

**Administrative Offices**

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[WeArePublicHealth.org](http://WeArePublicHealth.org)

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**Addressing PPE Supply Chain Shortages for Covid-19**

Maricopa County Department of Public Health has heard from several partners have expressed concerns about PPE shortages, specifically N95 respirators, surgical masks, and isolation gowns. We understand your need to pre-plan your supply orders. Before making a resource request to Maricopa County Department of Public Health, please take the following steps:

**Follow CDC's guidance on optimizing PPE Supplies.**

- ✓ <https://www.cdc.gov/coronavirus/2019-ncov/hcp/respirators-strategy/index.html>

**Reach out to multiple vendors.**

- ✓ If vendors cannot supply your order, keep the documentation.

**Reach out to other partners in the area.**

- ✓ Many providers, hospitals, surgical centers, and long term care facilities are sharing resources with each other.

**Reach out to partners outside of the area.**

- ✓ Partners in other states might have extra supplies to help bridge gaps in back orders.

**Review the PPE sharing resource tracker and directly reach out to a partner on the list.**

- ✓ <http://bit.ly/38gUMqV>

**If you exhaust all these options and are still facing a shortage:**

Email [mcdphlogisticschief@maricopa.gov](mailto:mcdphlogisticschief@maricopa.gov) with the current situation. Send documentation on the steps you have taken to get additional PPE. Understand that Maricopa County DOES NOT have a cache of PPE or other resources. Our current orders of PPE (including N95 respirators) are on back order. We will be reaching out to the same vendors you have. If you make a formal resource request to Maricopa County Public Health, we will need the following information:

- The steps you have already taken
- Days of supply on hand
- The exact brand, size, and quantity of PPE you are requesting. A link to the exact item is helpful
- The person we should contact for billing
- A pick-up or delivery time and location to send the PPE to if we are able to obtain it for you

**Please note: We may ask you for additional information and to fill out a resource request.**

A formal resource request to Public Health does NOT guarantee an immediate fulfillment of an order. While the Strategic National Stockpile (SNS) does have a cache of PPE, it is unlikely that it will be released unless

there is a widespread national shortage. If the stockpile is released, MCDPH will reach out to you with detailed instructions.

**Reimbursement of medical supplies and materiel may be requested**

Your organization is requesting COVID-19 medical supplies and material from Maricopa County Department of Public Health. Upon submission of a Resource Request, your organization may be asked to reimburse Maricopa County Department of Public Health with equal quantity of like items that are new, meeting the same performance as the issued items. Reimbursement is requested at the soonest opportunity:

1. Upon receiving backordered supplies and materiel from your vendor(s), or;
2. When the supply chain recovers, and your organization is able to order and receive supplies and materiel, or;
3. Within 6 months from date of resource request\*.

\*If an organization is unable to return like items within 6 months of the resource request, the organization is required to communicate with Maricopa County Department of Public Health for resolution.

**Materials that come from the Strategic National Stockpile are not subject to reimbursement. MCDPH will update organizations when stockpile assets are available.**

If you still have questions about supplies, contact the MCDPH Duty Officer at 602-527-5078.