

## Q1 Describe any flooding hazards or drainage problems that occur in your area

Answered: 44 Skipped: 15

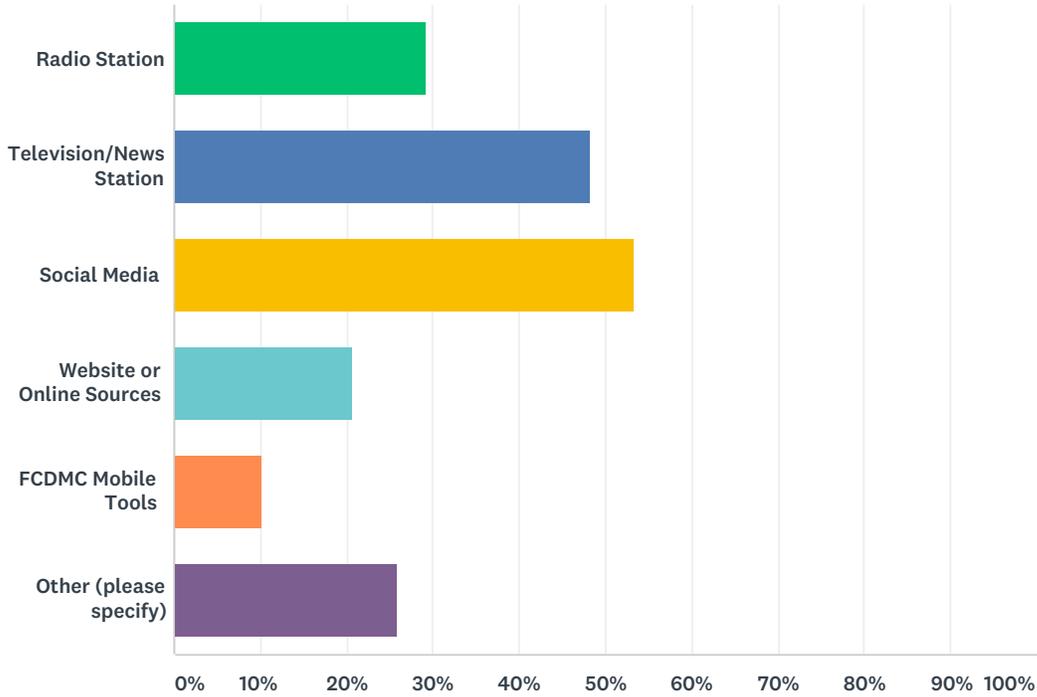
#	RESPONSES	DATE
1	Flash flooding Roads out Homes flooded Homes built below basins	12/6/2019 1:31 AM
2	North Valley Parkway between Dixileta and Sonoran Desert Drive floods every time it rains in 85085.	12/3/2019 2:59 AM
3	The parks fill up and then it runs into the desert	12/2/2019 9:45 PM
4	Living at the base of a mountain, storm waters flow though my property. We have diverted the flow so that it goes around our pool however last month our neighbors build a garage (without proper permitting or draining and grading review) and now we are experiencing new problems.	12/2/2019 7:04 PM
5	North Valley Pkwy by Madison Granite	12/2/2019 3:45 PM
6	The road on N. Valley Parkway floods and the gates close. We have problems getting our kids to school.	12/2/2019 2:34 PM
7	Roadways	12/2/2019 2:16 PM
8	The street on gets a little over filled with water	12/2/2019 2:02 PM
9	Happy Valley at 47th Avenue floods in the westbound lanes with any significant rain. 43rd Avenue from Pinnacle Peak to Happy Valley floods all across the roadway during storms.	12/2/2019 12:52 PM
10	None	12/2/2019 12:48 PM
11	North valley pkwy shuts down every time it rains. With all of the construction and new builds in our area not only is it ridiculous to still only have 2 lanes having to drive 30 min out of the way to get home is difficult especially in the rain. Dixeleta is still not a street, there is no entrance back onto the 17 north from there so when the road floods you have to turn around and drive back down to jomax.	12/2/2019 12:47 PM
12	North Valley Parkway	12/2/2019 9:05 AM
13	None	12/2/2019 5:25 AM
14	North, Norterra Parkway floods by Granite mine. 7th Street floods by the FBI building.	12/2/2019 5:25 AM
15	North Valley Parkway has a spot between Melvern Trail and Sonoran Desert Drive that floods when it rains. There is a gate that is closed when it floods, but the road has become essential as the area grows. More houses, apartments, and retail are being built every year. The road needs to be reconstructed so that it doesn't flood.	12/2/2019 5:08 AM
16	Poor drainage on 55th ave between happy valley and pinnacle peak (highly traveled for school access)	12/2/2019 5:07 AM
17	Flooding in our backyard and greenbelt	12/2/2019 5:06 AM
18	We were in the path but the dam was built that changed our risk	12/2/2019 5:03 AM
19	67th ave South of Happy Valley floods. Jomax & 67th ave will often flood also.	12/2/2019 5:03 AM
20	North Valley Parkway - Closed when rains due to flood - We can't travel north or south ... its a pain	12/2/2019 5:00 AM
21	67th Ave continually floods between Jomax Ave and Mountain Ridge HS	12/2/2019 4:47 AM
22	I know Sandra Day O'Connor HS has dealt with flood damage a few times over the last 5 to 6 years.	12/2/2019 4:32 AM
23	Sometimes during heavy storms, neighboring lots overflow onto mine, overwhelming my drainage.	11/18/2019 9:59 AM

