

SERIAL 05193 SS IRIS CASE MANAGEMENT SYSTEM SUPPORT - ECORRIDOR

DATE OF LAST REVISION: September 24, 2007 CONTRACT END DATE: December 31, 2010

CONTRACT PERIOD THROUGH DECEMBER 31, 2010

TO: All Departments

FROM: Department of Materials Management

SUBJECT: Contract for **IRIS CASE MANAGEMENT SYSTEM SUPPORT - ECORRIDOR**

Attached to this letter is published an effective purchasing contract for products and/or services to be supplied to Maricopa County activities as awarded by Maricopa County on **October 19, 2005 (Effective 01/01/06)**.

All purchases of products and/or services listed on the attached pages of this letter are to be obtained from the vendor holding the contract. Individuals are responsible to the vendor for purchases made outside of contracts. The contract period is indicated above.

Wes Baysinger, Director
Materials Management

LC/mm
Attach

Copy to: Clerk of the Board
Rose Adams, Public Defender
Materials Management



CONTRACT PURSUANT TO SOLE SOURCE AGREEMENT

SERIAL 05193-SS

This Contract is entered into this 1st day of January, 2006 by and between Maricopa County ("County"), a political subdivision of the State of Arizona, and eCorridor, Inc., an Arizona corporation ("Contractor") for the purchase of Information Technology Consulting and Database Administration/Development services.

1.0 TERM

- 1.1 This Contract is for a term of FIVE (5) years, beginning on the 1st day of January, 2006 and ending the 31st day of DECEMBER, 2010.
- 1.2 This Engagement was procured as a Sole Source under Board of Supervisors Agenda #C-52-06-002-1-00 and may not be extended beyond the original FIVE (5) Year term without Board of Supervisor approval.

2.0 PAYMENT

- 2.1 As consideration for performance of the duties described herein, County shall pay Contractor the sum stated in Final Pricing, attached hereto and incorporated herein as Exhibit "A."
- 2.2 Payment under this Contract shall be made in the manner provided by law. Invoices shall be prepared and submitted in accordance with the instructions provided on the purchase order. Invoices shall contain the following information: purchase order number, item numbers, description of supplies and/or services, sizes quantities, unit prices, and extended totals and applicable sales/use tax. The County is not subject to excise tax.

3.0 DUTIES

- 3.1 The Contractor shall perform all duties stated in the Agreed Scope of Work, attached hereto and incorporated herein as Exhibit "B."
- 3.2 Contractor shall perform services at the location(s) and time(s) stated in Exhibit "B," or in the purchase order requesting such services.
- 3.3 During the Contract term, County shall provide Contractor's personnel with adequate workspace for consultants and such other related facilities as may be required by Contractor to carry out its contractual obligations.

4.0 TERMS & CONDITIONS

4.1 INDEMNIFICATION AND INSURANCE:

4.1.1 **INDEMNIFICATION**

4.1.2 Indemnification.

To the fullest extent permitted by law, Contractor shall defend, indemnify, and hold harmless the County, its agents, representatives, officers, directors, officials, and employees from and against all claims, damages, losses and expenses, including but not limited to attorney fees and costs, relating to this Contract.

The amount and type of insurance coverage requirements set forth herein will in no way be construed as limiting the scope of the indemnity in this paragraph.

4.1.3 **Abrogation of Arizona Revised Statutes Section 34-226:**

In the event that A.R.S. § 34-226 shall be repealed or held unconstitutional or otherwise invalid by a court of competent jurisdiction, then to the fullest extent permitted by law, **CONTRACTOR** shall defend, indemnify and hold harmless **COUNTY**, its agents, representatives, officers, directors, officials and employees from and against all claims, damages, losses and expenses (including but not limited to attorney fees, court costs, and the cost of appellate proceedings), relating to, arising out of, or resulting from **CONTRACTOR'S** work or services. **CONTRACTOR'S** duty to defend, indemnify and hold harmless, **COUNTY**, its agents, representatives, officers, directors, officials and employees shall arise in connection with any claim, damage, loss or expense that is attributable to bodily injury, sickness, disease, death, injury to, impairment or destruction of property including loss of use resulting therefrom, caused in whole or in part by any act or omission of **CONTRACTOR**, anyone **CONTRACTOR** directly or indirectly employs or anyone for whose acts **CONTRACTOR** may be liable, regardless of whether it is caused in part by a party indemnified hereunder, including **COUNTY**.

