

# Maricopa County

## Customer Satisfaction Survey

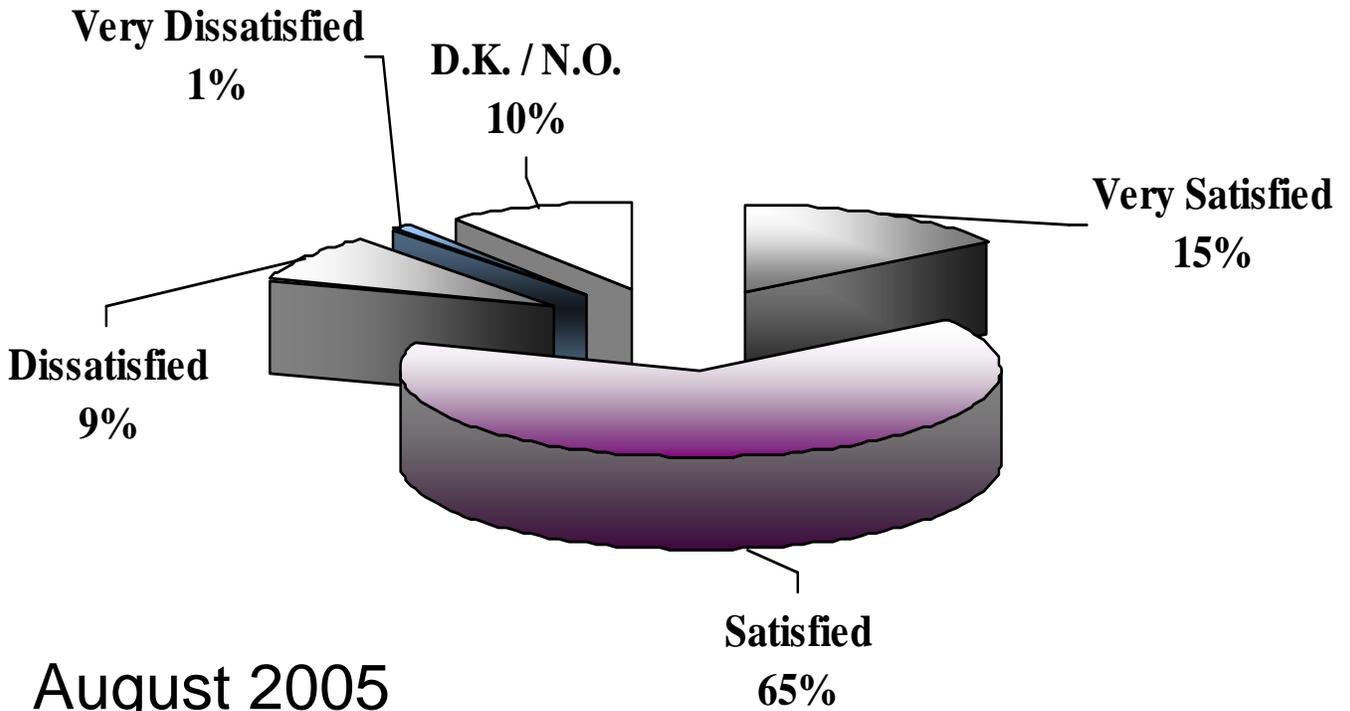
### General Population August 2006



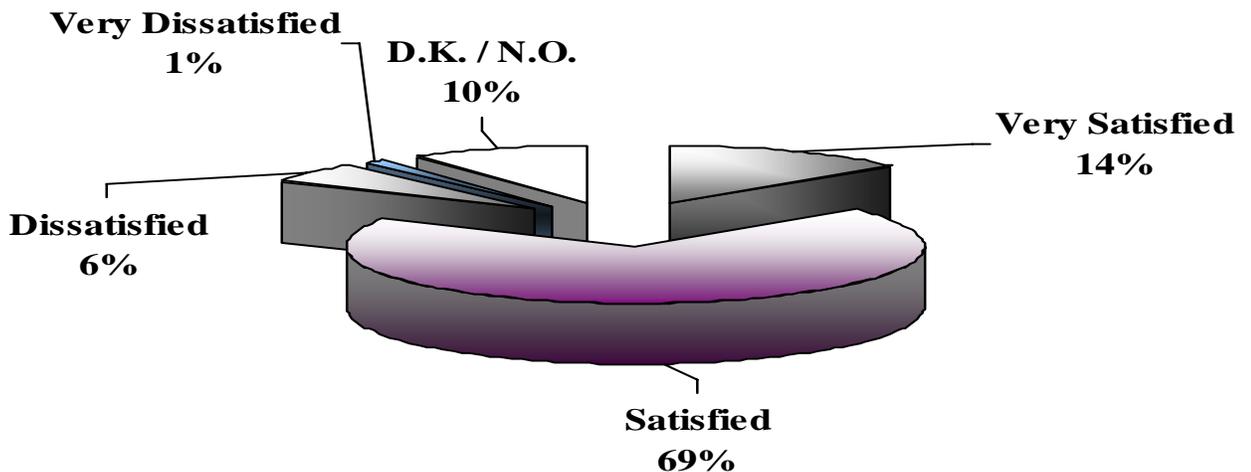
Conducted by Maricopa County Office of Research & Reporting