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24	We live in the desert with minimal engineering to control flooding. I know other people in the area have had problems/damage from debris in washes. We, personally, need to fix a driving path that gets washed out infrequently, but understand that we will have more inconveniences living in a rural area and hope to keep it that way.	11/4/2019 11:57 PM
25	There is a drainage ditch that runs along side are home. It's not large enough and overflows to the other side of our house and often times in our house.	11/4/2019 2:10 PM
26	summer 2018 - flooding in Fairview Place district (16th Ave & McDowell). City is well aware of the issues (lack of drainage intake grates, problem with McDowell Rd being at a higher grade than the intersecting streets).	11/2/2019 9:50 PM
27	N/A	11/2/2019 4:51 AM
28	Large washes running during storms, main road in and out can be impassable. Only one road in RV foothills area	11/2/2019 4:27 AM
29	All water flows exactly where it needs to, on to & off of, our property.	10/31/2019 11:58 PM
30	South 10 ave between Buist st and Dobbins rd 85041 . Can the rain drain problem on 10 ave be improved?	10/31/2019 9:01 PM
31	Rio Verde Drive west of 136th street has a couple of washes that flood if there is a very heavy rainfall.	10/31/2019 7:23 PM
32	I live near the North Mountain Preserve, so my neighborhood is quite hilly. The water rushes down the street because we have no gutters and settles in front of my house. It slowly drains away, but because of the puddling in front of my house it leaves an enormous amount of dirt and debris behind.	10/31/2019 3:21 AM
33	Irrigation canals on Dobbins Rd. 19th, & 27th avenues. And landscaped areas on West Vineyard & 19th ave.	10/31/2019 1:49 AM
34	South of Baseline 19th ave to 51st ave	10/31/2019 1:01 AM
35	I live in Moon Valley. North of Thunderbird on Canterbury Dr. there are 2 wash crossing east to west, during rains these both back up due to sediment build up on the golf course where the washes drain into the golf course, these crossings can get 2-4' deep and are a huge safety risk. When both are flooded residence are trapped between the washes. Could these become box culverts? Also, north of Thunderbird on 7th street a natural wash drains onto 7th street and floods the roadway, new drainage pipes need installed to connect this to the wash at Roberts Rd.	10/30/2019 9:46 PM
36	low flow crossings where washes can run for hours or days and there is no access for residents to return or leave home	10/29/2019 8:18 PM
37	Washes and flash floods	10/28/2019 4:18 PM
38	Biggest potential for flooding I see is when the storm sewers are blocked by leaves along the streets.	10/26/2019 1:05 PM
39	none other than occasional street flooding when a lot of rain in a short amount of time -	10/26/2019 3:01 AM
40	163rd pretty much from Dynamite on up, with side roads like Dynamite and Peakview (the only way I can get home) becoming impassible on the rare occasion. The washes can run often but it doesn't take long for them to die down - unless it does and we're all spending the afternoon parked along 163rd getting to know each other...	10/25/2019 8:39 PM
41	Roadway flooding is probably the worst problem.	10/25/2019 2:49 PM
42	Washes in area seem to be carrying more water with the development that has occurred in the area	10/25/2019 2:55 AM
43	Flash flooding; water filling roads topping over sidewalks; homes flooding; new developments displacing water causing flooding in surrounding areas; South Mountain tributaries overpowering neighborhoods.	10/24/2019 10:19 PM
44	Widespread flooding of rural dirt roads. Occasional closure of arterial roads due to at-grade crossings.	10/24/2019 9:10 PM

