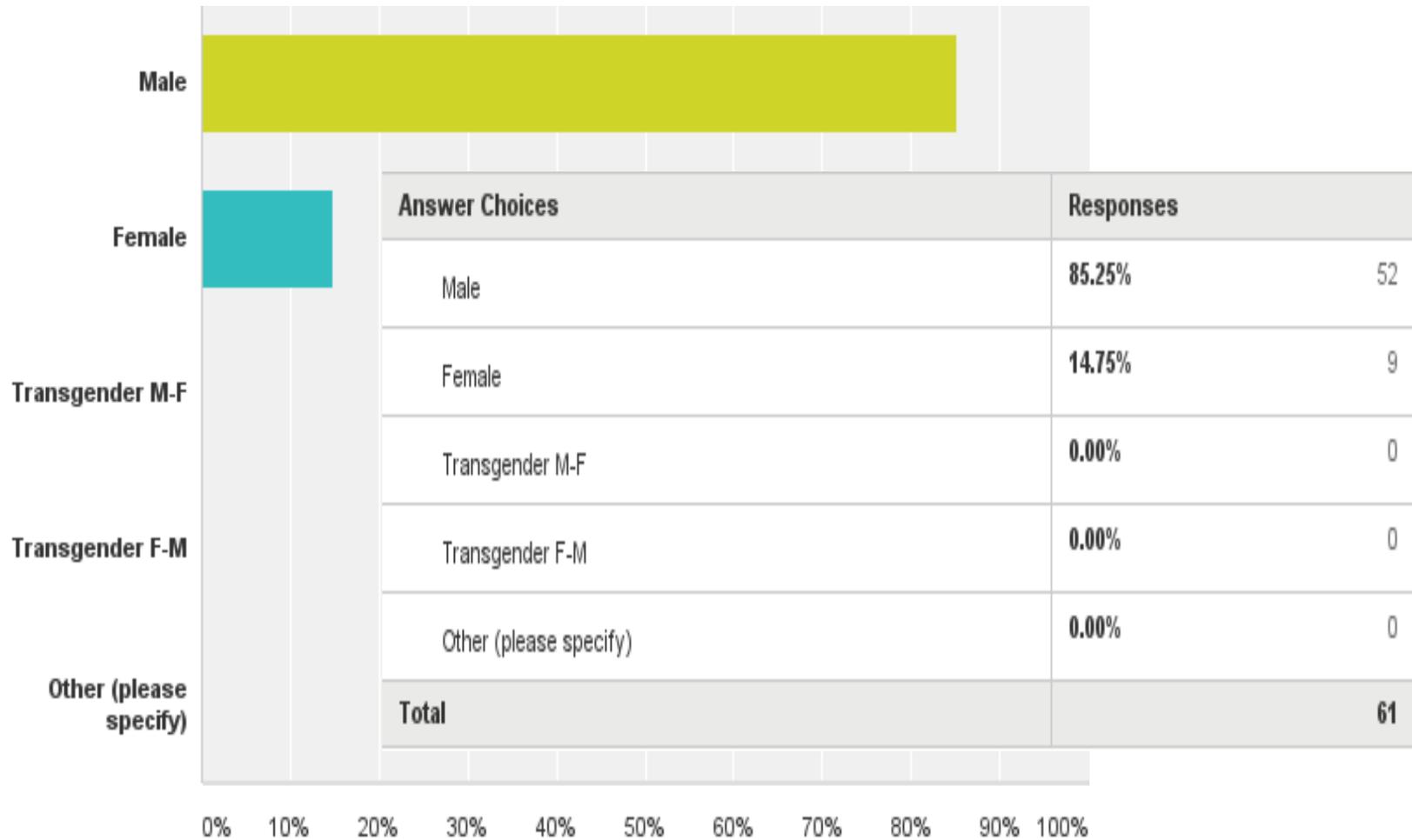
33 – 70

(1983 – 1946)
Age Range of Respondents



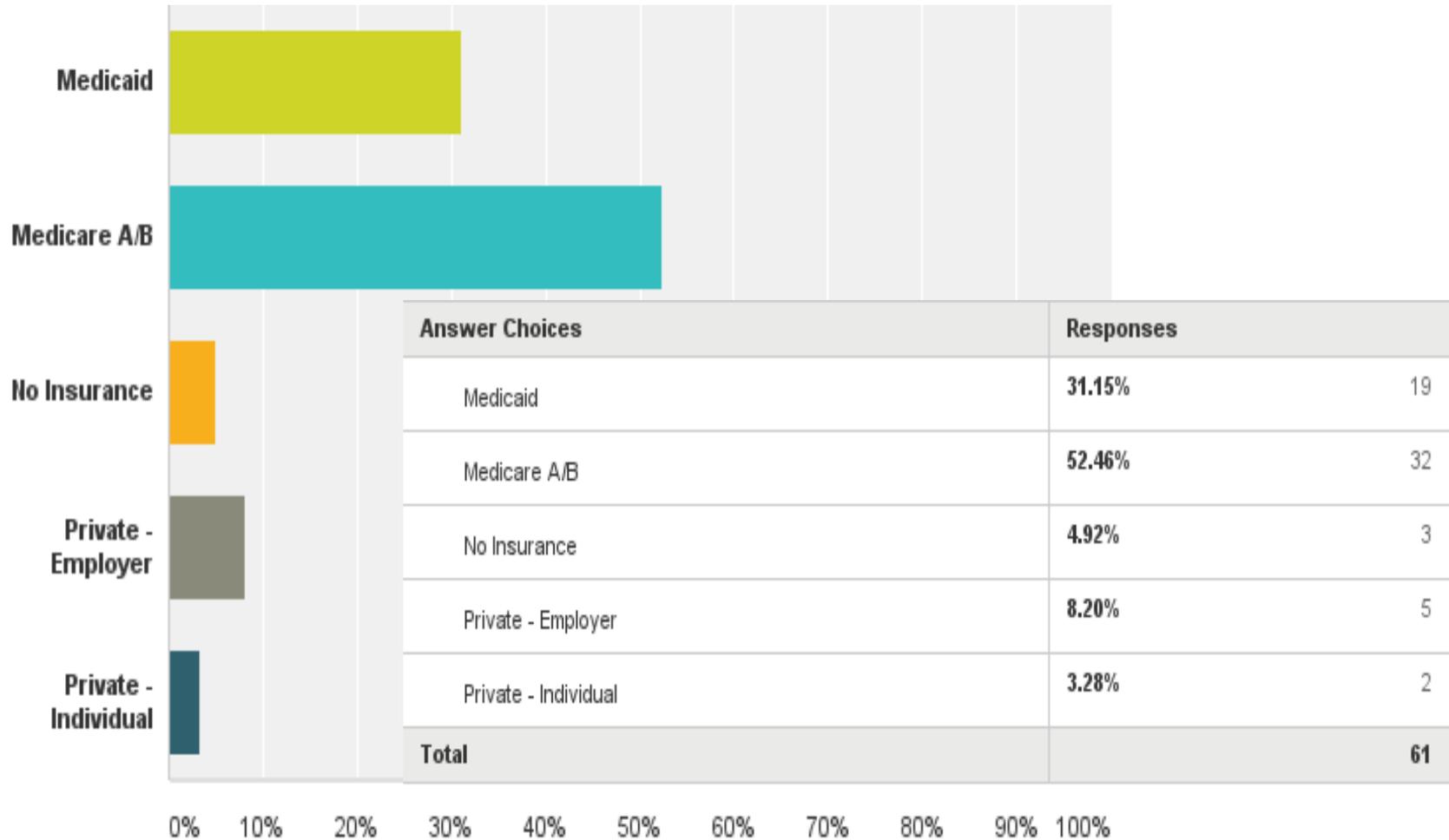
Gender of respondents

