



## **GROUP SHORT-TERM DISABILITY BENEFIT**

This flyer contains important information regarding your Short-Term Disability (STD) benefits, which are administered by Sedgwick.

### **ELIGIBILITY FOR BENEFITS**

When you are unable to work because of illness, injury or pregnancy, you may be considered disabled and eligible for coverage under the Maricopa County Group Short-Term Disability Benefit Plan, provided that you elected STD coverage and you meet the plan definition of *disability* and comply with any case management requirements.

### **YOUR COST FOR THE PLAN**

You contribute to this plan based on the percentage of salary replacement coverage elected. Because your premium is taxable, any STD benefits received under the plan will **not** be taxed.

### **WHEN BENEFITS BEGIN**

You become eligible for STD benefits after 14 consecutive calendar days from the onset of your disability, or 1st day of hospitalization, whichever comes first.

### **PREMIUM PAYMENTS**

You are responsible for paying your premium for each benefit plan in which you are currently enrolled even while off of work and on short-term disability. When you return to work, you will pay back the premiums owed by having an additional per pay period premium deducted in addition to the current premium until the amount owed is recovered. If you do not return to work, you will be billed for the premiums due.

### **PRE-EXISTING CONDITION LIMITATION**

If you have a disability for which you received treatment (including diagnostic services and/or prescription drugs) within 90 calendar days before your coverage became effective or for which a prudent person would have received treatment, no benefits will be payable for that condition until you have been treatment-free for three months or covered by the short-term disability plan for 12 months.

Also, when you increase your benefit level during Open Enrollment, the increased benefit level is subject to the pre-existing condition limitation. The increased benefit level will not be paid until it has been determined that the presenting disability is not pre-existing

### **HOW TO FILE A CLAIM**

There are two ways you can file a claim with Sedgwick:

1. Online at: [www.claimlookup.com](http://www.claimlookup.com), 24 hours a day, seven days a week; or
2. By calling **1-800-599-7797** between 5 AM to 5 PM PST Monday through Friday.

**Note:** Make sure you notify your HR Liaison and/or supervisor/manager on or before the first day of your absence.

When you file your claim, you will be instructed to call or visit your physician and to request that the physician **immediately** call Sedgwick at **1-800-599-7797** to provide medical information in support of your leave request. Explain that this call is urgent, as your disability benefits cannot be processed until your physician calls Sedgwick. If medical information is not provided within three days from the date you file your claim, Sedgwick will assist you by directly contacting your physician.

It is very important that you and your physician make the required phone calls, as your benefit may be delayed or denied if the necessary information is not provided in a timely manner.

## **WHAT TO EXPECT WHEN YOU CONTACT SEDGWICK TO ESTABLISH YOUR CLAIM**

When filing your claim, the following information will be requested:

- your name and address
- telephone number
- date of birth
- social security number
- nature of absence
- department
- job location
- your supervisor/manager's name and phone number
- your physician's name and phone number

Sedgwick will mail you an *Authorization for Release of Information* and a *Right of Reimbursement* form, which you must immediately complete and return to Sedgwick in order to process your claim for STD benefits. If any of the information on either form is incorrect, make the changes before returning these forms to Sedgwick.

## **ONCE YOUR CLAIM HAS BEEN FILED**

Immediately complete, sign and return all forms that Sedgwick sends to you. Continue seeing your physician on a regular basis and stay in touch with Sedgwick and your supervisor/ manager during your disability. Plan your return-to-work date with Sedgwick, your HR Liaison and your supervisor/manager.

You may check the status of your claim on-line, 24 hours a day, at [www.claimlookup.com](http://www.claimlookup.com). You may also call Sedgwick at **1-800-599-7797**, 24 hours a day, to find out the status of your claim. If you call between 5 AM and 5 PM PST, Monday through Friday, you may speak directly with a Sedgwick Customer Service Representative.

## **IN SUMMARY**

This flyer advises you of the general provisions of the STD benefit. The specific details of the plan are covered in the Maricopa County Group Short-Term Disability Summary Plan Description, which can be found in the Disability section on the Employee Benefits Home page at <https://mymc.maricopa.gov/1154/9700/Disability>



### **GROUP SHORT-TERM DISABILITY BENEFIT**

Group #435000  
Administered by: Sedgwick  
PO Box 14648  
Lexington, KY 40512-4648  
(800) 599-7797 / FAX: (855) 800-5116  
[www.claimlookup.com](http://www.claimlookup.com)



### **MARICOPA COUNTY EMPLOYEE BENEFITS DIVISION**

301 W. Jefferson St., Ste. 3200  
Phoenix, AZ 85003-2145  
(602) 506-1010 / FAX: (602) 506-2354  
[benefits@maricopa.gov](mailto:benefits@maricopa.gov)