The scope of this indemnification does not extend to the sole negligence of **COUNTY**.

4.1.4 Insurance Requirements.

CONTRACTOR, at **CONTRACTOR'S** own expense, shall purchase and maintain the herein stipulated minimum insurance from a company or companies duly licensed by the State of Arizona and possessing a current A.M. Best, Inc. rating of B++6. In lieu of State of Arizona licensing, the stipulated insurance may be purchased from a company or companies which are authorized to do business in the State of Arizona, provided that said insurance companies meet the approval of **COUNTY**. The form of any insurance policies and forms must be acceptable to **COUNTY**.

All insurance required herein shall be maintained in full force and effect until all work or service required to be performed under the terms of the Contract is satisfactorily completed and formally accepted. Failure to do so may, at the sole discretion of **COUNTY**, constitute a material breach of this Contract.

CONTRACTOR'S insurance shall be primary insurance as respects **COUNTY**, and any insurance or self-insurance maintained by **COUNTY** shall not contribute to it.

Any failure to comply with the claim reporting provisions of the insurance policies or any breach of an insurance policy warranty shall not affect coverage afforded under the insurance policies to protect **COUNTY**.

The insurance policies may provide coverage, which contains deductibles or self-insured retentions. Such deductible and/or self-insured retentions shall not be applicable with

respect to the coverage provided to **COUNTY** under such policies. **CONTRACTOR** shall be solely responsible for the deductible and/or self-insured retention and **COUNTY**, at its option, may require **CONTRACTOR** to secure payment of such deductibles or self-insured retentions by a surety bond or an irrevocable and unconditional letter of credit.

COUNTY reserves the right to request and to receive, within 10 working days, certified copies of any or all of the herein required insurance policies and/or endorsements. **COUNTY** shall not be obligated, however, to review such policies and/or endorsements or to advise **CONTRACTOR** of any deficiencies in such policies and endorsements, and such receipt shall not relieve **CONTRACTOR** from, or be deemed a waiver of **COUNTY'S** right to insist on strict fulfillment of **CONTRACTOR'S** obligations under this Contract.

The insurance policies required by this Contract, except Workers' Compensation, shall name **COUNTY**, its agents, representatives, officers, directors, officials and employees as Additional Insureds.

The policies required hereunder, except Workers' Compensation, shall contain a waiver of transfer of rights of recovery (subrogation) against **COUNTY**, its agents, representatives, officers, directors, officials and employees for any claims arising out of **CONTRACTOR'S** work or service.

4.1.4.1 Commercial General Liability. **CONTRACTOR** shall maintain Commercial General Liability Insurance (CGL) and, if necessary, Commercial Umbrella Insurance with a limit of not less than \$1,000,000 for each occurrence with a \$2,000,000 Products/Completed Operations Aggregate and a \$2,000,000 General Aggregate Limit. The policy shall include coverage for bodily injury, broad form property damage, personal injury, products and completed operations and blanket contractual coverage including, but not limited to, the liability assumed under the indemnification provisions of this Contract which coverage will be at least as broad as Insurance Service Office, Inc. Policy Form CG 00 01 10 93 or any replacements thereof. There shall be no endorsement or modification of the CGL limiting the scope of coverage for liability arising from explosion, collapse, or underground property damage.

The policy shall contain a severability of interest provision, and shall not contain a sunset provision or commutation clause, or any provision which would serve to limit third party action over claims.

The CGL and the commercial umbrella coverage, if any, additional insured endorsement shall be at least as broad as the Insurance Service Office, Inc.'s Additional Insured, Form CG 20 10 10 01, and shall include coverage for **CONTRACTOR'S** operations and products.

4.1.4.2 Automobile Liability. **CONTRACTOR** shall maintain Automobile Liability Insurance and, if necessary, Commercial Umbrella Insurance with a combined single limit for bodily injury and property damage of no less than \$1,000,000, each occurrence, with respect to **CONTRACTOR'S** vehicles (including owned, hired, non-owned), assigned to or used in the performance of this Contract. If hazardous substances, materials, or wastes are to be transported, MCS 90 endorsement shall be included and \$5,000,000 per accident limits for bodily injury and property damage shall apply.

