

How to file a Complaint or Comment

If you have a concern regarding the performance of any Maricopa County Sheriff's Office employee, you have the right to file a complaint in English or Spanish or your preferred language to include sign language, using the following methods:

- In-Person at any District Facility or at the Professional Standards Bureau (see addresses on reverse)
- By Mail
 - Professional Standards Bureau, 550 West Jackson Street Phoenix, Arizona 85003
- Telephone:
 - (602) 876-5429 – Direct
 - 1-844-887-4483 – Toll Free 24 hour hotline
 - TDD: (602)876-1000
- Fax: (602) 876-0070
- Online:
 - WWW.MCSO.Org/Contact

The MCSO will make reasonable efforts to ensure that complainants who speak other languages (including sign language) and have limited English proficiency can file complaints in their preferred language. The Maricopa County Sheriff's Office shall accept all civilian complaints, whether submitted verbally or in writing; in person, by phone, by mail, or online; by a complainant, someone acting on the complainant's behalf, or anonymously; and with or without a signature from the complainant.

This Complaint and Comment Form can be hand delivered, mailed, or faxed to the Professional Standards Bureau, or any facility of the Maricopa County Sheriff's Office. All public complaints are forwarded to the Professional Standards Bureau for investigation. Within seven days of receiving the complaint, the Professional Standards Bureau will mail a Complaint Acceptance letter to you. You will be notified in writing once the investigation is complete. This notification will include the findings of the investigation and any discipline imposed.

Facilities

District I

1840 S. Lewis Street, Mesa, AZ 85210
(602) 876-1853

District II

920 E. Van Buren Street, Avondale, AZ 85323
(602) 876-1865

District III

13063 W. Bell Road, Surprise, AZ 85374
(602) 876-1602

District IV

37622 N. Cave Creek Road, Cave Creek, AZ 85331
(602) 876-1742

District VI

22308 S. Ellsworth Road, Queen Creek, AZ 85142
(602) 876-5055

District VII

16705 E. Avenue of the Fountains, Fountain Hills, AZ 85268
(602) 876-1869

Lake Patrol

7307 N. Bush Highway, Mesa, AZ 85215
(602) 876-1636

Professional Standards Bureau

550 W. Jackson Street, Phoenix, AZ 85003
1-844-887-4483 - Toll Free
602-876-5429 – Direct
TDD: (602)876-1000

MARICOPA COUNTY SHERIFF'S OFFICE



Complaint and Comment Form



MARICOPA COUNTY SHERIFF'S OFFICE

Professional Standards Bureau (PSB)

550 West Jackson Street Phoenix, Arizona 85003

Complaint and Comment Form

* The highlighted section below does not need to be completed in order to file a complaint. Complaints can be filed anonymously.

Name: _____ Date: _____

Address: _____

Resident Phone: (____) _____ Business Phone: (____) _____

Cell Phone: (____) _____ E-Mail: _____

Location of Incident: _____

Date of Incident: _____ Time of Incident: _____

Name of Deputy(s) or Description: _____

Brief Narrative of Incident (Use Additional Sheets if Necessary) _____

Your Signature

THIS SECTION FOR SHERIFF'S OFFICE USE ONLY

Name and Serial # of personnel receiving information: _____ Date/Time: _____

Date/Time forwarded to PSB (If not received by PSB): _____

Nature of Incident: _____ How Received? _____

Additional Observations and Actions by Officer Receiving Information: _____