Answered: 61 Skipped: 0



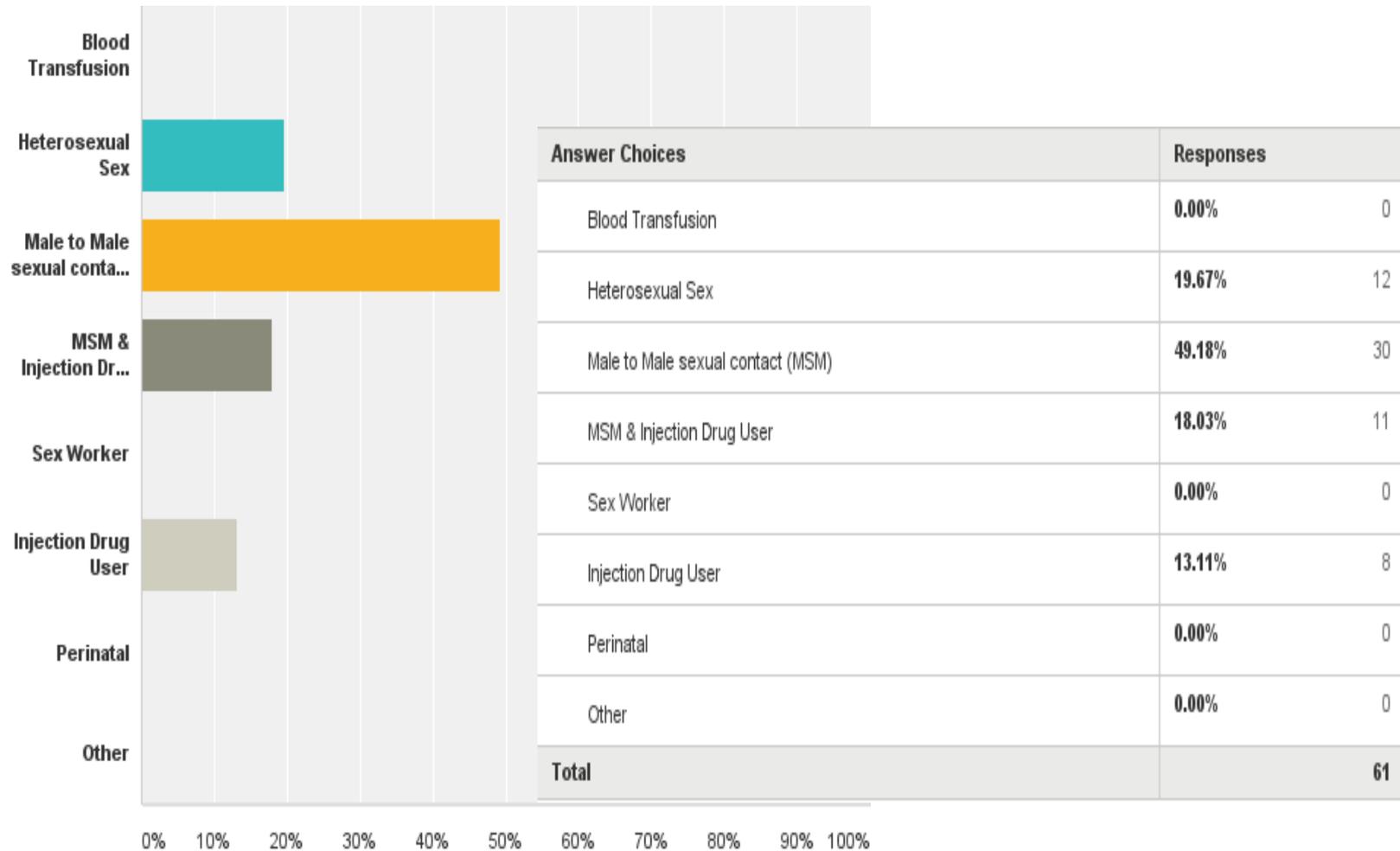
Last primary insurance or respondents

Answered: 61 Skipped: 0