4.1.4.3 Workers' Compensation. **CONTRACTOR** shall carry Workers' Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction of **CONTRACTOR'S** employees engaged in the performance of the work or services, as well as Employer's Liability insurance of not less than

\$100,000 for each accident, \$100,000 disease for each employee, and \$500,000 disease policy limit.

CONTRACTOR waives all rights against **COUNTY** and its agents, officers, directors and employees for recovery of damages to the extent these damages are covered by the Workers' Compensation and Employer's Liability or commercial umbrella liability insurance obtained by **CONTRACTOR** pursuant to this agreement.

In case any work is subcontracted, **CONTRACTOR** will require the Subcontractor to provide Workers' Compensation and Employer's Liability insurance to at least the same extent as required of **CONTRACTOR**.

4.1.5 Certificates of Insurance.

4.1.5.1 Prior to commencing work or services under this Contract, Contractor shall furnish the County with certificates of insurance, or formal endorsements as required by the Contract in the form provided by the County, issued by Contractor's insurer(s), as evidence that policies providing the required coverage, conditions and limits required by this Contract are in full force and effect. Such certificates shall identify this contract number and title.

4.1.5.2 Prior to commencing work or services under this Contract, Contractor shall have insurance in effect as required by the Contract in the form provided by the County, issued by Contractor's insurer(s), as evidence that policies providing the required coverage, conditions and limits required by this Contract are in full force and effect. Such certificates shall be made available to the County upon 48 hours notice. **BY SIGNING THE AGREEMENT PAGE THE CONTRACTOR AGREES TO THIS REQUIREMENT AND FAILURE TO MEET THIS REQUIREMENT WILL RESULT IN CANCELLATION OF CONTRACT.**

In the event any insurance policy(ies) required by this contract is(are) written on a "claims made" basis, coverage shall extend for two years past completion and acceptance of **CONTRACTOR'S** work or services and as evidenced by annual Certificates of Insurance.

If a policy does expire during the life of the Contract, a renewal certificate must be sent to **COUNTY** fifteen (15) days prior to the expiration date.

4.1.5.3 Cancellation and Expiration Notice.

Insurance required herein shall not be permitted to expire, be canceled, or materially changed without thirty (30) days prior written notice to the County.

4.2 NOTICES:

All notices given pursuant to the terms of this Contract shall be addressed to:

For County:

Maricopa County
Department of Materials Management
Attn: Director of Purchasing
320 West Lincoln Street
Phoenix, Arizona

For Contractor:

eCorridor, Inc.
3550 N. Central Ave. Suite 1020
Phoenix, AZ. 85012
Attn: George Roundy

4.3 REQUIREMENTS CONTRACT:

Contractor signifies its understanding and agreement by signing this document, that this Contract is a requirements contract. This Contract does not guarantee any purchases will be made. Orders will only be placed when County identifies a need and issues a purchase order.

Contractor shall take no action under this Contract unless specifically requested by County, which shall submit a written purchase order to Contractor requesting that work be performed or product be delivered.

County reserves the right to cancel purchase orders within a reasonable period of time after issuance. Should a purchase order be canceled, the County agrees to reimburse the Contractor for actual and documented costs incurred by the Contractor pursuant to the purchase order. The County will not reimburse the Contractor for any costs incurred after receipt of cancellation, or for lost profits, or shipment of product or performance of services prior to issuance of a purchase order.

Contractor agrees to accept verbal cancellation of purchase orders.

4.4 ESCALATION:

Any requests for reasonable price adjustments must be submitted thirty (30) days prior to the Contract expiration date. Requests for adjustment in cost of labor and/or materials must be supported by appropriate documentation. If County agrees to the adjusted price terms, County shall issue written approval of the change. The reasonableness of the request will be determined by comparing the request with the Producer Price Index or by performing a market survey.

4.5 TERMINATION:

County may unconditionally terminate this Contract for convenience by providing thirty (90) calendar days advance notice to the Contractor.

County may terminate this Contract if Contractor fails to pay any charge when due or fails to perform or observe any other material term or condition of the Contract, and such failure continues for more than ten (10) days after receipt of written notice of such failure from County, or if Contractor becomes insolvent or generally fails to pay its debts as they mature.

