



Master Blanket Purchase Order ADSP013-051020

Header Information

| | | | | | |
|--|---|------------------------|------------------------|---------------------------|--|
| Purchase Order Number: | ADSP013-051020 | Release Number: | 0 | Short Description: | Statewide Foreign Language Interpretation and Translation Services |
| Status: | 3PS - Sent | Purchaser: | David Gonzales | Receipt Method: | Quantity |
| Fiscal Year: | 2013 | PO Type: | Blanket | Minor Status: | |
| Organization: | State of Arizona | Location: | STRGC - SPO Strategic | Type Code: | Statewide |
| Department: | ADSP0 - State Procurement Office | Entered Date: | 07/03/2013 12:48:03 PM | Control Code: | |
| Alternate ID: | | Retainage %: | 0.00% | Discount %: | 0.00% |
| Print Dest Detail: | If Different | Release Type: | Direct Release | Pcard Enabled: | No |
| Catalog ID: | | Tax Rate: | | Actual Cost: | \$0.00 |
| Contact Instructions: | | | | | |
| Master Blanket/Contract End Date (Maximum): | 07/02/2018 11:59:59 PM | | | | |
| Project No.: | | | | | |
| Building Code: | | | | | |
| Cost Code: | | | | | |
| Special Purchase Types: | | | | | |
| PIJ NUMBER: | | | | | |
| Coop Spend To Date: | | | | | |
| Attachments: | PO Terms & Conditions, Solicitation File - ADSP013-00002842~1.zip , ADSP013-051020 Consolidated Contract.pdf , Submitted Offer - Language Line.zip , Insurance - Language Line.zip , ADSP013-051020 Change Order No.1 Summary.pdf , ADSP013-051020 Change Order No.2 Summary.pdf , a1~13.pdf , COI , COI , COI , Contract Amendment , COI | | | | |

Primary Vendor Information & PO Terms

| | | | | | |
|----------------|--|------------------------|--------|-------------------------|----------|
| Vendor: | 9000002868 - LANGUAGE LINE SERVICES Greg Holt One Lower Ragsdale Drive Monterey, CA 93940 US Email: | Payment Terms: | Net 30 | Shipping Method: | Best Way |
| | | Shipping Terms: | N/A | Freight Terms: | |

NIGP Code: 961-46

Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 1 Quote # / Quote Item #: 000019672-R1 / 1

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-----------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$88.00 | HR - Hour | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 3.0, Item # 12: Certified In-Person Interpreter Hourly Rate (Other Listed Languages Interpretation) - The 3PS -
 hourly rate charged per assigned interpreter for services performed during Monday through Sent
 Friday between the hours of 7:00 AM Å 5:00 PM.

NIGP Code: 961-46

Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 13 Quote # / Quote Item #: 000019672-R1 / 13

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-----------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$112.00 | HR - Hour | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 4.0, Item # 11: Certified Court/Legal In-Person Interpreter Hourly Rate (Spanish Interpretation) - The 3PS -
 hourly rate charged per assigned interpreter for services performed during Monday through Sent
 Friday between the hours of 7:00 AM Å 5:00 PM.

NIGP Code: 961-46

Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 12 Quote # / Quote Item #: 000019672-R1 / 12

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-----------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$112.00 | HR - Hour | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 5.0, Item # 13: Certified Court/Legal In-Person Interpreter Hourly Rate (Other Listed Languages Interpretation) - The hourly rate charged per assigned interpreter for services performed during Monday through Friday between the hours of 7:00 AM & 5:00 PM. 3PS - Sent

NIGP Code: 961-46
Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 14 Quote # / Quote Item #: 000019672-R1 / 14

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-----------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$128.00 | HR - Hour | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:

Make: Packaging:

Project No.:

Building Code:

Cost Code:

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Exit

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Master Blanket Purchase Order ADSP013-051020