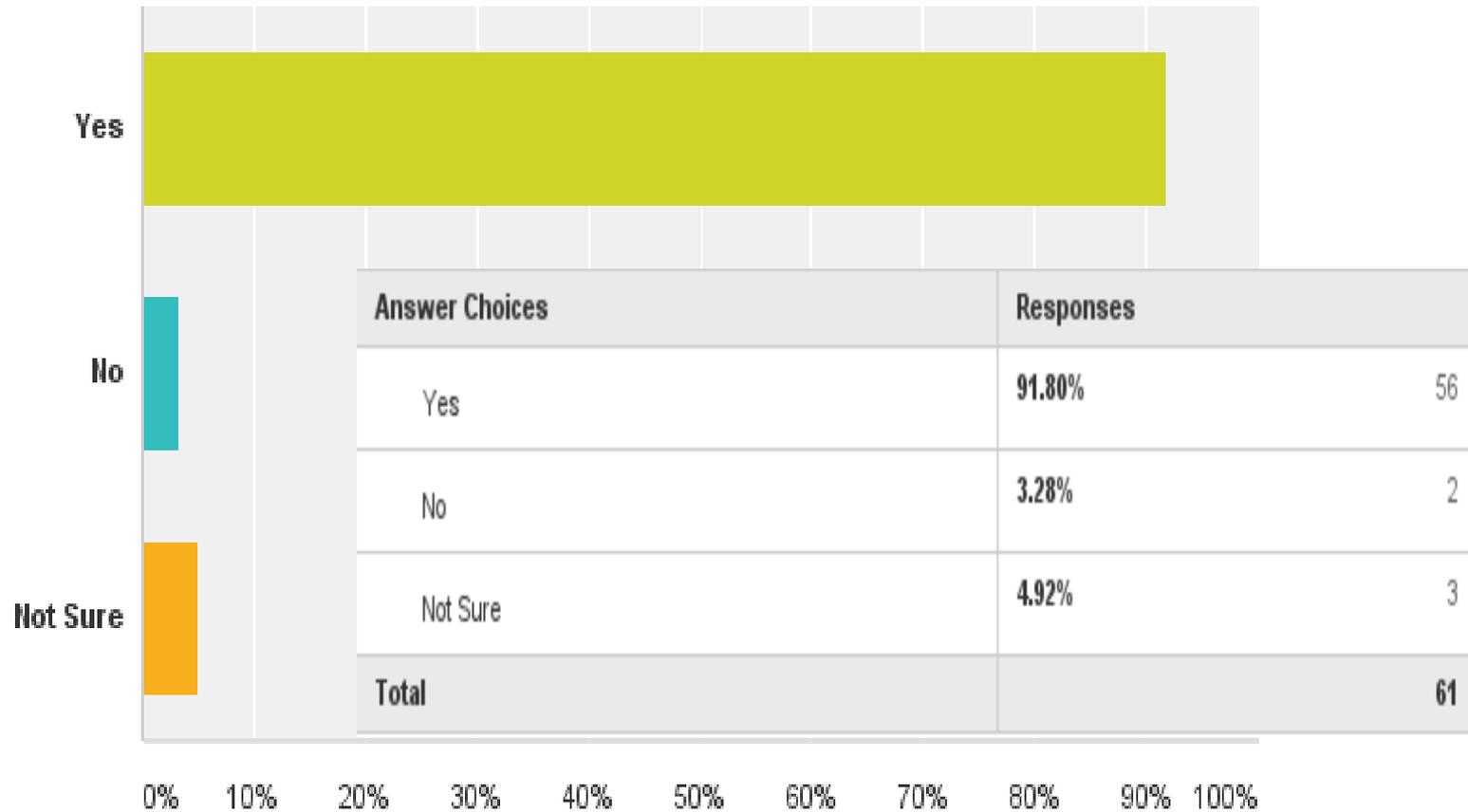
Method of exposure of respondents

Answered: 61 Skipped: 0



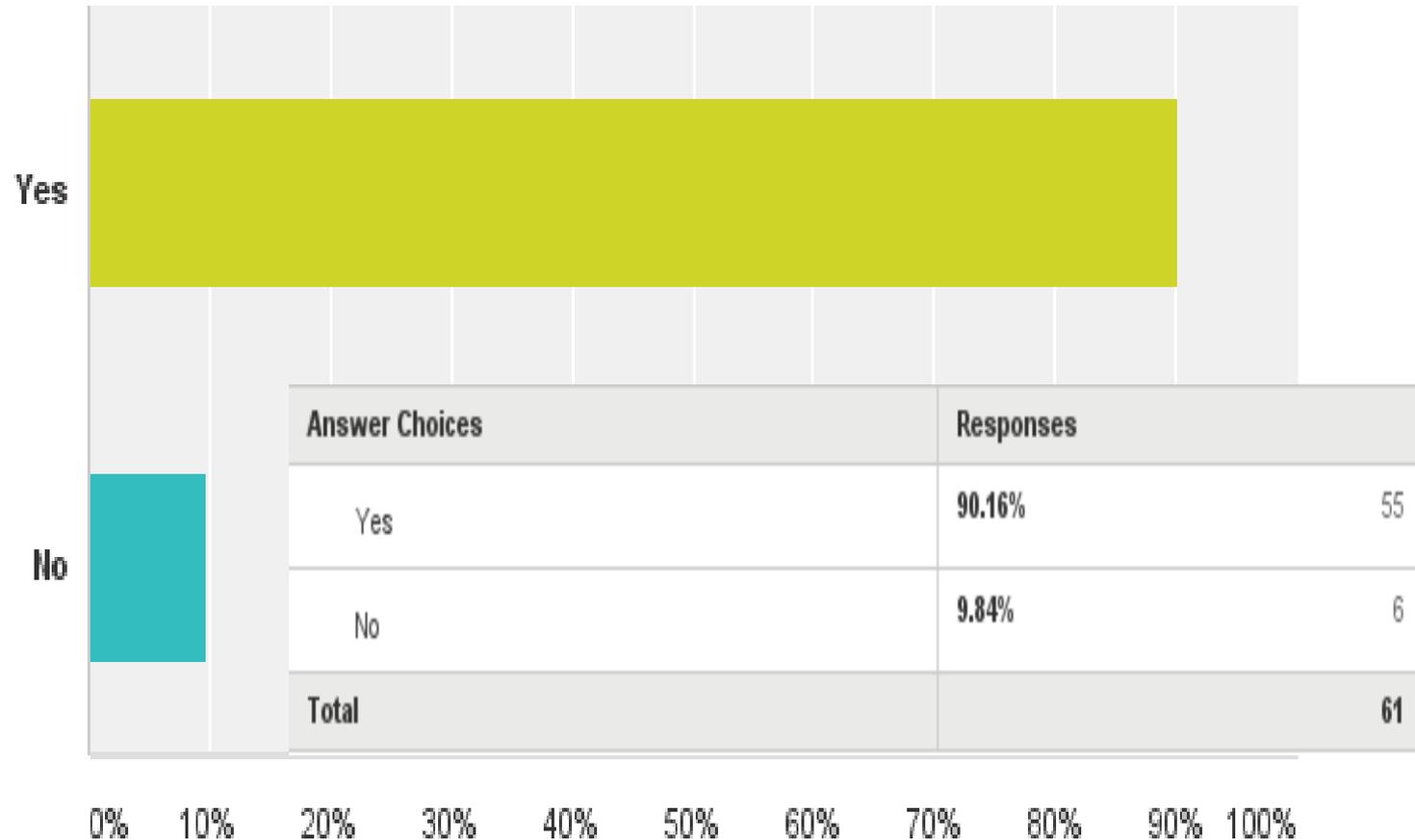
