

Location	Greeted At Arrival	Receive Service Req'd	Cleanliness - Shelter				Visit Again	Comment Category Negative- Neutral-	Comments	Approx Date
			Poor	Fair	Good	Excellent				
E	Y	Y			Y		Y	Positive	Very kind. Patient workers. Easy to use.	3/2/2016
E	Y	Y				Y	Y	Positive	First time ever I was treated with respect. Awesome customer service	3/2/2016
E	Y	Y			Y		Y	Positive	Such a great experience. Thank you!! Yes, I adopted a dog ☺	3/2/2016
E	Y	Y				Y	Y	Positive	Maggie was such a pleasure workign with to get my little girl home. Thank you!	3/2/2016
E	Y	Y				Y	Y	Positive	Awesome staff. Paula was very helpful.	3/2/2016
E	Y	Y				Y	Y	Positive	Good service was able to locate my information :)	3/2/2016
W	N	Y		Y			Y	Positive	I waited a while, but once I was helped the service was great and efficient.	3/2/2016
W	N	Y				Y	Y	Positive	Our helper was very sweet & Professional	3/2/2016
W	N	Y			Y		Y	Positive	She was helpful in everything!	3/2/2016
W	Y	Y			Y		Y	Positive	Great!!	3/2/2016
W	Y	Y				Y	Y	Positive	Nice facility	3/2/2016
W	Y	Y				Y	Y	Positive	Great employees super happy to help	3/2/2016
W	Y	Y			Y		Y	Neutral	#system doesn't matter. More info needs to be clarified when licensing Good rep. :)	3/2/2016
W	Y	Y				Y	Y	Positive	We found a new dog - Avalanche - a forever home Thank you	3/2/2016
W	Y	N		Y			N	Negative	Staff is rude & not very helpful If they aren't trying to help animals they shouldn't work here	3/2/2016
W								Neutral	If Halo stays they should NOT have 1st pick over the public & should help with laundry	3/2/2016
W	Y	Y			Y		Y	Positive	This place is amazing and very blessed with our new dog	3/2/2016
W	Y	Y				Y	Y	Positive	It was a perfect visit. I adopted a dog today and coming for another	3/2/2016

W	N	N	Y				Y	Negative	The mixed breed German Shepherd for \$405 is way overpriced	3/9/2016
W	Y	Y	Y				Y	Positive	Absolutely tops! Much Appreciated	3/9/2016
W	N	N				Y	N	Negative	NO HELP WHAT SO EVER!!!	3/9/2016
W								Negative	She talks like she is siow (sp) doesn't understand anything and maybe needs a new job. She sounds RUDE	3/9/2016
W	Y	Y		Y			Y	Positive	Very pretty girl and very nice attractive smile and helpful	3/9/2016
W	Y	N		Y			Maybe	Negative	She is stupid and sounds dumb. She has no knowledge or anything	3/9/2016
W	Y	Y			Y		Y	Positive	Thank You!	3/9/2016
W	Y	Y			Y		Y	Neutral		3/9/2016
W	N	Y			Y		Y	Positive	Julie was very friendly & helpful during our visit.	3/9/2016
W	Y	Y			Y		Y	Positive	Customer service representative was excellent	3/9/2016
W	Y	Y			Y		Y	Positive	Great Work!	3/9/2016
W	Y	Y			Y		Y	Neutral		3/9/2016
W	Y	Y			Y		Y	Positive	Lito was so helpful up front - took my stress away	3/9/2016
W	Y	Y			Y		Y	Positive	Deb went above & beyond when doing a meet n greet for the chows.	3/9/2016
W	Y	Y				Y	Y	Positive	She is very nice she helped us find the perfect cat! :)	3/9/2016
W	Y	Y				Y	Y	Positive	So damn AWESOME all the time :)	3/9/2016
W	Y	Y				Y	Y	Positive	I love County :)	3/9/2016
W	Y	Y				Y	Y	Neutral	You should not take down the plastic barrier. People are crazy	3/9/2016
W	Y	Y				Y	Y	Neutral		3/9/2016
W	Y	Y				Y	Y	Positive	Volunteer staff was very helpful and nice	3/9/2016
W	Y	Y				Y	Y	Positive	Very helpful and dresses really nice!	3/9/2016
W	Y	Y				Y	Y	Positive	Alexis is very nice & friendly and answered all my questions	3/9/2016