Header Information

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|--|---|------------------------|------------------------|---------------------------|--|
| Purchase Order Number: | ADSP013-051020 | Release Number: | 0 | Short Description: | Statewide Foreign Language Interpretation and Translation Services |
| Status: | 3PS - Sent | Purchaser: | David Gonzales | Receipt Method: | Quantity |
| Fiscal Year: | 2013 | PO Type: | Blanket | Minor Status: | |
| Organization: | State of Arizona | Location: | STRGC - SPO Strategic | Type Code: | Statewide |
| Department: | ADSP0 - State Procurement Office | Entered Date: | 07/03/2013 12:48:03 PM | Control Code: | |
| Alternate ID: | | Retainage %: | 0.00% | Discount %: | 0.00% |
| Print Dest Detail: | If Different | Release Type: | Direct Release | Pcard Enabled: | No |
| Catalog ID: | | Tax Rate: | | Actual Cost: | \$0.00 |
| Contact Instructions: | | | | | |
| Master Blanket/Contract End Date (Maximum): | 07/02/2018 11:59:59 PM | | | | |
| Project No.: | | | | | |
| Building Code: | | | | | |
| Cost Code: | | | | | |
| Special Purchase Types: | | | | | |
| PIJ NUMBER: | | | | | |
| Coop Spend To Date: | | | | | |
| Attachments: | PO Terms & Conditions, Solicitation File - ADSP013-00002842~1.zip , ADSP013-051020 Consolidated Contract.pdf , Submitted Offer - Language Line.zip , Insurance - Language Line.zip , ADSP013-051020 Change Order No.1 Summary.pdf , ADSP013-051020 Change Order No.2 Summary.pdf , a1~13.pdf , COI , COI , COI , Contract Amendment , COI | | | | |

Primary Vendor Information & PO Terms

| | | | | | |
|----------------|--|------------------------|--------|-------------------------|----------|
| Vendor: | 9000002868 - LANGUAGE LINE SERVICES Greg Holt One Lower Ragsdale Drive Monterey, CA 93940 US Email: | Payment Terms: | Net 30 | Shipping Method: | Best Way |
| | | Shipping Terms: | N/A | Freight Terms: | |

Print Sequence # 7.0, Item # 15: Qualified (Non-Certified) In-Person Interpreter Hourly Rate (Other Listed Languages Interpretation) - The hourly rate charged per assigned interpreter for services performed during Monday through Friday between the hours of 7:00 AM - 5:00 PM. 3PS - Sent

NIGP Code: 961-46
 Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 16 Quote # / Quote Item #: 000019672-R1 / 16

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-----------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$112.00 | HR - Hour | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 8.0, Item # 6: In-Person Interpreter After-hour, Weekend and Holiday Percentage Base Rate Increase - THE CONTRACTOR CHARGES A 50% SURCHARGE WHEN APPLICABLE. - The percentage increase (applied to the rates given for the above In-Person Interpretation services) for services performed after normal business hours, on weekends or State holidays. The base rate increase applies to all line items offered for In-Person Interpretation Services. Please review Special Instructions to Offerors paragraph 4.6.1. (listed in Solicitation Amendment 1) for further instructions and an example. 3PS - Sent

NIGP Code: 961-46
 Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 2 Quote # / Quote Item #: 000019672-R1 / 2

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|----------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.00 | PCNT - Percent | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 9.0, Item # 7: Short Notice Percentage Base Rate Increase - THE CONTRACTOR CHARGES A 50% SURCHARGE FOR RUSH REQUESTS WHEN APPLICABLE - The percentage increase (applied to the rates given for the above In-Person Interpretation services) for services performed with less than two (2) business days' notice. The base rate increase applies to all line items offered for In-Person Interpretation Services. 3PS - Sent

NIGP Code: 961-46
 Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 3 Quote # / Quote Item #: 000019672-R1 / 3

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|----------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.00 | PCNT - Percent | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 11.0, Item # 16: Remote Video Interpretation Rate $\hat{\Delta}$ Advance Notice (Spanish Interpretation) (Optional). 3PS -
 The per-minute rate charged for services arranged in advance, by appointment with at Sent
 least 48 hours $\hat{\Delta}$ notice.

