TRIAGE LINE FOR PEOPLE EXPERIENCING HOMELESSNESS WHO ARE COVID POSITIVE OR UNDER INVESTIGATION

HOSPITAL REQUESTS FOR TRANSPORTATION

STEP 1: Call Triage Hotline

Call the 24/7 hotline at **623-643-9689** to request a transport van for a PUI/COVID patient that is:

- Cleared for discharge;
- Confirmed to be homeless and does not have a social support system to discharge to; and
- In need of shelter for isolation and/or quarantine.

STEP 2: Provide Discharge Information

Collect and provide the following patient information for review:

- Discharge summary or progress notes from discharge date (check documentation of mental status, cognitive function, etc.);
- Medication list;
- Documentation of last 24-hour vital signs;
- PT note or RN ambulatory/functional documentation indicating patient independent with ADLs;
- CXR if available and/or documentation showing patient is clear of TB symptoms and process used for determining clearance; and
- Documentation that patient can administer their own medication.

STEP 3: Schedule Transportation

Schedule transportation for the patient. Please note that:

- Appropriate transportation will be arranged for the patient with one of 3 on-call companies; and
- Transportation is available from 6 am to 10 pm every day (Monday-Sunday).

SHELTER REQUESTS FOR TRANSPORTATION

STEP 1: Call Triage Hotline

Call the 24/7 hotline at **623-643-9689** to request a transport van for a PUI/COVID patient.

STEP 2: Provide Patient Information

Provide the following patient information:

- Health status, i.e., COVID Positive or PUI;
- Name and date of birth;
- Pick-up location; and
- Drop-off location.