# Satisfaction With County Government

August 2006

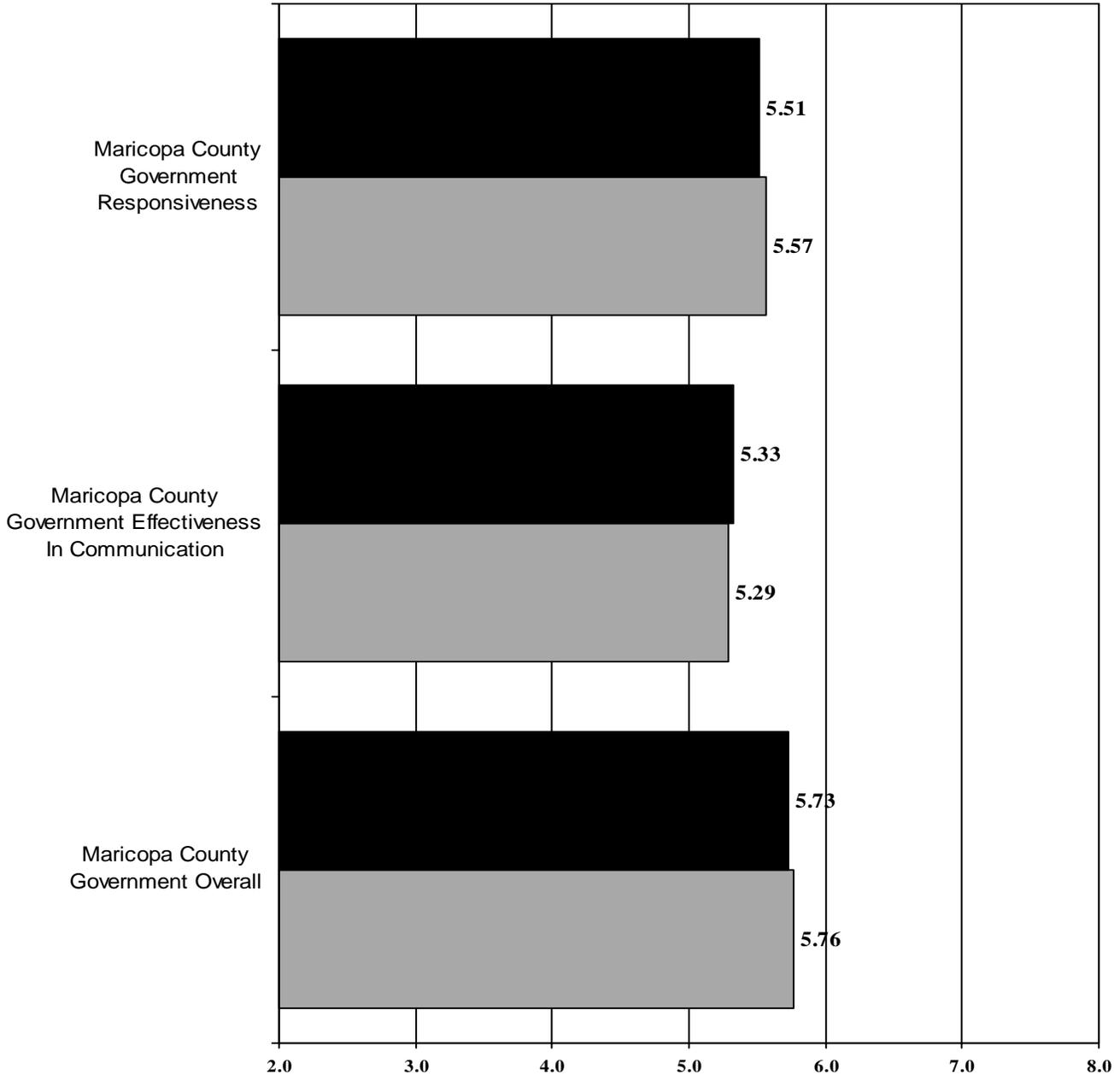


August 2005



How satisfied or dissatisfied are you with Maricopa County Government?