4.6 STATUTORY RIGHT OF CANCELLATION FOR CONFLICT OF INTEREST:

Notice is given that pursuant to A.R.S. § 38-511 the County may cancel this Contract without penalty or further obligation within three years after execution of the contract, if any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County is at any time while the Contract or any extension of the Contract is in effect, an employee or agent of any other party to the Contract in any capacity or consultant to any other party of the Contract with respect to the subject matter of the Contract. Additionally, pursuant to A.R.S § 38-511 the County may recoup any fee or commission paid or due to any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County from any other party to the contract arising as the result of the Contract.

4.7 OFFSET FOR DAMAGES;

In addition to all other remedies at law or equity, the County may offset from any money due to the Contractor any amounts Contractor owes to the County for damages resulting from breach or deficiencies in performance under this contract.

4.8 ADDITIONS/DELETIONS OF SERVICE:

The County reserves the right to add and/or delete products and/or services provided under this Contract. If a requirement is deleted, payment to the Contractor will be reduced proportionately to the amount of service reduced in accordance with the proposal price. If additional services and/or products are required from this Contract, prices for such additions will be negotiated between the Contractor and the County.

4.9 SUBCONTRACTING:

The Contractor may not assign this Contract or subcontract to another party for performance of the terms and conditions hereof without the written consent of the County, which shall not be unreasonably withheld. All correspondence authorizing subcontracting must reference the Proposal Serial Number and identify the job project.

4.10 AMENDMENTS:

All amendments to this Contract must be in writing and signed by both parties.

4.11 RETENTION OF RECORDS:

The Contractor agrees to retain all financial books, records, and other documents relevant to this Contract for five (5) years after final payment or until after the resolution of any audit questions which could be more than five (5) years, whichever is longer. The County, Federal or State auditors and any other persons duly authorized by the Department shall have full access to, and the right to examine, copy and make use of, any and all said materials.

If the Contractor's books, records and other documents relevant to this Contract are not sufficient to support and document that requested services were provided, the Contractor shall reimburse Maricopa County for the services not so adequately supported and documented.

4.12 AUDIT DISALLOWANCES:

If at any time County determines that a cost for which payment has been made is a disallowed cost, such as overpayment, County shall notify the Contractor in writing of the disallowance. County shall also state the means of correction, which may be but shall not be limited to adjustment of any future claim submitted by the Contractor by the amount of the disallowance, or to require repayment of the disallowed amount by the Contractor.

4.13 VALIDITY:

The invalidity, in whole or in part, of any provision of the Contract shall not void or affect the validity of any other provision of this Contract.

4.14 RIGHTS IN DATA:

The County shall have the use of data and reports resulting from this Contract without additional cost or other restriction except as provided by law. Each party shall supply to the other party, upon request, any available information that is relevant to this Contract and to the performance hereunder.

4.15 INTEGRATION

This Contract represents the entire and integrated agreement between the parties and supersedes all prior negotiations, proposals, communications, understandings, representations, or agreements, whether oral or written, express or implied.

IN WITNESS WHEREOF, this Contract is executed on the date set forth above.

CONTRACTOR

AUTHORIZED SIGNATURE

PRINTED NAME AND TITLE

ADDRESS

DATE

MARICOPA COUNTY

BY: _____
DIRECTOR, MATERIALS MANAGEMENT

DATE

BY: _____
CHAIRMAN, BOARD OF SUPERVISORS

DATE

ATTESTED:

CLERK OF THE BOARD

DATE

APPROVED AS TO FORM:

DEPUTY MARICOPA COUNTY ATTORNEY

DATE

**EXHIBIT - A
PRICING**

SERIAL 05193-SS IRIS CASE MANAGEMENT SYSTEM SUPPORT

PRICING SHEET: **NIGP CODE 9182907**

BIDDER NAME: eCorridor, Inc - George Roundy
 F.I.D./VENDOR #: W000003774
 BIDDER ADDRESS: 3550 N Central Ave. Suite 1020 Phoenix, AZ 85012
 P.O. ADDRESS: _____
 BIDDER PHONE #: 602-265-7747
 BIDDER FAX #: 602-265-7749
 COMPANY WEB SITE: ecorridor.com
 COMPANY CONTACT (REP): George Roundy