Undetectable respondents

Answered: 61 Skipped: 0



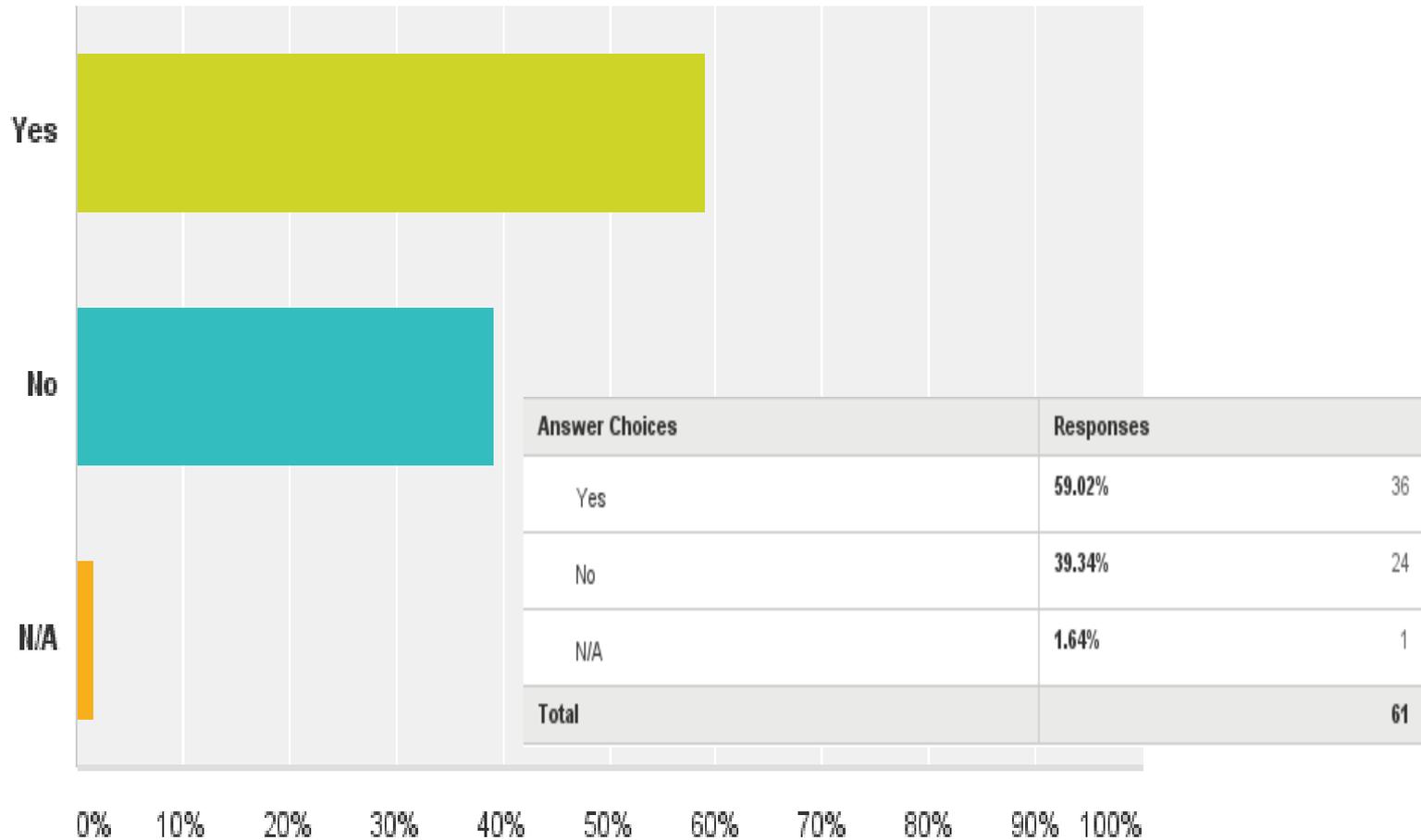
Clients knowledge of being enrolled in Delta Dental

