



## Business Information Summary



# Maricopa County

## Integrated Criminal Justice Information System

### ***ICJIS: Data Exchanges and More***

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***The Mission of the Integrated Criminal Justice Information System is to provide automated systems, information technology expertise, and information pathways to justice and law enforcement agencies, and to develop and implement systems that promote the sharing of criminal justice information that is timely, secure, reliable, and comprehensive, so that criminal justice agencies may more efficiently enhance public safety, improve service to the community, and make quality justice and law enforcement decisions.***

Proposition 400, the Jail Tax Initiative, authorized the creation of ICJIS (Integrated Criminal Justice Information System). ICJIS develops and services data exchanges as authorized by the five governing stakeholder agencies: Sheriff's Office, County Attorney's Office, Indigent Representation, Clerk of the Superior Court, and Superior Court (including Justice Courts, Juvenile Court and Probation, Pretrial Services, and Adult Probation). At the end of FY07, operational transactions passing through ICJIS systems and data exchanges exceeded 30 million per month. ICJIS ensures the highest level of continuous operation of more than 80 data exchanges, more than 250 secure network interfaces, enabling communication among more than 40 diverse criminal justice systems.

The successes of ICJIS help Maricopa County achieve its top Strategic Goal, to "Ensure safe communities and a streamlined, integrated justice system." ICJIS also facilitates the development and servicing of external agency interfaces with multiple agencies at the federal, state, and local levels of government (e.g., Department of Public Safety, Administrative Office of the Courts, Arizona Department of Corrections, Homeland Security, Immigration and Customs Enforcement, Arizona Counties, Arizona State University Police, and several municipalities).

ICJIS is becoming the preferred pathway for criminal justice transactions among criminal justice agencies. This Strategic Plan outlines the planned systems and data exchanges that are to be scheduled for development and implementation by 2010. From within its new Assistant County Manager reporting structure, ICJIS will also participate in the development and installation of tools for gathering vital criminal justice information, to support evidence-based management decisions that result in greater efficiencies and effectiveness.

### **ICJIS Strategic Goals**

ICJIS MFR Strategic Business Goals emphasize the approaches and results that will add value to the justice and law enforcement (J&LE) community, as follows:

**Strategic Goal 1:** By July 2010, the ICJIS Agency will provide and maintain the primary pathways for criminal justice agency data exchanges, by continuing to develop and implement secure and reliable web-enabled services, so that all Maricopa County justice and law enforcement agencies have the means to share common data, eliminate redundant data entry, and efficiently manage operations.

**Strategic Goal 2:** By July 2010, ICJIS data exchanges and supporting systems will become the preferred method and source to exchange vital criminal justice information in a timely, efficient, accurate, and secure manner among justice and law enforcement agencies external to Maricopa County (federal, state, and local), so that they can securely maintain efficient and effective operations.

**Strategic Goal 3:** By July 2010, ICJIS Agency data systems will be relied upon by justice and law enforcement agencies internal and external to Maricopa County, to provide aggregate statistical information on criminal justice processes, so that criminal justice analysts and leaders may access and use vital criminal justice management information for evidence-based public policy decision making.

### **ICJIS Strategic Issues**

ICJIS faces several technological, economic, and policy issues that must be addressed to successfully achieve the mission and goals. ICJIS strategic issues are in the online MFR Plan at <http://www.maricopa.gov/mfr>, and include the following: the need to address growing workload demand, maintenance of existing systems, privacy issues, coordination with homeland security efforts, advances in technology, and maintenance requirements to ensure the continued interoperability of all data exchanges.

1. Increased demand and growing criminal justice workloads require more resources in order to prevent system delays, process deficiencies, jail population stress, increased staff turnover, and strains that potentially affect system integrity and public safety.
2. Maintenance of ICJIS-developed systems, and further development of additional data exchanges, are required to preserve current system integrity, support of public safety, and enhanced processing of criminal cases.
3. Privacy issues, legal requirements for secured processing of criminal history record information (CHRI), and evolving Federal and State mandates (DPS ACJIS, FBI CJIS, NCIC), require maintenance of secure systems in a rapidly developing area of technology, to prevent breaches and resulting liability.
4. Homeland Security and alignment with public policy require ICJIS to maintain existing compliant systems, and to quickly and efficiently develop and implement new data exchanges among justice and law enforcement agencies, resulting in improved public safety, and more rapid and accurate sharing of vital criminal justice information.
5. Rapid advances in information technology systems require associated adoption of improvements among existing justice and law enforcement systems, to eliminate redundant work processes, and to reduce errors from duplicate data entry. ICJIS has successfully demonstrated its ability to function as integration facilitator, and has further proven its ability to successfully develop and implement efficient data exchanges among justice and law enforcement agencies.
6. ICJIS has successfully facilitated the development, implementation, and maintenance of electronic data exchanges among justice and law enforcement agencies. Degradation in these data exchanges, or the delay in developing other identified data exchanges will likely result in ineffective detection, apprehension, and prosecution of criminal activities within the community. ICJIS activities are required to help residents enjoy living in a healthy and safe community (see Maricopa County Mission).

### **Benefits from Integrating Criminal Justice Information Systems**

Integration allows enhanced productivity, efficiency, communication, and eliminates redundancy. ICJIS systems and data exchanges also improve public safety by making available to J&LE agencies timely and accurate subject information. The ICJIS environment builds collaborative communications with diverse J&LE agencies that participate in the analysis, design, development, implementation, and operation of systems and data exchanges that improve the integrated criminal justice information system. All ICJIS projects and data exchanges provide direct cost avoidance, capacity enhancement, quality improvement, enhanced public safety, or other value to Maricopa County, satisfying the requirement of the Office of Management and Budget (OMB), and ensuring ongoing support for continued ICJIS development. ICJIS continues to lead among criminal justice integration programs in the nation, with advances in the application of technology.