**E-MAIL ADDRESS TO SEND
SCOPES OF WORK TO:** groundy@ecorridor.com

PAYMENT TERMS:
 NET 30 X

1.0 PRICING

Category	Hourly Price Range
Systems development and/or mentoring in a J2EE environment:	<u>\$ 75-150</u>
Business and data modeling and/or mentoring	<u>\$ 90-150</u>
System testing and verification	<u>\$ 50-125</u>
Data middleware programming and maintenance	<u>\$ 90-200</u>
Relational Database Design, Tuning and Optimization	<u>\$ 90-175</u>
Network and Systems Programming	<u>\$ 90-200</u>
Unix Programming	<u>\$ 90-200</u>
Systems and Network Optimization	<u>\$ 90-200</u>
Systems and Network Security Consulting	<u>\$125-250</u>
IT Service Management	<u>\$100-200</u>

**EXHIBIT B
SCOPE OF WORK**

1.0 INTENT

In October, 2005 the Maricopa County Board of Supervisors approved a five year Sole Source contract to eCorridor for staff mentoring, operational support, database conversion and support, and application maintenance, enhancement and development for the Maricopa County Indigent Representation Offices' IRIS Case Management system.

eCorridor was determined to be a sole source vendor due to their unique knowledge of the work performed to date, knowledge and understanding of the Public Defender's Office, the Maricopa County criminal justice system, and the Integrated Criminal Justice System efforts. Additionally, eCorridor has the unique knowledge and experience in developing applications using Versata and Websphere development software. This sole source was advertised in the County newspaper of record for two consecutive weeks in an attempt to identify other vendors capable of providing these services and to notice the public of the Board of Supervisors intent to award a sole source contract. There were no other vendors who identified themselves as being capable of providing maintenance and programming services to the Public Defender.

This document will outline the terms of this sole source agreement.

2.0 SCOPE OF WORK

BACKGROUND

The Maricopa County Indigent Representation Offices are appointed by the Court to provide legal representation to indigent individuals facing certain legal actions in Maricopa County. The Public Defender's Office entered into an interdepartmental agreement with the County Attorney's Office for use of their case management application. Using MCAO's application as the base platform, the Public Defender's Office contracted with eCorridor to customize the case management system to fulfill its specific requirements. The first phase of the development has been completed and IRIS (Indigent Representation Information System) is now in use within the Trial Division of the Public Defender's Office. Now that the application is in use, consulting assistance is required to provide technological mentoring, database and operational support and programming services for maintenance and support of Phase I of this project and for design, development, data conversion and support of Phases II and III of the project. Phase II of the project will convert the remaining Public Defender databases to IRIS and will also include application modifications and database conversion to support the business needs for the Legal Defender's Office and the Legal Advocate's Office. Phase III will include the Office of Contract Counsel thus ensuring shared data and consistent reporting throughout all of the Indigent Representation Departments. Development is expected to continue over the next two to three years with support, enhancements and mentoring to continue through October, 2010.

2.1 OBJECTIVE

The primary objective of this project is to develop and maintain an automated case management system for use by all Maricopa County Indigent Representation departments. The goal of one shared system, with separate departmentally controlled databases, is delivery of an automated system that offers attorneys and staff the ability to manage their cases more effectively, while providing a mechanism for collecting relevant, comparable data required for long-term planning efforts. Other significant objectives include increasing staff efficiency, reducing data entry through the use of data feeds from other justice system departments and increasing the accuracy of data collected.

2.2 AREAS OF SUPPORT

The vendor will provide a qualified team that will support a range of software development and database services in support of the IR departments. At a minimum, these will include:

- Providing business requirements and system analysis support for IRIS design and development – to include facilitation of Joint Application Design (JAD) sessions using industry best practices and tools.

- Providing application development, porting and testing in a rules-based J2EE environment using the ICJIS Convergent Architecture tools and processes.
- Providing database conversion assistance and support, performance analysis and trouble-shooting, code review and mentoring for logical and physical database structures.
- Supporting a phased release approach that provides incremental functionality for the IR departments.
- Providing operational support and staff mentoring to maintain the existing application
- Implementing data exchanges within the IRIS application from various criminal justice agency systems.