Answered: 61 Skipped: 0



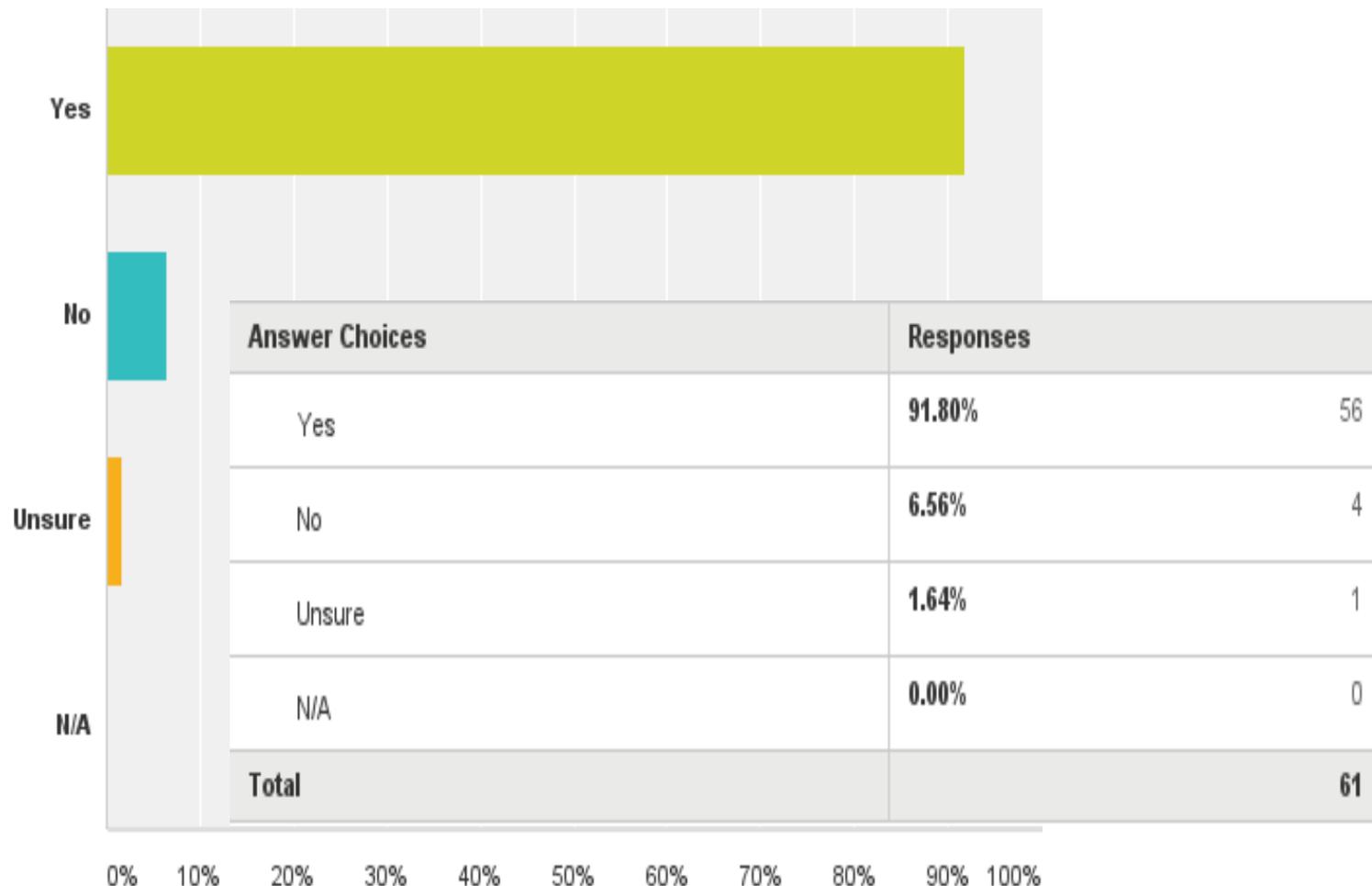
Clients currently have a Delta Dental insurance card

