

POWER OUTAGES

can range from inconvenient to life threatening.

Electricity keeps our lights on and our heating and air-conditioning systems running. For some, electricity may be a necessity to run medical equipment or accessibility equipment.

Power outages can occur due to storms, wildfires, equipment failure, and foreign interference such as cars hitting poles.

Knowing your dependence level on electricity and having a plan will help you and your family be better prepared during a power outage situation.

Should there be a long-term loss of power during high (or very low) temperatures, public shelters may be made available to those in need.

Outage Maps

APS:

<http://outagemap.aps.com/outageviewer/>

SRP:

<http://myaccount.srpnet.com/myaccount/outages/public>

Information Zone

Follow these agencies on social media:

- Maricopa County Department of Emergency Management
- Arizona Emergency Information Network
- Arizona Public Service - APS
- Salt River Project - SRP



Maricopa County

Emergency Management

5630 E. McDowell Road
Phoenix, AZ 85008
602-273-1411
ready.maricopa.gov

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ARE YOU READY?

POWER OUTAGES

Preparedness Starts with You!



Maricopa County
Emergency Management

Before

Know Your Risk & Be Informed

- If you rely on anything that is power-dependent determine a back-up plan.
- Keep your car's gas tank at least half full. Have cash available. Gas station pumps and ATMs rely on electricity.
- Sign up for outage alerts.
- Know how to manually release your electric garage door.
- Have a battery or solar-powered radio available.

Prepare Yourself & Your Family

- Develop and practice a **Disaster Plan** with your family to prepare for what to do, where to go, and how to communicate during any disaster.
- Prepare to evacuate by creating a **Go Bag** for each individual and pet. Consider including one in your vehicle and one at work.
- Prepare to stay in your home for up to 3 days (without electricity or running water) by creating an **Emergency Kit**.
- Visit ready.maricopa.gov and ein.az.gov to learn more about how to prepare for disasters.

Prepare Your Home

- Use surge protectors on electronic devices.
- Consider a generator. Get advice from a licensed professional.
- Ask the power company to clear branches from power lines.

During

Take Action Indoors

- Keep refrigerator and freezer doors closed. Unopened, a refrigerator will keep food cold for 4 hours; a freezer will stay cold for 48 hours.
- Turn off and unplug major appliances and HVAC system to prevent damage due to a power surge.
- Leave one light on so you know when the power returns.
- Only use flashlights for emergency lighting. Candles can cause fires.
- Never use a generator indoors, including the garage.
- If power is expected to be off for a long time and temperatures are high, consider going somewhere cool: movie theaters, malls, or a local cooling center.

REPORT

Call 911 if the power outage is an immediate threat to anyone's life, health, or safety. If you see a downed power line, call 911, then call the utility company:

APS 855-688-2437
SRP 602-236-8811

Call to report an outage:

APS Business 602-371-6767
Residential 855-688-2437

SRP Business 602-236-8833
Residential 602-236-8888

Other _____

Take Action Outdoors

- Stay at least 100 feet away from downed power lines. The ground may be electrified.

Take Action in a Vehicle

- Drive with caution. Traffic lights may be out and power lines may be down.
- If a power line is touching your car, call 911. DO NOT leave your vehicle until professional help arrives.
- If you absolutely must evacuate your vehicle, DO NOT touch the vehicle and the ground at the same time. Jump from the vehicle, keeping your feet together so they touch the ground at the same time. Hop away until you are 100 feet from the vehicle.
- If someone else is trapped by a power line, DO NOT try to remove them. Call 911.

After

Stay Safe, Healthy & Alert

- Don't try to repair electrical problems on your own.
- Throw away any food that has been exposed to temperatures above 40° F (4° C) for 2 hours or more or that has an unusual odor, color or texture. **WHEN IN DOUBT, THROW IT OUT!**