2.3 VENDOR QUALIFICATIONS

The vendor will supply the following qualifications in support of the above objectives:

- Expertise in application development, porting and testing in a rules-based J2EE environment using Versata and Websphere development platforms in a Microsoft server environment using industry-standard testing and integration procedures.
- Database performance analysis, trouble-shooting, code review and mentoring skills for logical and physical database structures utilizing:
 - Microsoft SQL Server
 - Data modeling
 - Database optimization, effective security options integration solutions, backup procedures
 - Database design reviews and architectural assessments
 - Release and change management support for database components
 - Business requirements and system analysis expertise including facilitation of joint application design sessions and documentation utilizing business modeling toolsets.
 - Familiarity with the Maricopa County criminal justice environment.
 - Familiarity with the Maricopa County ICJIS project and related convergent IT standards.

2.4 VENDOR PERSONNEL

Personnel assigned by the vendor agree to submit to criminal history background checks if requested by the IR Departments. The IR Departments shall have the right to interview all prospective Vendor personnel to be assigned to the project and reserves the right to accept or reject them. The IR departments have the right to have the vendor replace any personnel supplied by the vendor for reasons of non-performance or unacceptable behavior. The costs of any such replacement will be borne by the vendor, including orientation to the project, training, or other factors that impact the schedule or productivity. All personnel provided by the vendor will be fully proficient with the use of the technologies and tools used in the project. Any activities by the vendor that are intended to provide training or experience to personnel who are not fully proficient will be the responsibility of the vendor, and at no cost to the IR departments. This includes time allocated project assignments given to personnel who are not fully proficient. Such project assignments will be deemed to be training for the personnel to bring them to a fully proficient status.

2.5 VENDOR PERFORMANCE REQUIREMENTS

The vendor will provide and maintain a web-accessible issues tracking mechanism for use by the IR Departments. This tracking mechanism will maintain historical and future work assignments/issues. Work assignments will be documented on this site by IR staff. eCorridor staff will review these tasks and provide specific time estimates for each assignment. IR staff will then prioritize and schedule tasks for specific IRIS roll-outs. eCorridor staff will perform those scheduled tasks and provide weekly timesheets detailing tasks performed and indicate the specific issue to which those tasks are related. If projected time estimates are determined to be inaccurate, eCorridor will provide written documentation in support of the revised estimates. IR staff will then determine whether or not the new estimates are acceptable and then provide direction to eCorridor on how to proceed. As each assignment is completed, eCorridor staff will assign the issue back to IR staff for testing and acceptance. Issues that do not pass IR testing will be

reassigned to eCorridor staff for rework. Once reworked, items will again be assigned to IR staff for testing and acceptance. Upon successful testing, items will be scheduled by IR staff for specific IRIS rollouts.

2.6 DELIVERABLES

Deliverables described in this section will be provided by contractor to Maricopa County in an order based on priorities established by the Maricopa County Public Defenders Office.

- 2.6.1 Mentoring support of all Indigent Representation business and technical staff in hardware and software operations of IRIS, including programming, use of development tools, technical support, daily operations, and maintenance.
- 2.6.2 IRIS application maintenance support.
- 2.6.3 Implementation of data exchanges within the IRIS application from various criminal justice agency systems
- 2.6.4 IRIS application enhancement development for all Indigent Representation agencies.
- 2.6.5 Development of new reports in the Maricopa County Public Defender's Adult Trial Division
- 2.6.6 Conversion of the Maricopa County Public Defender's Juvenile CRMS application functionality to IRIS. This will include:
 - a. Business needs analysis of Maricopa County Public Defender's Juvenile Division in relation to existing IRIS functionality.
 - b. IRIS application modifications to meet those identified business needs.
 - c. Conversion of existing Time matters data to IRIS database.
 - d. Conversion of existing Juvenile reports to IRIS.
 - e. Development of new Public Defender Juvenile reports.
- 2.6.7 Conversion of the Maricopa County Public Defender's Appeals Division Time Matters application to IRIS. This will include:
 - a. Business needs analysis of Maricopa County Public Defender's Appeals' Division in relation to existing IRIS functionality.
 - b. IRIS application modifications to meet those identified business needs.
 - c. Conversion of existing Time Matters data to IRIS database.
 - d. Conversion of existing Appeal reports to IRIS.
 - f. Development of new Public Defender Appeals reports.
- 2.6.8 Conversion of the Maricopa County Public Defender's Mental Health Division Time Matters application to IRIS. This will include:
 - a. Business needs analysis of the Maricopa County Public Defender's Mental Health Division in relation to existing IRIS functionality.
 - b. IRIS application modifications to meet those identified business needs.
 - c. Conversion of existing Time Matters data to IRIS database.
 - d. Conversion of existing Mental Health reports to IRIS.
 - e. Development for new Public Defender Mental Health reports.
- 2.6.9 Conversion of the Maricopa County Legal Defender's Adult Trial Division Time Matters application to IRIS. This will include:
 - a. Business needs analysis of the Maricopa County Legal Defender's Trial Division in relation to existing IRIS functionality.
 - b. IRIS application modification to meet those identified business needs.
 - c. Conversion of existing Time Matters data to IRIS database.
 - d. Conversion of existing Legal Defender Trial Division reports to IRIS.
 - e. Development of new Legal Defender Trial Division reports.