Answered: 61 Skipped: 0



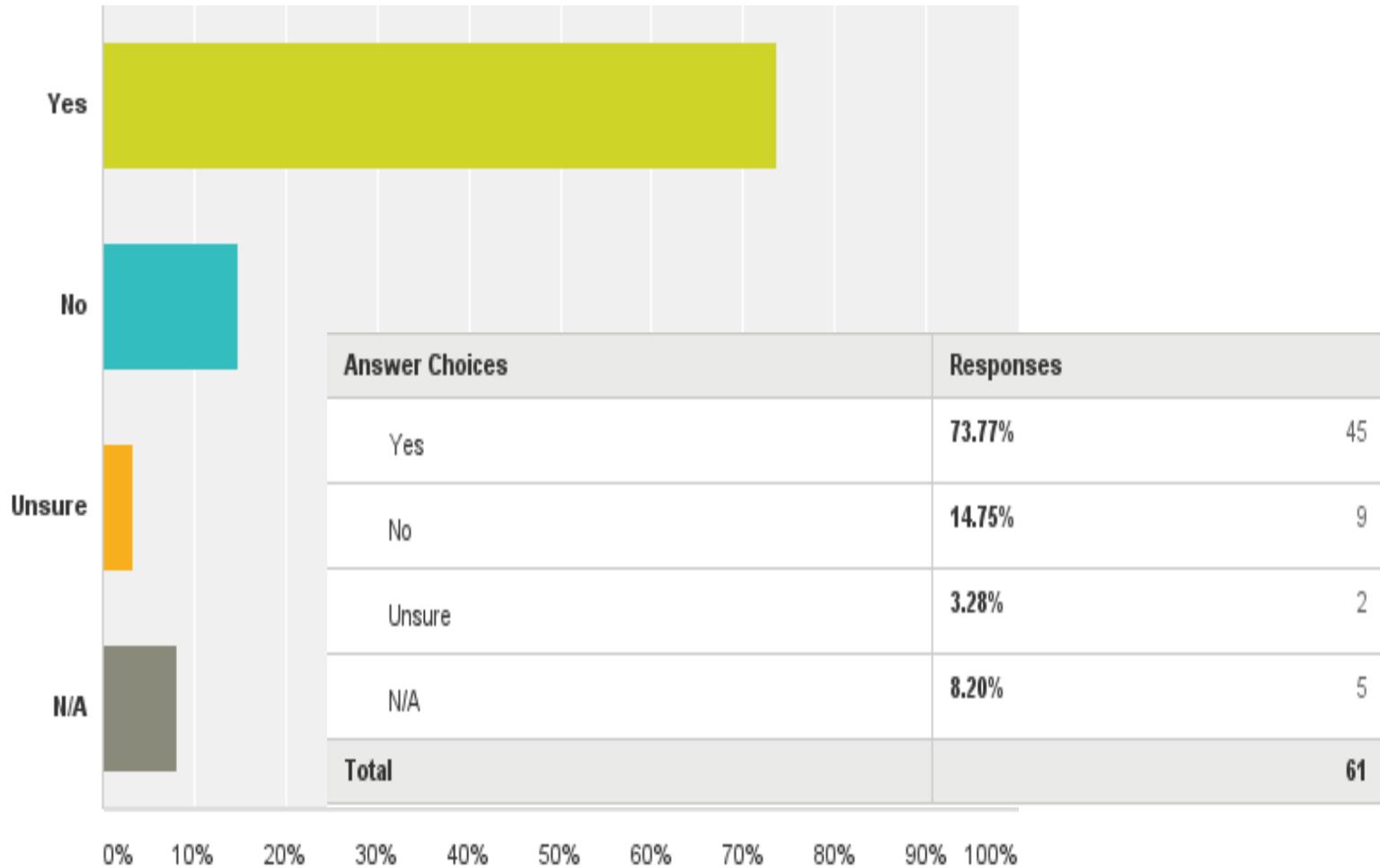
Do clients feel comfortable disclosing their HIV status to Dentist?

Answered: 61 Skipped: 0



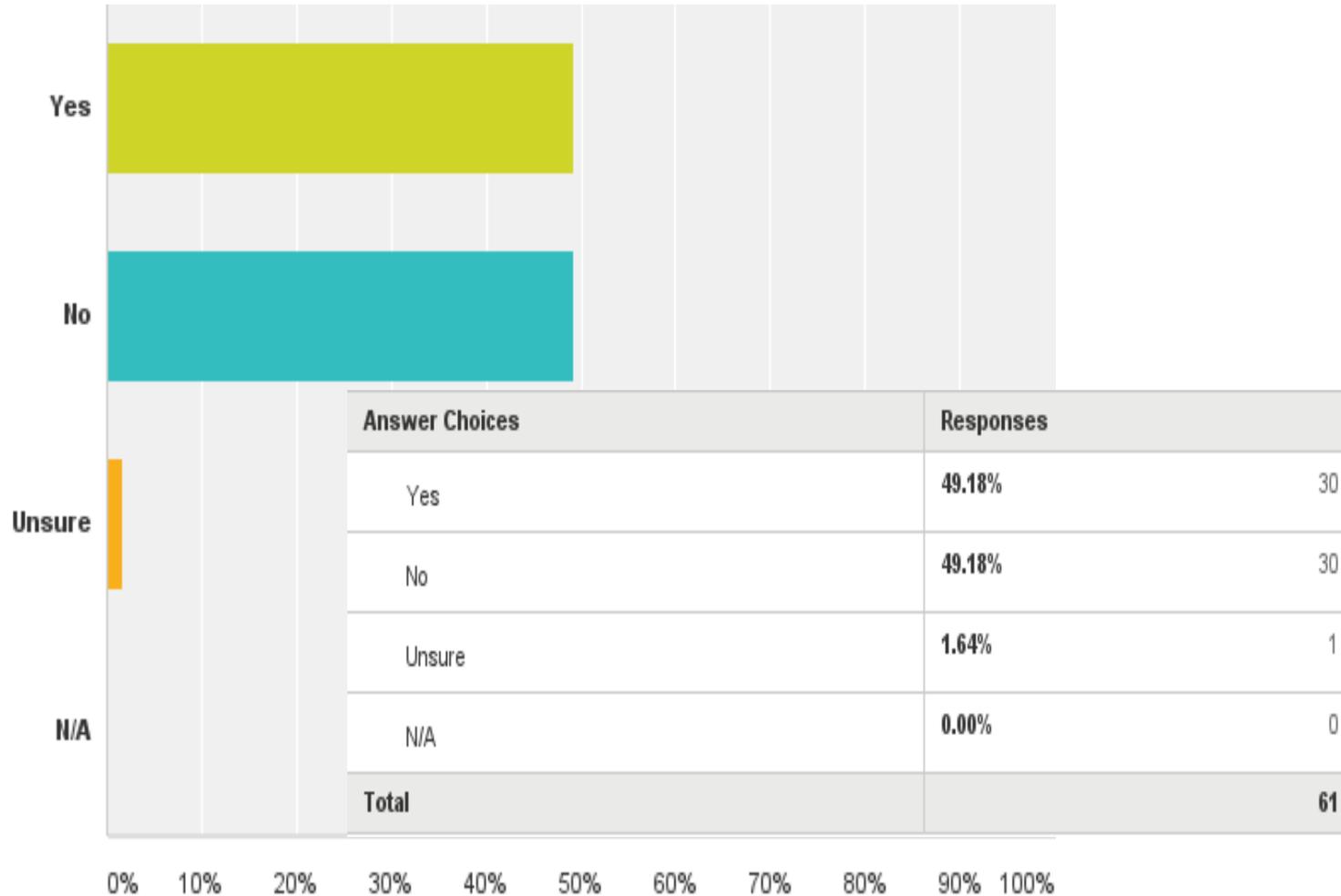
Respondents who would like a 6 month notification/reminder

Answered: 61 Skipped: 0



In the last year did the respondent schedule a dental appointment?

