



THE INTEGRATED CRIMINAL JUSTICE INFORMATION SYSTEM



Quarterly Newsletter

Volume 1, Issue 6

April 2003

ICJIS MOVING!!

The Integrated Criminal Justice Systems agency is moving. The Maricopa County Board of Supervisors have approved an ICJIS request for lease space on the fourth floor of 411 N. Central. ICJIS is expecting to move to its new location by June 2003. When the move is complete, ICJIS will have all of the ICJIS staff in one location. This consolidation of staff will provide ICJIS with better facilitation of projects and increased communication.

ICJIS BEGINS ITSM INCIDENT CHANGE MANAGEMENT ACTIVITIES

On March 14th, ICJIS initiated daily morning conference calls (also known as 'Stand Up') in an attempt to begin tracking, managing and timely fixing incidents that have and will come up regarding operational ICJIS systems. Every weekday morning at 8:30am all justice agencies participate in a teleconference review of our 'Open Incident' activities which are maintained in our Information Technology Service Management (ITSM) electronic collaboration facility named "eRoom". Teleconferences generally last 15-20 minutes dependent upon the operational events and all justice agencies are encouraged to attend. In addition, 'Change Management' activities are discussed every Friday after open incidents.

Our primary goals for the Daily Conference include:

- Tracking all ICJIS Incidents and Changes
- Accurately describing problems
- Determining actions and due dates
- Establishing points-of-contact

An ITSM Steering Committee, comprised of Justice Agency representatives, tracks and oversees these activities on a weekly basis in order to facilitate resolution and to be apprised of any need for escalation or endorsing additional resources if deemed necessary.

ICJIS provides a wealth of information on our operational systems contained in the eRoom facility for review by all justice agencies. Information on planned outages and alert notices are provided along with daily minutes, logs, contacts and real-time monitoring of systems. To find out more about this important ITSM activity, contact Bob Rampy at brampy@mail.maricopa.gov.

"ICJIS...Putting the Power Of Technology to The Protection of the People"

ICJIS PLANS APPROVED FOR 2003-2004

On April 3, 2003, the Integrated Criminal Justice Systems Executive Committee approved the Bi-Annual Strategic Business Plan for calendar years 2003-2004 and Operational and Budget plans for FY 03/04. The 2003-2004 Bi-Annual Strategic Business Plan is the third developed in the originally planned seven-year life of the Integrated Criminal Justice Information Systems (ICJIS). The emphasis of the ICJIS program continues to drive efforts toward the integration of disparate and divergent systems. The first of the three ICJIS Strategic Business Plan goals was accomplished during 2002. For 2003-2004, ICJIS Strategic Goal is to develop by December 2005, an electronic exchange of information by developing and deploying prioritized data exchanges through the Integration Engine. This will enable participating justice and law enforcement county agencies to reduce redundant data entry. (ICJIS 2003-2004 Bi-Annual Strategic Plan). The 2003-2004 Operational Plan was new for this year. In prior years the Operational Plan was part of the Strategic Plan. This year to better clarify the operational goals of ICJIS, the Operational Plan became a separate document. The purpose of the Operational Plan is to provide a clear focus, direction and project management criteria for tactical and strategic ICJIS initiatives identified in the Strategic Business Plan. There were four programs identified in the Operational Plan; Integration of Data Among County Justice Information Systems, ICJIS Infrastructure, State and Federal Systems Security and Integration of Data With External Justice Systems. Also approved this year as a separate document was the FY 03/04 Budget Plan. This plan provides detailed estimated costs, by County expenditure object code, for recommended ICJIS Project initiatives identified in the Operational Plan. ICJIS has made significant progress in obtaining the goals originally crafted in the Jail Tax initiative of 1998. The initial cost-estimate of \$25 million to accomplish the project continues to be a substantial limitation to the achievement of the full ICJIS vision. Consultant estimates have reached upwards of a \$50 to \$70 million price range to complete all projects outlined in the Strategic Business Plan. For this year the adopted Bi-Annual Strategic Business Plan, Operational Plan and Budget Plan support the attainment of our goal to prioritize and deploy data exchanges.

<http://www.search.org/integration/MaricopaCounty/MCStrategicPlan.pdf>