- 2.6.10 Conversion of the Maricopa County Legal Defender's Dependency Division Time Matters application to IRIS. This will include:
 - a. Business needs analysis of the Maricopa County Legal Defender's Dependency Division in relation to existing IRIS functionality.
 - b. IRIS application modification to meet those identified business needs.
 - c. Conversion of existing Time Matters data to IRIS database.
 - d. Conversion of existing Legal Defender Dependency Division reports to IRIS.
 - e. Development of new Legal Defender Dependency Division reports.

- 2.6.11 Conversion of the Maricopa County Legal Advocate's Trial Division Time Matters application to IRIS. This will include:
 - a. Business needs analysis of the Maricopa County Legal Advocate's Trial Division in relation to existing IRIS functionality.
 - b. IRIS application modification to meet those identified business needs.
 - c. Conversion of existing Time Matters data to IRIS database.
 - d. Conversion of existing Legal Advocate Trial Division reports to IRIS.
 - e. Development of new Legal Advocate Trial Division reports.

- 2.6.12 Conversion of the Maricopa County Legal Advocate's Dependency Division Time Matters application to IRIS. This will include:
 - a. Business needs analysis of the Maricopa County Legal Advocate's Dependency Division in relation to existing IRIS functionality.
 - b. IRIS application modification to meet those identified business needs.
 - c. Conversion of existing Time Matters data to IRIS database.
 - d. Conversion of existing Legal Advocate Dependency Division reports to IRIS.
 - e. Development of new Legal Advocate Dependency Division reports.

- 2.6.13 Conversion of the Maricopa County's Office of Contract Counsel's Case Management application to IRIS. This will include:
 - a. Business needs analysis of the Maricopa County's Office of Contract Counsel's in relation to existing IRIS functionality. Some of OCC's existing application may be retained and electronically linked to IRIS –since OCC has a billing component to their business that the other IR offices do not have. This needs analysis will determine the best approach for inclusion of OCC into IRIS.
 - b. IRIS application modification to meet those identified business needs.
 - c. Conversion of existing data to IRIS database.
 - d. Conversion of existing OCC reports to IRIS.
 - e. Development of new OCC reports.

- 2.6.14 Production of system documentation for all software systems developed, including:
 - a. End-user support documentation suitable for use by IR help desk staff.
 - b. Development documentation suitable for use by IR developers and programmers, that provides sufficient information to allow a programmer who has not worked on the project to troubleshoot or modify the software.
 - c. Technical Support documentation suitable for use by LAN Administrators and Server Administrators that clearly defines the inter-relationships of software components, and any hardware components that might be part of a specific software solution.
 - d. Deployment documentation suitable for use by developers and programmers that defines the detailed process of taking a new version of a software module or the entire IRIS system through the process of compilation, assembly, and final deployment.
 - e. Database documentation suitable for use by Database Administrators which clearly defines the database schema, relationships, triggers, etc.
 - f. The format and content of the documentation mentioned above must be approved by the IRIS Project Manager and Technical Director.

ECORIDOR, 3550 N. CENTRAL AVENUE SUITE 1020, PHOENIX, AZ 85012

PRICING SHEET: NIGP CODE 9182907

Terms: NET 30

Vendor Number: W000003774 X

Telephone Number: 602/265-7747

Fax Number: 602/265-7749

Contact Person: George Roundy

E-mail Address: groundy@ecorridor.com

Company Web Site: www.ecorridor.com

Contract Period: To cover the period ending **December 31, 2010.**