## Q2 How do you receive information about flooding? Check all that apply

Answered: 58 Skipped: 1



ANSWER CHOICES	RESPONSES
Radio Station	29.31% 17
Television/News Station	48.28% 28
Social Media	53.45% 31
Website or Online Sources	20.69% 12
FCDMC Mobile Tools	10.34% 6
Other (please specify)	25.86% 15
Total Respondents: 58	

**Other (please specify):**

We usually find out about it when we drive up to it

City of Surprise Neighborhood alerts

word of mouth

phone alerts, weather apps, radar apps.

Weather Service alerts

Neighbors

Rio Verde Horsemen's Association

We don't receive any information

If driving, on the radio or road signs. Otherwise, only after the fact on the news websites. Emergency Notifications on Phone

Mortgage lender underwriting

Text from others driving in the area

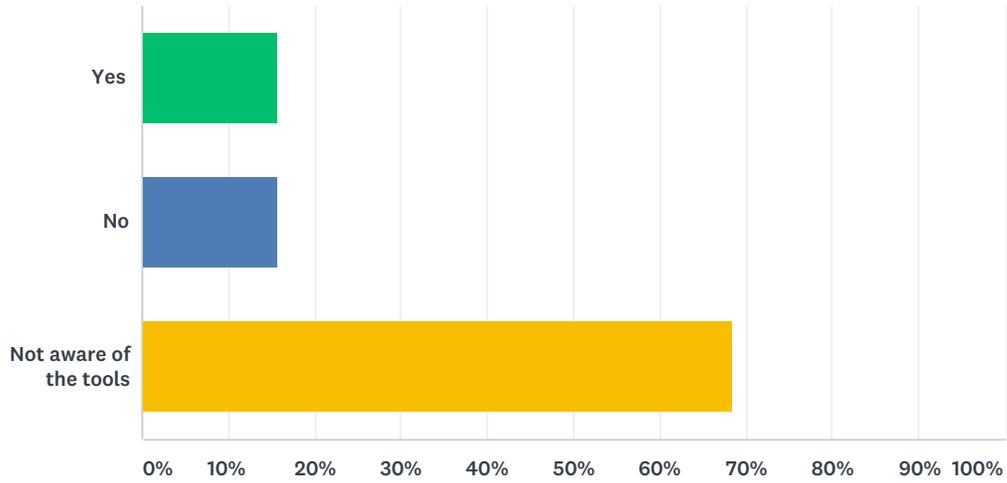
No notice! Road closures are not even identified until you are at the closed area.