NIGP Code: 961-46
 Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 17 Quote # / Quote Item #: 000019672-R1 / 17

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|--------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$1.50 | MNT - Minute | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

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Exit

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Master Blanket Purchase Order ADSP013-051020

Header Information

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|--|---|------------------------|------------------------|---------------------------|--|
| Purchase Order Number: | ADSP013-051020 | Release Number: | 0 | Short Description: | Statewide Foreign Language Interpretation and Translation Services |
| Status: | 3PS - Sent | Purchaser: | David Gonzales | Receipt Method: | Quantity |
| Fiscal Year: | 2013 | PO Type: | Blanket | Minor Status: | |
| Organization: | State of Arizona | Location: | STRGC - SPO Strategic | Type Code: | Statewide |
| Department: | ADSP0 - State Procurement Office | Entered Date: | 07/03/2013 12:48:03 PM | Control Code: | |
| Alternate ID: | | Retainage %: | 0.00% | Discount %: | 0.00% |
| Print Dest Detail: | If Different | Release Type: | Direct Release | Pcard Enabled: | No |
| Catalog ID: | | Tax Rate: | | Actual Cost: | \$0.00 |
| Contact Instructions: | | | | | |
| Master Blanket/Contract End Date (Maximum): | 07/02/2018 11:59:59 PM | | | | |
| Project No.: | | | | | |
| Building Code: | | | | | |
| Cost Code: | | | | | |
| Special Purchase Types: | | | | | |
| PIJ NUMBER: | | | | | |
| Coop Spend To Date: | | | | | |
| Attachments: | PO Terms & Conditions, Solicitation File - ADSP013-00002842~1.zip , ADSP013-051020 Consolidated Contract.pdf , Submitted Offer - Language Line.zip , Insurance - Language Line.zip , ADSP013-051020 Change Order No.1 Summary.pdf , ADSP013-051020 Change Order No.2 Summary.pdf , a1~13.pdf , COI , COI , COI , Contract Amendment , COI | | | | |

Primary Vendor Information & PO Terms

| | | | | | |
|----------------|--|------------------------|--------|-------------------------|----------|
| Vendor: | 9000002868 - LANGUAGE LINE SERVICES Greg Holt One Lower Ragsdale Drive Monterey, CA 93940 US Email: | Payment Terms: | Net 30 | Shipping Method: | Best Way |
| | | Shipping Terms: | N/A | Freight Terms: | |

Print Sequence # 16.0, Item # 8: Over-the-Phone Interpreter Rate (Spanish Interpretation) - The per-minute rate charged per assigned interpreter for services performed during Monday through Friday between the hours of 7:00 AM to 5:00 PM. 3PS - Sent

NIGP Code: 961-46
 Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 7 Quote # / Quote Item #: 000019672-R1 / 7

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|--------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.65 | MNT - Minute | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 17.0, Item # 20: Over-the-Phone Interpreter Rate (Other Listed Languages) - The per-minute rate charged per assigned interpreter for services performed during Monday through Friday between the hours of 7:00 AM to 5:00 PM. 3PS - Sent

NIGP Code: 961-46
 Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 21 Quote # / Quote Item #: 000019672-R1 / 21

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|--------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.65 | MNT - Minute | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 18.0, Item # 9: Over-the-Phone Interpreter After-hour, Weekend and Holiday Percentage Base Rate Increase - THE CONTRACTOR DOES NOT CHARGE FOR THIS LINE ITEM. The percentage increase (applied to the rates given for the above Over-the-Phone Interpretation services) for services performed after normal business hours, on weekends or State holidays. The base rate increase applies to all line items offered for Over-the-Phone Interpretation Services. 3PS - Sent

NIGP Code: 961-46
 Interpreter Services (Foreign Language, Hearing Impaired, etc.) (See Item 17 for Interpreter Services - Electronically Assisted)

Bid # / Bid Item #: ADSP013-00002842 / 8 Quote # / Quote Item #: 000019672-R1 / 8

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|----------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.00 | PCNT - Percent | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:

Project No.:

Building Code:

Cost Code:

Print Sequence # 20.0, Item # 10: Translation Service Expedite Charge - The additional charge added to the base rate for translation services identified as needing an expedited service by the eligible agency. 3PS - Sent

NIGP Code: 961-75
Translation Services

Bid # / Bid Item #: ADSP013-00002842 / 11 Quote # / Quote Item #: 000019672-R1 / 11

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.17 | WORD - Word | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:

Make: Packaging:

Project No.:

Building Code:

Cost Code:

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1 2 3 4 5

Exit

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Master Blanket Purchase Order ADSP013-051020

Header Information

| | | | | | |
|--|---|------------------------|------------------------|---------------------------|--|
| Purchase Order Number: | ADSP013-051020 | Release Number: | 0 | Short Description: | Statewide Foreign Language Interpretation and Translation Services |
| Status: | 3PS - Sent | Purchaser: | David Gonzales | Receipt Method: | Quantity |
| Fiscal Year: | 2013 | PO Type: | Blanket | Minor Status: | |
| Organization: | State of Arizona | Location: | STRGC - SPO Strategic | Type Code: | Statewide |
| Department: | ADSP0 - State Procurement Office | Entered Date: | 07/03/2013 12:48:03 PM | Control Code: | |
| Alternate ID: | | Retainage %: | 0.00% | Discount %: | 0.00% |
| Print Dest Detail: | If Different | Release Type: | Direct Release | Pcard Enabled: | No |
| Catalog ID: | | Tax Rate: | | Actual Cost: | \$0.00 |
| Contact Instructions: | | | | | |
| Master Blanket/Contract End Date (Maximum): | 07/02/2018 11:59:59 PM | | | | |
| Project No.: | | | | | |
| Building Code: | | | | | |
| Cost Code: | | | | | |
| Special Purchase Types: | | | | | |
| PIJ NUMBER: | | | | | |
| Coop Spend To Date: | | | | | |
| Attachments: | PO Terms & Conditions, Solicitation File - ADSP013-00002842~1.zip , ADSP013-051020 Consolidated Contract.pdf , Submitted Offer - Language Line.zip , Insurance - Language Line.zip , ADSP013-051020 Change Order No.1 Summary.pdf , ADSP013-051020 Change Order No.2 Summary.pdf , a1~13.pdf , COI , COI , COI , Contract Amendment , COI | | | | |

Primary Vendor Information & PO Terms

| | | | | | |
|----------------|--|------------------------|--------|-------------------------|----------|
| Vendor: | 9000002868 - LANGUAGE LINE SERVICES Greg Holt One Lower Ragsdale Drive Monterey, CA 93940 US Email: | Payment Terms: | Net 30 | Shipping Method: | Best Way |
| | | Shipping Terms: | N/A | Freight Terms: | |

rfpmanager@languageline.com
 Phone: (831)648-7108
 FAX: (831)648-7108

PO Acknowledgements:

| Document | Notifications | Acknowledged Date/Time |
|----------------|--|------------------------|
| Purchase Order | Emailed to rfpmanager@languageline.com at 07/11/2013 01:09:03 PM | 07/12/2013 03:54:25 PM |
| Change Order 1 | Emailed to rfpmanager@languageline.com at 08/05/2013 08:53:45 AM | |
| Change Order 2 | Emailed to rfpmanager@languageline.com at 09/30/2013 10:43:10 AM | 09/30/2013 11:53:51 AM |
| Purchase Order | Emailed to wecare@languageline.com at 02/26/2014 11:46:52 AM | 02/28/2014 09:11:57 AM |
| Purchase Order | Emailed to wecare@languageline.com at 05/12/2015 06:02:30 PM | |
| Purchase Order | Emailed to wecare@languageline.com at 05/13/2015 01:18:10 PM | |

Master Blanket/Contract Vendor Distributor List

| Vendor ID | Alternative ID | Vendor Name | Preferred Delivery Method | Vendor Distributor Status |
|-------------------|----------------|------------------------|---------------------------|---------------------------|
| <u>9000002868</u> | 17705867100 | LANGUAGE LINE SERVICES | Email | Active |

Master Blanket/Contract Controls

Master Blanket/Contract Begin Date: 07/03/2013 **Master Blanket/Contract End Date:** 07/02/2016
Cooperative Purchasing Allowed: Yes

| Organization | Department | Dollar Limit | Dollars Spent to Date | Minimum Order Amount |
|--|--------------------------------------|--------------|-----------------------|----------------------|
| ALL ORG - Organization Umbrella Master Control | AGY - Agency Umbrella Master Control | \$0.00 | \$9,581.90 | \$0.00 |