W	Y	Y				Y	Y	Positive	Wonderful Very Clean Very Professional Very HAPPY	3/9/2016
E	Y	Y			Y		Y	Negative	Took too long to get my dog back	3/9/2016
E	N	N					Y	Negative	was very rude and made my experience horrible and Kayrn didn't either	3/9/2016
E	N						Y	Negative	sent us out to get collars and leash after asking if they had anything to bring our dog out. Sent us out!! The ladies in the back are great.	3/9/2016
E	Y	Y		Y			Y	Positive	She was wonderful in helping us find Jacey - german shepherd mix. Can't wait to bring him home.	3/9/2016
E	Y	Y			Y		Y	Positive	Mrs. Evie was very helpful and gave plenty of information	3/9/2016
E	Y	Y			Y		Y	Positive	Samantha was really great. She went above and beyond.	3/9/2016
E	N	Y			Y		Y	Positive	Very fast and friendly service	3/9/2016
E	Y	Y			Y		Y	Positive	Sam was great. Patient & informative	3/9/2016
E	Y	Y				Y	Y	Positive	Thank you for the new beautiful addition to our family!	3/9/2016
E	Y	Y				Y	Y	Positive	You guys are AWESOME!! Thank you Thank you so much!!!	3/9/2016
E	Y	Y				Y	Y	Positive	Top Notch!!! You located my dog Nibbles	3/9/2016
E	Y	Y				Y	Y	Positive	Thank you so much for helping me find my dog!! ♥	3/9/2016
E	Y	Y				Y	Y	Positive	Great Service!	3/9/2016
EAC	Y	Y				Y	Y	Positive	The service was excellent and very helpful when answering my questions	3/22/2016
EAC	Y				Y		Y	Positive	Very Nice ♥	3/22/2016
EAC	Y	Y			Y		Y	Positive	♥ the discount of \$20.00 month March ☺	3/22/2016
W	N				Y		Y	Neutral	please send info on facility donations or dogs up for adoption. (Responded via email 3-22-16)	3/22/2016
W								Positive	She was a darling girl	3/22/2016

W								Positive	Jessica A+ service	3/22/2016
W								Positive	Jessica helped me register my chip and find my dog	3/22/2016
W	Y	Y			Y		Y	Positive	Great service!!	3/22/2016
W	Y	Y			Y		Y	Positive	She's a miracle worker!! Dog would have died without her help ;)	3/22/2016
W	Y	Y			Y		Y	Positive	Was very helpful	3/22/2016
W	Y	Y			Y		Y	Neutral		3/22/2016
W	Y	Y			Y		Y	Positive	Great Help	3/22/2016
W	Y	Y			Y		Y	Neutral	Jazz dizzle Jizzle is the shizzle	3/22/2016
W	Y	Y			Y		Y	Neutral		3/22/2016
W	Y	Y			Y		Y	Positive	Very helpful :)	3/22/2016
W	N	N			Y		N	Negative	I had 10 dogs on my list and "HALO" had priority over ALL of them. I will never come her again. I don't know shy HALO has priority over dogs if there is someone willing and her to adopt them doing this not only robs these poor animals of a home but it keeps the kennels full when more spots could be open for incoming animals. HALO should NOT have priority over adopters!!	3/22/2016
W	Y	Y	Y				Y	Positive	Provided all the information I needed and then some.	3/22/2016
W	N	N		Y			N	Negative	Sticker shock! Quoted wrong on the fees to pick up our dog on the phone.	3/22/2016
W	Y	Y		Y			Y	Positive	She was very helpful and pleasant.	3/22/2016
W	Y	N		Y			N	Negative	is stupid she sounds like she is an airhead does she have any brain?	3/22/2016
W	Y	Y		Y			Y	Neutral	Jazz dizzle is the freaking shizzle my snoopnizzle dizzle	3/22/2016
W	Y	Y		Y			Y	Positive	Beth found my dog at the shelter missing 1 month	3/22/2016
W	Y	Y				Y	Y	Positive	very friendly & knowledgable	3/22/2016

