Why is reporting a code violation important?

- To protect your investment
- To protect you, your family & friends
- To protect the environment
- To protect the public

Our focus is to ensure compliance with codes and regulations to promote the general health, safety and welfare of the citizens of Maricopa County.
What is a code complaint?

Filing a complaint is a formal method of notifying the Code Compliance Division of possible building code and/or zoning violations on a specific property.

Complaints must be in writing and your information will remain confidential until and unless the violation case proceeds to a Hearing Officer or the County Attorney’s Office.

What type of complaints are received?

- Operating a business from a residence
- Building without a permit
- Dilapidated structures
- Junk, trash, debris
- Drainage issues
- Abandoned vehicles
- Overgrown, dried weeds

How are complaints processed?

1. Complaint received
   - Through letter, fax, or online.
2. Case assigned by area
   - Assigned to Code Compliance Officer to begin researching property.
3. Field inspection
   - An initial site inspection will be conducted within 30 days of the complaint.
4. Notice/Order to Comply
   - If no violation was observed, the case is closed.
   - If violation is confirmed, a Notice/Order to Comply will be left at the property and a copy is mailed to the property owner.
   - The Code Compliance Officer informs the property owner of the regulations and outlines the steps required to resolve the violation.
5. 2nd field inspection
   - Re-inspection is performed if appropriate.

How do I file a complaint?

You may mail or fax your complaint to:

Planning and Development
Attn: Code Compliance
501 N. 44th Street, 2nd Floor
Phoenix, AZ  85008
FAX:  602-506-3711

Please be sure to list the address or parcel number of the violation, along with a complete description of the suspected violation.

Or, use our Online Service at

www.maricopa.gov/planning

You will be notified by our office within two business days of the status of your complaint.

The goal of the Code Compliance Division is to gain voluntary compliance with codes and regulations from the property owner.

Despite efforts to reach compliance, if the violation(s) goes unresolved, a hearing may be set with a Hearing Officer and fines may be imposed.

Thank you for taking pride in your neighborhood and in Maricopa County.

Use Online Services to report a complaint
www.maricopa.gov/planning