



**Maricopa County**  
*Animal Care and Control*

## Ad Hoc Task Force Committee

### PROCESS & SERVICE SUBCOMMITTEE

Wednesday, December 10, 2014

3:45 to 5:15 p.m.

## AGENDA

1. Review and accept notes from 11/24/2014 meeting
2. Review summary of comments received
3. Reports from Subgroups
  - a. Medical
  - b. Behavioral
  - c. Timeline, Holds, Building Logistics
4. Discuss Subgroups and align MCACC SMEs for other areas of operation:  
**(Those highlighted below are currently under review)**
  - a. Intake – owner-surrender
  - b. Intake – stray OTC
  - c. Intake - field
  - d. Medical triage, assessment, treatment plans
  - e. Behavioral assessment – day 1 RTO
  - f. Behavioral assessment – at disposition
  - g. Animal classifications
  - h. New Hope process
  - i. HALO relationship, process handoffs, RACI model
  - j. RTO – decisions, charter
  - k. Adoption screening and placement
  - l. Days and hours of operation – shelters
  - m. Days and hours of operation – field
  - n. Field jurisdiction
  - o. Cruelty and neglect follow-up
  - p. Euthanasia list creation, timing, processes
  - q. Customer Experience
5. Discuss Subgroups and align MCACC SMEs
6. Recap / Plan for Next Meeting – Mon., Dec. 22<sup>nd</sup>