Answered: 61 Skipped: 0



Barriers for clients to seek dental services

No Barrier – Goes to dentist (1)	No coverage in area
Transportation issue (2)	Delta Dental doesn't cover all procedures
Interferes with work schedule (3)	Anxiety
Has dentures no need to go (4)	Did not like/trust Dentist
Didn't know I had dental coverage (5)	Homeless
Because of HIV status	Not familiar with area
No free time	Too much paperwork

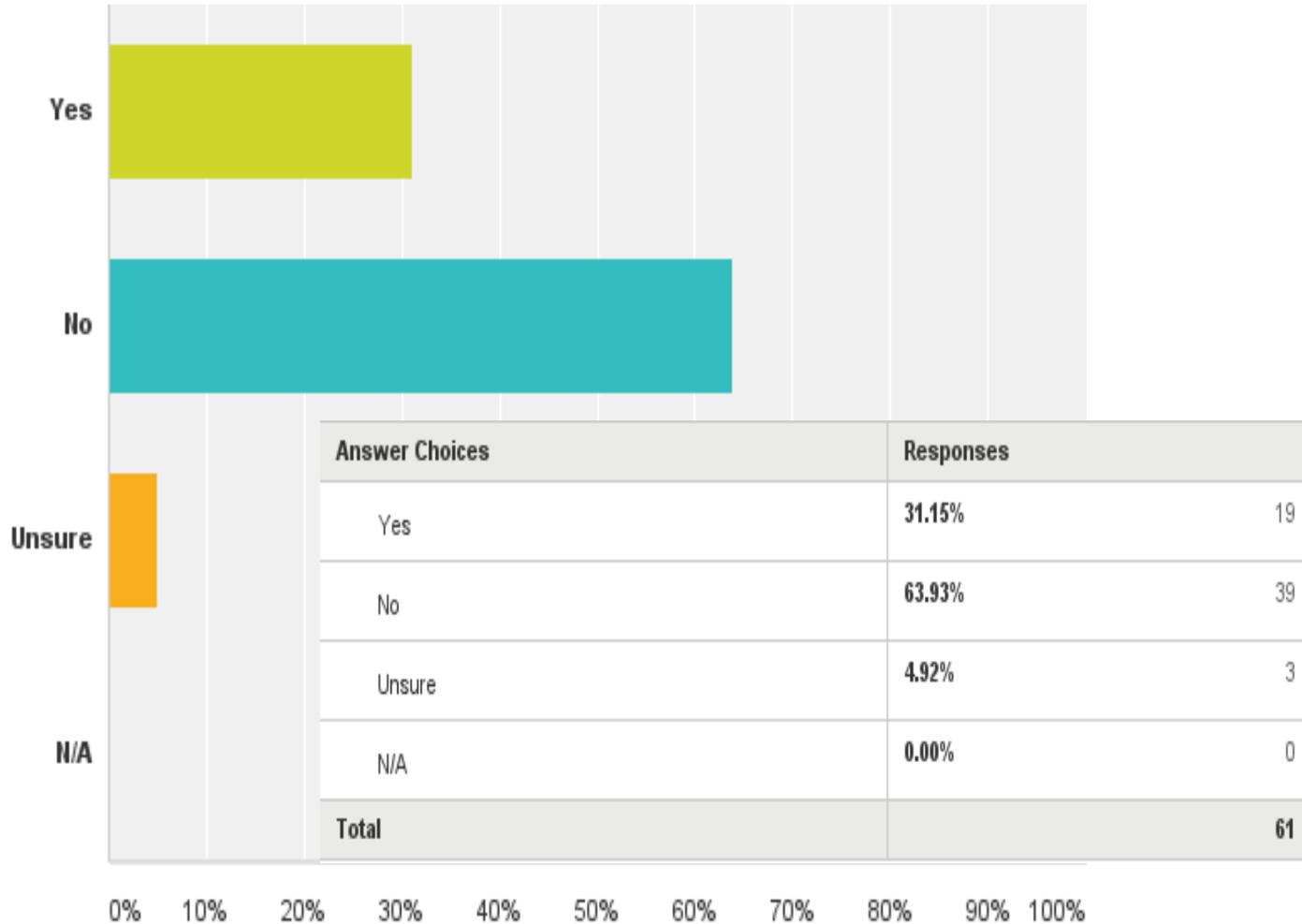
Going to the dentist makes me uncomfortable/anxious?