Item Information

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1 2 3 4 5

Print Sequence # 21.0, Item # 21: Certified Written Translation $\hat{\Delta}$ Written Document to Written Document (Spanish Translation). The per-word rate for the translation from one written document to another written document. 3PS - Sent

NIGP Code: 961-75
 Translation Services

Bid # / Bid Item #: ADSP013-00002842 / 22 Quote # / Quote Item #: 000019672-R1 / 22

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.22 | WORD - Word | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 22.0, Item # 22: Certified Written Translation $\hat{\Delta}$ Written Document to Written Document (Other Listed Languages). The per-word rate for the translation from one written document to another written document. 3PS - Sent

NIGP Code: 961-75
Translation Services

Bid # / Bid Item #: ADSP013-00002842 / 23 Quote # / Quote Item #: 000019672-R1 / 23

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.30 | WORD - Word | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 23.0, Item # 25: Qualified Written Translation $\hat{\Delta}$ Written Document to Written Document (Spanish Translation). The per-word rate for the translation from one written document to another written document. 3PS - Sent

NIGP Code: 961-75
Translation Services

Bid # / Bid Item #: ADSP013-00002842 / 31 Quote # / Quote Item #: 000019672-R1 / 31

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.22 | WORD - Word | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

Print Sequence # 24.0, Item # 26: Qualified Written Translation $\hat{\Delta}$ Written Document to Written Document (Other Listed Languages). The per-word rate for the translation from one written document to another written document. 3PS - Sent

NIGP Code: 961-75
Translation Services

Bid # / Bid Item #: ADSP013-00002842 / 32 Quote # / Quote Item #: 000019672-R1 / 32

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.30 | WORD - Word | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:

Cost Code:

Print Sequence # 29.0, Item # 23: Written Translation with Desktop Publishing (Spanish Translation) (Optional) $\hat{\Delta}$ The per- 3PS -
 word rate for the translation from one written document to another written document. This Sent
 includes the translation of documents (brochures, flyers, pamphlets, etc.) requiring
 desktop publishing.

NIGP Code: 961-75
 Translation Services

Bid # / Bid Item #: ADSP013-00002842 / 28 Quote # / Quote Item #: 000019672-R1 / 28

| Receipt Method | Qty | Unit Cost | UOM | Discount % | Total Discount Amt. | Tax Rate | Tax Amount | Total Cost |
|----------------|-----|-----------|-------------|------------|---------------------|----------|------------|------------|
| Quantity | 0.0 | \$0.25 | WORD - Word | 0.00 | \$0.00 | | \$0.00 | \$0.00 |

Manufacturer: Brand: Model:
 Make: Packaging:
 Project No.:
 Building Code:
 Cost Code:

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1 2 3 4 5

Exit

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Master Blanket Purchase Order ADSP013-051020

Header Information

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|--|---|------------------------|------------------------|---------------------------|--|
| Purchase Order Number: | ADSP013-051020 | Release Number: | 0 | Short Description: | Statewide Foreign Language Interpretation and Translation Services |
| Status: | 3PS - Sent | Purchaser: | David Gonzales | Receipt Method: | Quantity |
| Fiscal Year: | 2013 | PO Type: | Blanket | Minor Status: | |
| Organization: | State of Arizona | Location: | STRGC - SPO Strategic | Type Code: | Statewide |
| Department: | ADSP0 - State Procurement Office | Entered Date: | 07/03/2013 12:48:03 PM | Control Code: | |
| Alternate ID: | | Retainage %: | 0.00% | Discount %: | 0.00% |
| Print Dest Detail: | If Different | | | | |
| Catalog ID: | | Release Type: | Direct Release | Pcard Enabled: | No |
| Contact Instructions: | | Tax Rate: | | Actual Cost: | \$0.00 |
| Master Blanket/Contract End Date (Maximum): | 07/02/2018 11:59:59 PM | | | | |
| Project No.: | | | | | |
| Building Code: | | | | | |
| Cost Code: | | | | | |
| Special Purchase Types: | | | | | |
| PIJ NUMBER: | | | | | |
| Coop Spend To Date: | | | | | |
| Attachments: | PO Terms & Conditions, Solicitation File - ADSP013-00002842~1.zip , ADSP013-051020 Consolidated Contract.pdf , Submitted Offer - Language Line.zip , Insurance - Language Line.zip , ADSP013-051020 Change Order No.1 Summary.pdf , ADSP013-051020 Change Order No.2 Summary.pdf , a1~13.pdf , COI , COI , COI , Contract Amendment , COI | | | | |