I usually just have to drive up to the road

HOA

### Q3 Have you used the District’s Mobile Tools (Alert.fcd.maricopa.gov) to track storms/flooding?

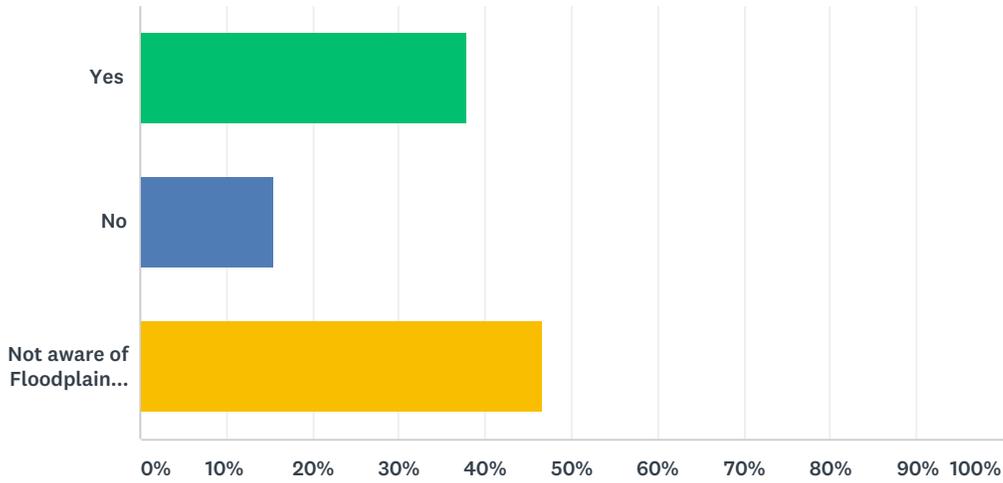
Answered: 57 Skipped: 2



ANSWER CHOICES	RESPONSES
Yes	15.79% 9
No	15.79% 9
Not aware of the tools	68.42% 39
TOTAL	57

### Q4 Have you used the Floodplain Viewer on the District’s website to check if your home is in a FEMA designated floodplain?

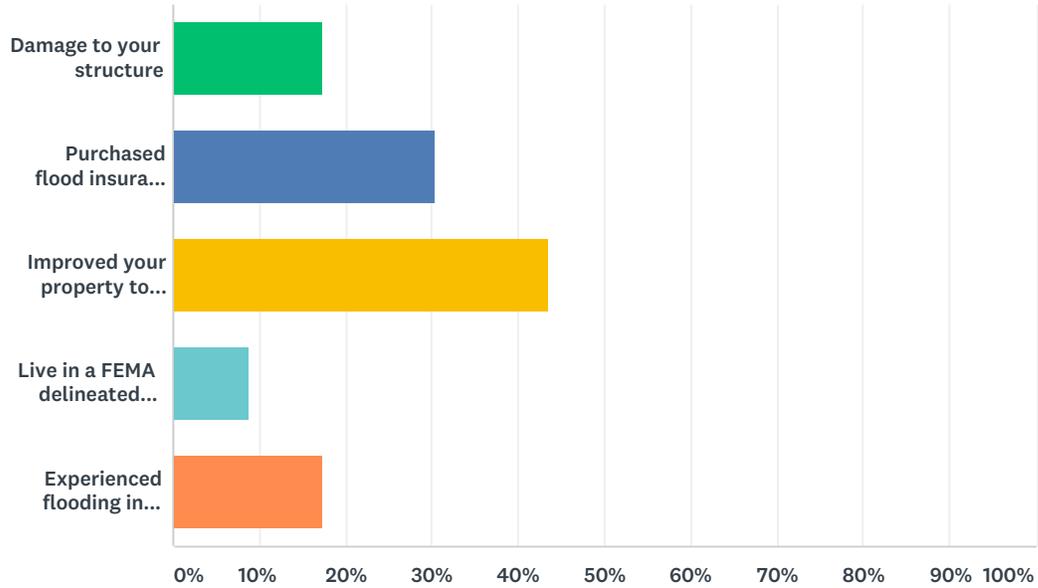
Answered: 58 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	37.93%	22
No	15.52%	9
Not aware of Floodplain Viewer	46.55%	27
<b>TOTAL</b>		<b>58</b>

### Q5 Check all that apply

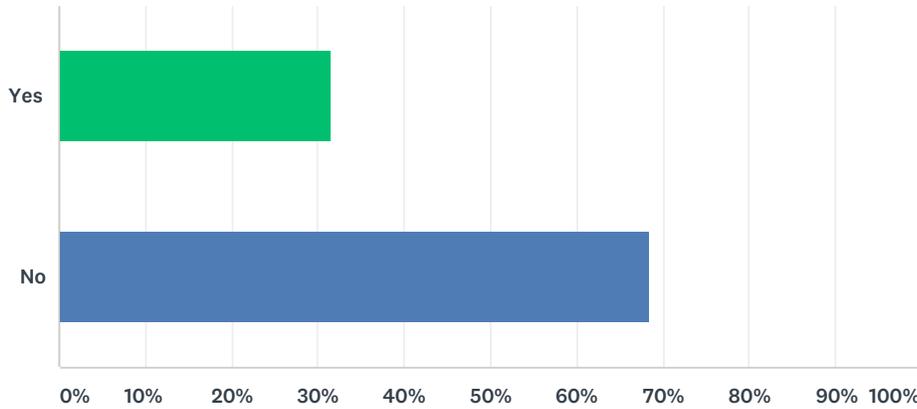
Answered: 23 Skipped: 36



ANSWER CHOICES	RESPONSES	
Damage to your structure	17.39%	4
Purchased flood insurance for structures	30.43%	7
Improved your property to prevent flooding	43.48%	10
Live in a FEMA delineated floodplain	8.70%	2
Experienced flooding in your home (photos can be uploaded to Report-a-Flood)	17.39%	4
Total Respondents: 23		