Answered: 61 Skipped: 0

Strongly disagree	Somewhat disagree	Neither agree or disagree	Somewhat agree	Strongly agree	Total	Weighted Average
54.10% 33	8.20% 5	1.64% 1	26.23% 16	9.84% 6	61	2.30

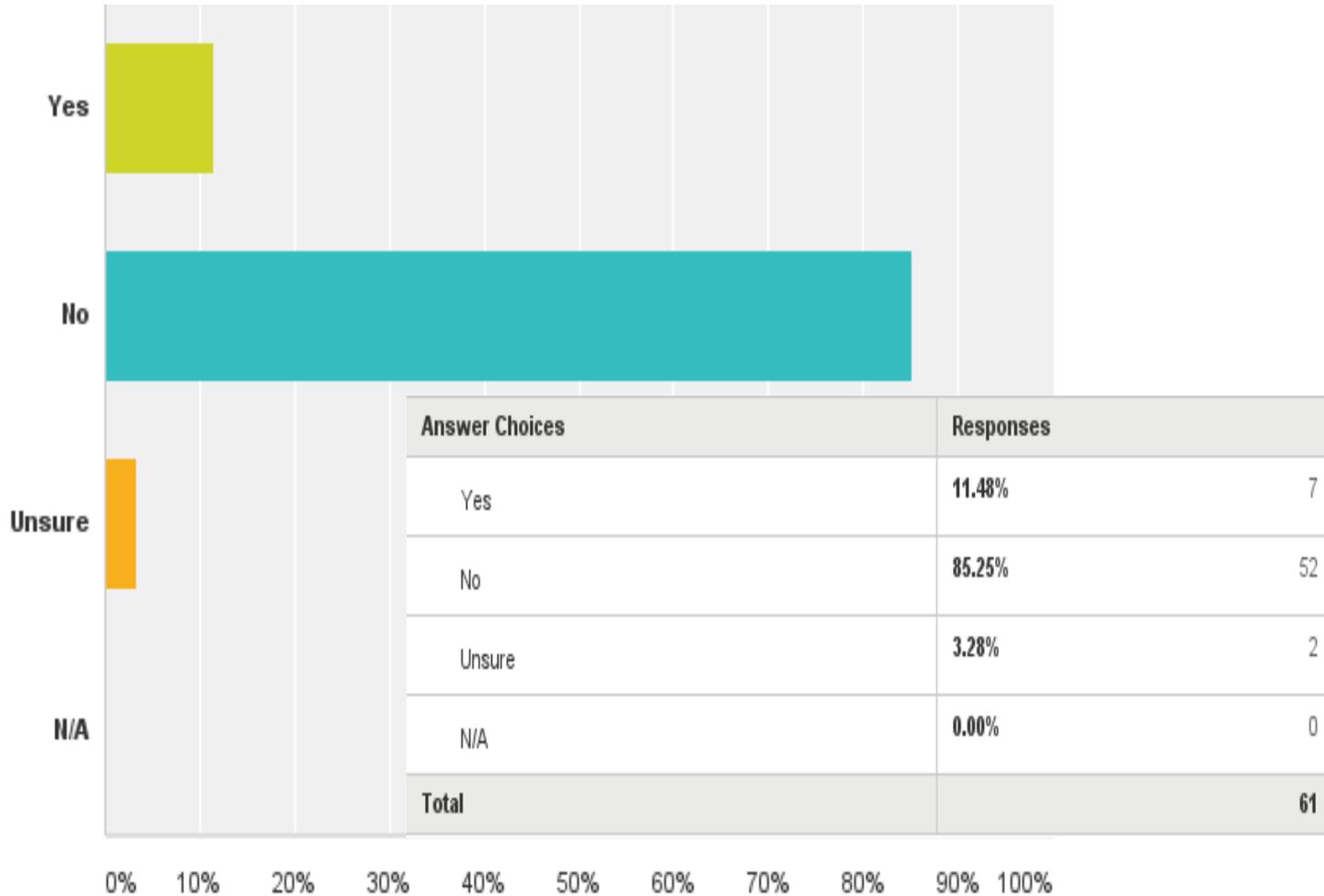
Do you have an immediate need to see a dentist?

Answered: 61 Skipped: 0



Do you need assistance in scheduling a dentist appointment?

Answered: 61 Skipped: 0



Dentist(s) clients use for dental services:

AZ State University Dentistry - Dr. Harrison

Carranza Dental - Dr. Fernandez

County Hospital

Dr. Montgomery

Encanto Family Dental - Dr. Nunley

Happy Dentistry

Maricopa Medical - Dr. Brendenmuhl

McDowell Dental Clinic

Palm Dental - Dr. Eskandari

Peoria Dental

School of Dentistry in Mesa

Smile Dental Group



Dental Services in 2015-2016

Clients Served

- **1,970**
 - 698 Direct Dental clients
 - 1272* Dental Insurance clients (*# of clients who received services*)

Expenditures

- **\$1,857,961.01*** (bills through January/February, not final reconciliation billing)
 - \$568,141.53 Direct Dental
 - \$1,289,819.48 Dental Insurance

Average Cost Per Client

- **~\$943**





Additional Funds in 2015-2016

of Clients w/ Treatment Plans Above \$2,500

- **195 (~10% of all clients enrolled in oral health)**
 - 161 Direct Dental clients
 - 34 Dental Insurance clients (**# of clients who received services)

Expenditures

- **\$345,597.93**
 - \$206,065.93 Direct Dental
 - \$139,532.00 Dental Insurance

of clients w/ Treatment Plans Above \$3,500

- **97 (79% of the total additional requests)**





Oral Health in 2016-2017

- 2016-2017 allocation is 1,953,957.00
- 2015-2016 contracted dollars to date amount to \$2,092,176.00
 - Difference of (\$138,219.00)
- 90% of all client needs were met with the \$2500 benefit maximum
- Of the 10% above \$2,500, half of them (52%) were above \$3,500
 - 5% (97) of the total clients (1970) served



Discussion

1. Increase the max benefit cap to \$3,500
 - If so, treatment plans above \$3,500 would not be approved
 - Part B may be able to assist with treatment plans above \$3,500
 - This would require data sharing agreement
 - Would need time to implement this process
2. Limits on number of approved clients to remain within budget
 - Would depend on large treatment plan requests