Primary Vendor Information & PO Terms

| | | | | | |
|----------------|--|------------------------|--------|-------------------------|----------|
| Vendor: | 9000002868 - LANGUAGE LINE SERVICES Greg Holt One Lower Ragsdale Drive Monterey, CA 93940 US Email: | Payment Terms: | Net 30 | Shipping Method: | Best Way |
| | | Shipping Terms: | N/A | Freight Terms: | |

1 2 3 4 5

Exit

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Appendix 1 – Language List

| | | | | |
|--|-------------------|-------------------------|-----------------|-----------------|
| <i>These languages represent approximately 98.6% of all customer requests from the 6,912 languages spoken in the world today. We monitor our language requests continuously, adding or deleting languages based upon customer needs.</i> | Acholi | Flemish | Lakota | Pothwari |
| | Afrikaans | French | Laotian | Punjabi |
| | Akan | French Canadian | Latvian | Romani, Vlach |
| | Albanian | Fukienese | Lingala | Romanian |
| | Amharic | Fula | Lithuanian | |
| | Arabic | Fulani | Luganda | Russian |
| | Arakanese | Fuzhou | Luo | |
| | Armenian | Ga | Luxembourgeois | Samoan |
| | Ashante | Gaddang | Maay | Serbian |
| | Assyrian | Gaelic | Macedonian | Shanghainese |
| | Azerbaijani | Georgian | Malagasy | Sichuan |
| | Azeri | German | | Sicilian |
| | Bahasa | Greek | Malay | Sinhalese |
| | Bajuni | Gujarati | Malayalam | Sindhi |
| | Bambara | Haitian Creole | Maltese | Slovak |
| | Basque | Hakka | Mandarin | Somali |
| | Behdini | Hakka – China | Mandingo | Soninke |
| | Belorussian | Hassaniyya | Mandinka | Sorani |
| | Bengali | Hebrew | Maninka | Spanish |
| | Berber | Hindi | Marathi | Sudanese Arabic |
| | Bosnian | Hmong | Marshallese | Sundanese |
| | Bulgarian | Hokkien | Mien | Swahili |
| | Burmese | Hunanes | Mina | Swedish |
| | Cantonese | Hungarian | Mirpuri | Sylhetti |
| | Catalan | Ibanag | Mixteco | Tagalog |
| | Chaldean | Ibo | Moldavan | Taiwanese |
| | Chaochow | Icelandic | Mongolian | Tajik |
| | Chavacano | Igbo | Montenegrin | Tamil |
| | Cherokee | Ilocano | Moroccan Arabic | Telugu |
| | Chin | Indonesian | Navajo | Thai |
| | Chuukese | Italian | Neapolitan | Tibetan |
| | Cree | Jakartanese | Nepali | Tigrinya |
| | Croatian | Japanese | | Toishanese |
| Czech | Javanese | Nigerian Pidgin English | Tongan | |
| Dakota | Kanjobal | Norwegian | Tshiluba | |
| Danish | Karen | Nuer | Turkish | |
| Dari | Kashmiri | Oromo | Twi | |
| Dinka | Kazakh | Pahari | Ukrainian | |
| Diula | Khmer (Cambodian) | Pampangan | Urdu | |
| Dutch | Kikuyu | Pangasinan | Uyghur | |
| Estonian | Kirghiz | Pashto | Uzbek | |
| Ewe | Kirundi | Patois | Vietnamese | |
| Farsi (Persian) | Korean | Pidgin English | Visayan | |
| Fijian Hindi | | Polish | Welsh | |
| Finnish | Kosovan | Portuguese | Wenzhou | |
| | | Portuguese Creole | Wolof | |
| | Krio | | Yiddish | |
| | Kurdish | | Yoruba | |
| | Kurmanji | | Yupik | |

To view a real-time listing of our available languages, please see our website at www.languageLine.com/languages