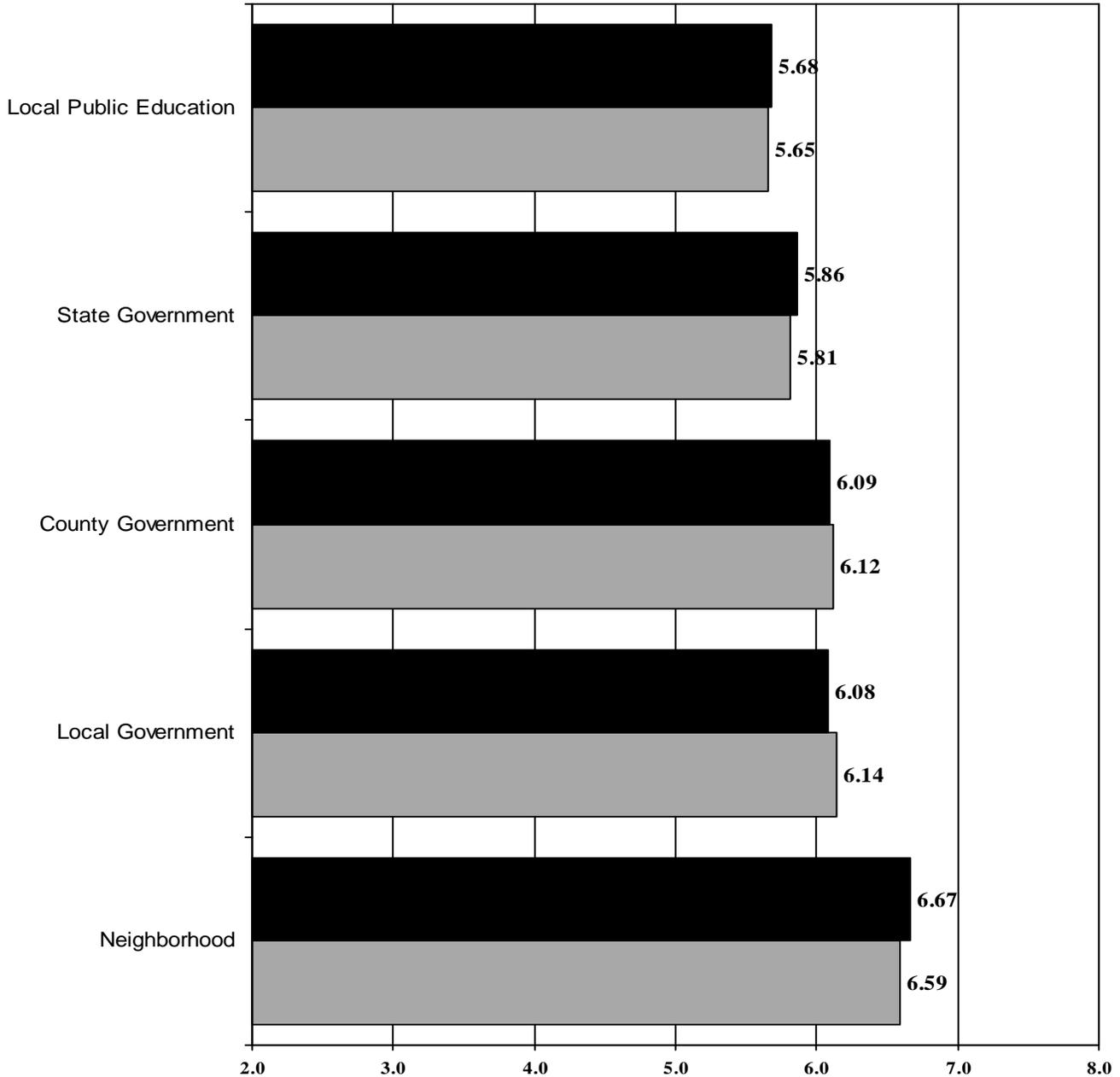
# Mean Rating Scores



Excellent=8 ,Good=6, Fair=5  
Poor=4, Very Poor=2

■ 2005 ■ 2006

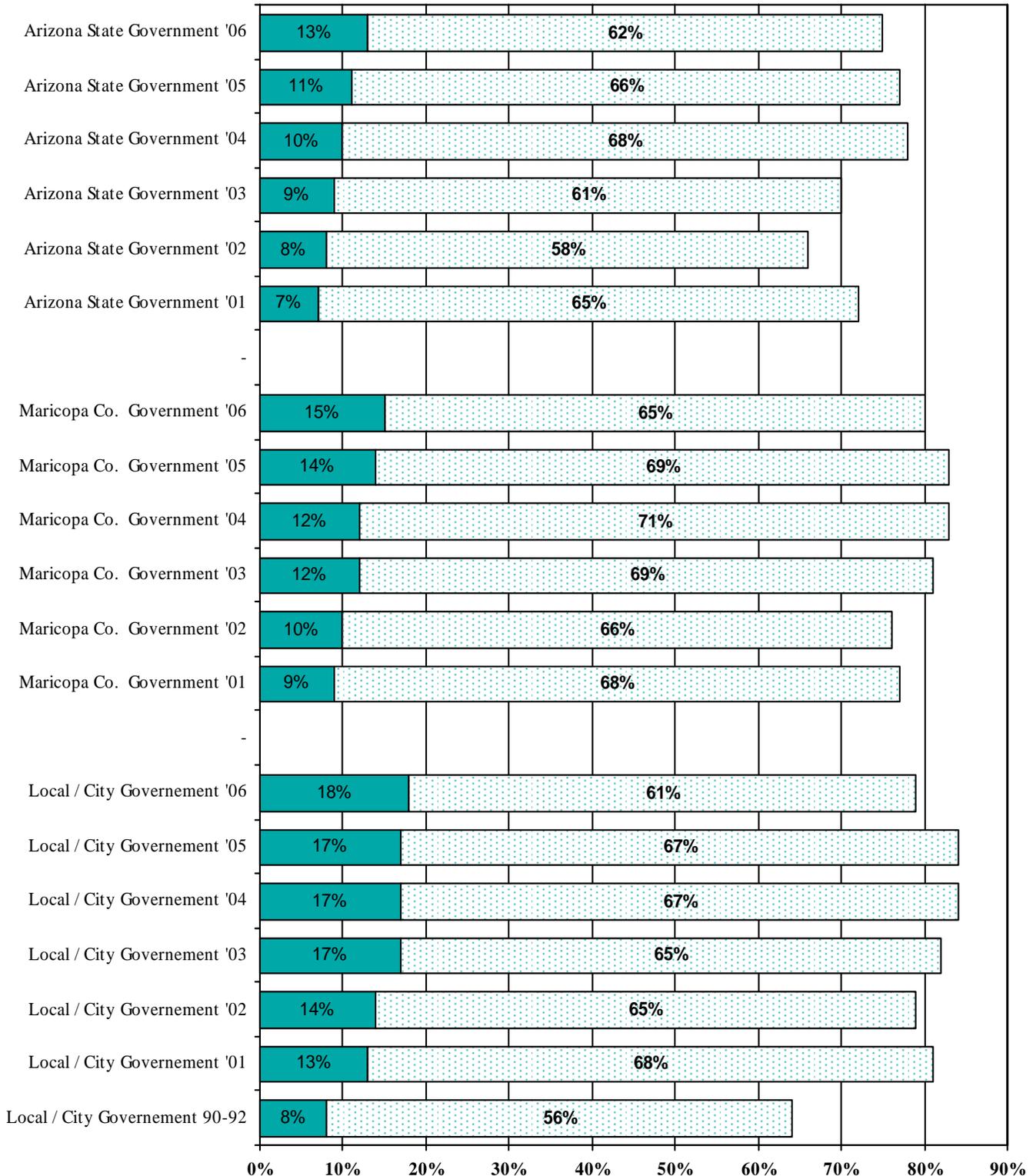
# Mean Satisfaction Scores



Very Dissatisfied=2, Very Satisfied=8  
Scores Above 5=Positive, Below=Negative

2005 2006

# Percent Satisfied With State, County, & Local Government



■ % Very Satisfied
  % Satisfied

