

# Notify MCDOT

Report non-emergency Maricopa County roadway concerns on this free and easy-to-use service.

## What is Notify MCDOT?

- Alert MCDOT about Maricopa County roadway concerns on this online tool
- The app allows you to upload pictures of the problem
- Requests are located using a GPS location-based map
- MCDOT can respond to you or ask additional questions through **Notify MCDOT**

## Can I receive updates on my requests?

**Yes.** Sign up for a free **Notify MCDOT** account to receive automatic updates about your request. If you don't wish to register, you can follow the status using the request location in **Notify MCDOT**.

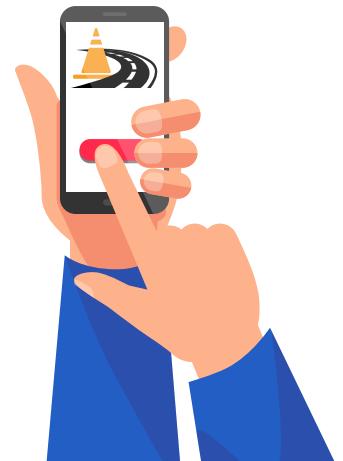
## What kind of issues can be reported to Notify MCDOT?

Non-emergency Maricopa County roadway issues including:

- ADA accessibility
- Drainage or overgrown vegetation issues
- Graffiti, litter or illegal dumping, i.e. furniture left on sidewalks
- Potholes and street repair needs

## What photos should I submit?

- Photos should clearly identify the issue being reported
- If possible, the photos should show the location being reported
- Clear photos will make it easier for crews to address the issue
- There is no limit as to the number of photos that can be submitted



## How does Notify MCDOT differ from other options already available to report issues?

- This is both a mobile and web-based app
- Requests can be viewed on a map
- Photos can be taken directly from mobile devices and uploaded
- Public requests will remain on the map for anyone to review and share

## Why does the Notify MCDOT app sometimes not recognize my location?

GPS (Global Positioning System) is used by **Notify MCDOT** to mark an approximate location of where you are reporting the concern (within 100 feet). When using **Notify MCDOT**, GPS may mark your location as not being within a County-maintained road, such as your backyard or your neighbor's backyard. Fine tune the location through the on-screen map to help mark your exact location.

## Why am I receiving the message, "Oh No! This app is unable to report in this location"?

Requests can only be submitted on Maricopa County maintained roadways. Contact the appropriate jurisdiction to report the roadway issue. View jurisdictions on the Roadway Information Tool by visiting [mcdot.maricopa.gov](http://mcdot.maricopa.gov).

## What problems or issues does Notify MCDOT solve and how does it benefit County residents?

**Notify MCDOT** is an additional resource for community members to report infrastructure issues. Using the app is an efficient way to report County roadway issues without having to make a phone call. The app streamlines the process of submitting a photo and describing the issue and location. **Notify MCDOT** also allows you to track the status of reported issues.

*Notify MCDOT is not intended for issues that threaten public safety or need immediate attention.*

## Is there a cost to users?

There is no cost to use **Notify MCDOT**. The app is free for download. The browser version is also free.

## How do I access Notify MCDOT?

Download **Notify MCDOT** via the Apple App Store, the Google Play Store or by visiting [mcdot.me/notify](http://mcdot.me/notify).