W	Y	Y				Y	Y	Positive	exceptional service & friendly help! Awesome svc!	3/22/2016
W	Y	Y				Y	Y	Neutral		3/22/2016
W	Y	Y				Y	Y	Neutral		3/22/2016
W	Y	Y				Y	Y	Positive	So helpful and polite. Helped with everything I needed. ♥	3/22/2016
W	Y	Y				Y	Y	Positive	Provided fast kind service. Took about 5 minutes to get my stuff done. :)	3/22/2016
W	Y	Y				Y	Y	Positive	Jazmine Spanish was awesome!	3/22/2016
W	Y	Y				Y	Y	Positive	Extremely helpful and so kind. :)	3/22/2016
W	Y	Y				Y	Y	Positive	Awsome customer service! Keep it up! ;)	3/22/2016
W	Y	Y				Y	Y	Positive	Friendly & Helpful	3/22/2016
W	Y	Y				Y	Y	Positive	Beth on a scale of 1 - 10 was an 11!	3/22/2016
W	Y	Y				Y	Y	Positive	prompt help	3/22/2016
W	Y	Y				Y	Y	Positive	Terrific Handler. Very honest, was very blunt about the expectations of dog	3/22/2016
W	Y	Y				Y	Y	Positive	Alexis was very helpful and answered all my questions. She went above and beyond. Thx	3/22/2016
W	Y	Y				Y	Y	Positive	Very great help. She is awesome and always helps.	3/22/2016
E		Y						Positive	I wanted to give Kudos to Sam for making a few phone calls to AAWL at the end of the day, Wed 3-9-16 to verify that a cat had been spayed so that the customer could take her newly adopted cat home that day. Customer was EXTREMELY happy!! Sam has ALWAYS been very helpful to me, and is willing to go the "extra mile" to help me or make a customer happy! Thank you Sam! The customer was very happy!	3/23/2016
E	Y	Y	Y				Y	Negative	The shelter was filthy with doggy doo	3/23/2016
E	N	N		Y			Y	Neutral	Need more help	3/23/2016
E	Y	Y			Y		Y	Positive	Very nice - my service	3/23/2016

E	N				Y		Y	Negative	Kennel #423 Here to adopt dog 3-11-16 & told to come by this morning 3-12-16. Now said to come back Sunday morning. Why?	3/23/2016
E	Y	Y			Y		Y	Positive	Very Help Full & Courteous ☺	3/23/2016
E	N	Y			Y		Y	Positive	Kathy was very pleasant & personable so was the girl, 1st day today, she did great (red shirt volunteer 3-19-16	3/23/2016
E	N	Y			Y		Y	Neutral		3/23/2016
E	Y	Y				Y	Y	Positive	Kathy was very helpful Thank you	3/23/2016
E	Y	Y				Y	Y	Positive	Thank you!! Very Helpful! Quite a process, but so worth it & Maggie & Eve were great!	3/23/2016
E	N	Y				Y	Y	Positive	Wet Floor, no sign between kennels. Pat Rocks! Super, super helpful! At window, Pat went over & above! ☺ Very friendly @ helpful! Cares about dogs! 3-17-16	3/23/2016
E	Y	Y				Y	Y	Positive	Wonderful service! Great job!	3/23/2016