### Q6 Have you ever been stranded trying to leave or return from home due to flooding?

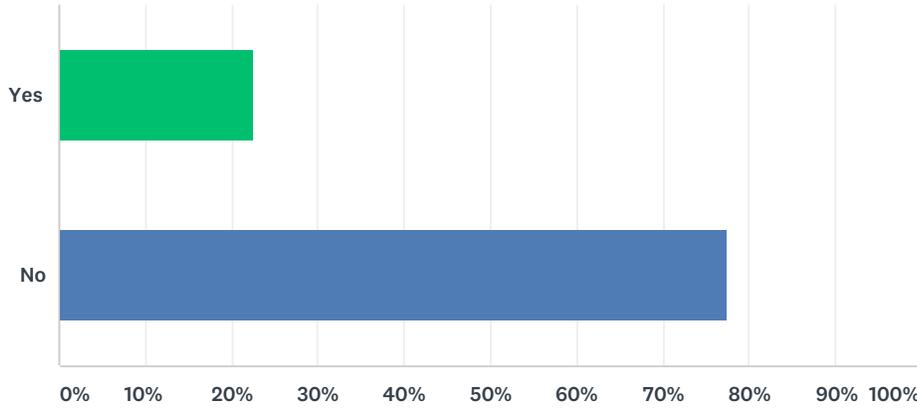
Answered: 57 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	31.58%	18
No	68.42%	39
TOTAL		57

## Q7 Have emergency services in your area been delayed due to flooding?

Answered: 53 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	22.64%	12
No	77.36%	41
TOTAL		53

## Q8 Is there anything else you would like us to know to help shape the Floodplain Management Plan?

Answered: 16 Skipped: 43

#	RESPONSES	DATE
1	Get North Valley Parkway a damn bridge already!!	12/2/2019 3:45 PM
2	No	12/2/2019 12:48 PM
3	There are so many new communities north of Norterra. We need the roads and infrastructure to support that and having a big flood plane right in our path is not only a hassle but a danger to the residents	12/2/2019 12:47 PM
4	fix north valley parkway north of dixilleta! by city of phoenix waste transfer plant Horrible for us 85085 residents	12/2/2019 5:00 AM
5	Although I haven't been stranded by flooding, one time I had to drive approximately 40 additional miles to get around flooding on McDowell Mountain Road between Fountain Hills and Rio Verde, north of the park entrance.	11/4/2019 11:57 PM
6	there needs to be more funding for small improvement projects and also policy about cleaning of storm drains during monsoon season.	11/2/2019 9:50 PM
7	With all the large developments going in it seems the way the washes run is being altered. Individual home owners have no influence compared to big developers with deep pockets.	11/2/2019 4:27 AM
8	When we moved in to our house in 2010, it was not in the flood plain. Then the flood plain changed & we are forced to buy insurance, which doubled our premium. Our house was built in 1999 & has never flooded.	10/31/2019 11:58 PM
9	Can any thing be done to improve problem?	10/31/2019 9:01 PM
10	FEMA requires me to pay for flood insurance in the event of a 100 year flood. A total rip-off. My yard couldn't flood as it is on a pretty steep plain.	10/31/2019 7:23 PM
11	Not at this time.	10/31/2019 1:49 AM
12	With new home developers in the Laveen area please make them and buyers aware of potential flooding areas	10/31/2019 1:01 AM
13	please remove washes draining onto roadways. thank you.	10/30/2019 9:46 PM
14	When the floodplain map is suddenly updated to include a property that was not previously on the floodplain map 1) the property owner would appreciate notice and 2)the property owner would like some assistance in securing an elevation map...	10/25/2019 8:39 PM
15	Coordinate with the City of Phoenix PRIOR to new development being built. Huge gap between FCD and COP Planning.	10/24/2019 10:19 PM
16	development seems to change the character of flooding events so it is hard to avoid minor damage.	10/24/2019 9:10 PM