



LA FITNESS & MARICOPA COUNTY PARTNERSHIP FREQUENTLY-ASKED QUESTIONS

Q: What does the membership cost?

A: The membership costs \$24.99/month per person for the LA Fitness Premier Multi-Club membership.

- It cannot be payroll deducted.
- You will have access to all "[LA Fitness](#)" branded clubs
- You will not be charged an initiation fee
- You will have to pay the first month's and the last month's membership fee when you register.

Q: What does the membership include?

A: The membership includes:

- Free access to the [fitness classes](#)
- You can use the racquetball courts at no cost if you choose this option when you sign up.
- The membership does not include access to the "Signature" Clubs

Q: How do I sign up for the discounted membership?

A: You can sign up for this discounted membership through the County's intranet.

- Click on Click on <https://mymc.maricopa.gov/960/LA-Fitness-Registration>
- This link will take you to the LA Fitness page.
- You will then need to click on another link and follow the registration steps.
- After you have registered, you can either:
 1. Print the receipt and take it to your local LA Fitness where you will receive your key fob.
 2. Using your receipt, download the LA Fitness app. The app will provide you with a bar-code that will give you access to the facility.

Q: Can I add adult family members to my membership?

A: Yes. There are two ways you can add adult family members (14 years of age or older) to your membership.

1. You choose "Guest Privileges" during the online registration process for an additional \$20.00/month. This allows the primary member to bring two guests each visit. If the guests choose to attend the facility without the primary member, the guests must purchase an individual membership at \$24.99.
2. You can add up to three (3) adult family members at the rate of \$24.99/month per person and no initiation fee. Family members must live at the same address as the employee and family memberships must be paid for with the same account as the employee membership.

Both family member discount options are *only* available when you sign up through the County's intranet: Click on <https://mymc.maricopa.gov/960/LA-Fitness-Registration>



Q: Where are the LA Fitness' located?

A: Visit: <https://lafitness.com/Pages/findclub.aspx>

Q: Can I receive a guest pass?

A: Visit: <https://lafitness.com/Pages/FindClub.aspx?flow=GuestPass> to sign up for a free guest pass. NOTE: By providing your contact information, you are authorizing LA Fitness to contact you.

Q: What services are available at an additional cost?

A: These services are available at an additional cost:

- Kids Klub service (requires separate agreement)
- Personal training services (requires separate agreement),
- Towel service
- League access
- Juice bar

Q: How much is child care service?

A: Child care service is \$10.00/month and requires a separate agreement with LA Fitness. Visit your local [LA Fitness](#) for more information.

Q: I am already an LA Fitness member. What can I do to receive the discounted rate?

A: If you are already currently enrolled with LA Fitness without knowledge of the preferential pricing, you will need to cancel your existing LA Fitness membership per LA Fitness's policy and re-enroll with LA Fitness through the County's secure link at <https://mymc.maricopa.gov/960/LA-Fitness-Registration>. In no event will LA Fitness refund previous dues or other funds paid to LA Fitness.

Q: I am trying to add a family member/enroll myself, am getting a message saying I have to pay an initiation fee. How do I avoid paying the initiation fee?

A: If you are adding a family member or enrolling into a new membership and receive a prompt to pay an initiation fee, check the link. The discounted membership is only accessible through a link on [MyMC](#) on the County intranet.

Once you are on the correct link/website, go through the enrollment process to add a family member as if you were enrolling yourself. The family member will need to be on the same credit card as the primary member. You will be charged for the first and last month's dues.



Q: I enrolled into the discounted membership, but now I would like to make a change to the membership. How do I modify my membership?

A: Once you've enrolled into the County's discounted membership with LA Fitness, the only way to change something on your account (i.e. add/remove guest privileges, add a family member, etc.) is to cancel your current membership. Then, you will need to wait for the remaining month/30 days to expire. Once that time has passed, you will re-enroll into the discounted membership through the [County's intranet](#) with the changes you wish to make.

Q: If I retire or leave the County, will I still receive the discounted rate?

A: If you retire or leave the County, you will still receive the discounted rate as long as you continue to reside in Maricopa County and are in good standing with your monthly LA Fitness membership payments.

Q: How can I cancel my membership?

A: Click here: <https://lafitness.com/Pages/MembershipQuestions.aspx>