

Maricopa County Office of Enterprise Technology



Announcing an Outstanding Career Opportunity

Deputy CIO - OET Advanced Services



Maricopa County

*“Our definition of excellence is delivering full value to
the taxpayer and citizen for every dollar spent.”*

Tom Manos, County Manager



Citizens Serving Citizens

The Community

Today, Maricopa County is home to over 3.8 million people, and is one of the fastest growing populations in the United States over the last decade. Given its warm climate, more than 12 million visitors come annually to the Valley of the Sun. Recreational activities include some 200+ golf courses, and more than 120,000 acres of County park land in which to camp, hike, fish or just relax. Natural attractions such as the Grand Canyon and the red rocks of Sedona are only a few hours away.

Structure

Maricopa County is the largest local government in Arizona. The County has the equivalent of more than 12,000 full-time County employees serving the public in such areas as public health, flood control, law enforcement, libraries, parks and recreation, courts, transportation, animal care and control, economic and community development, and elections. The County organization reflects the constitutional separation of powers and the unique constitutional and statutory provisions that establish county government in Arizona. Maricopa County's total annual budget is in excess of \$2.2 billion.

Economy

The County has a full-service economy that provides large markets in retail, health care, research, customer service, entertainment, financial and banking, wholesale trade, agricultural, arts and cultural, construction, manufacturing, light industry, distribution, and recreation and leisure services. Maricopa County is among the first local government entities in Arizona to take a leadership role in the diversifying of the economic base, which continues to evolve and become more diverse. Maricopa County's quality of life, cost of living, skilled workforce, good universities and favorable business climate contribute to the improvement of its economy. Maricopa County has also been repeatedly recognized as one of the best managed local governments in America. *Taken together, these factors make Maricopa County an exceptional place to build a career!*

Mission

Provide regional leadership and fiscally responsible, necessary public services so residents can enjoy living in a healthy and safe community.

Vision

Citizens serving citizens by working collaboratively, innovatively, efficiently, and effectively. We will be responsive to our customers while being fiscally prudent.

Values

- Public Interest First
- Open and Honest
- Accountable
- Measure Results
- Relentless Improvement
- Communicate and Collaborate
- All People Realize Their Full Potential

Strategic Priorities

- Support safe communities and neighborhoods by providing access to a timely, integrated and cost-effective smart justice system.
- Provide best in class regional services, both mandated and of concern to citizens, while coordinating with municipalities, other local jurisdictions, and community-based entities to consolidate services and avoid duplication, when applicable.
- Deploy an effective and efficient infrastructure to implement streamlined policies and procedures to improve delivery of services and promote a healthy workplace and a fully engaged workforce.
- Be innovative in leveraging its resources, adaptive in its regulatory policies and practices, and proactive in its public relations to attract, promote, and support the growth of business enterprises to produce a vibrant and balanced regional economy.
- Efficiently manage County resources and engage in effective fiscal planning with integrity and transparency to promote financial stability and economic prosperity for Maricopa County residents.



Enterprise Technology

About the Department

The Maricopa County Office of Enterprise Technology (OET) is the County's centralized IT organization which provides varying levels of IT services to over 50 county departments. Our professional staff help guide information technology decisions made by County leaders in departments whose expertise is not information technology. OET is driven to provide dependable, responsive and customer centric service with consistent follow through while demonstrating integrity, accountability and commitment to continuous improvement in delivering results of the highest standards.

Mission

The mission of the Office of Enterprise Technology (OET) is to provide proven, innovative, and cost-effective technology solutions to County departments so they may transform their operations to best serve their customers and citizens.

Vision

To be recognized as a first-class technology organization by the customers we serve.

Strategic Goal

By December, 2015, OET will complete the establishment of the County's GIS data warehouse to ensure a central and reliable view of the County's GIS data.

By December 2016, OET will make significant progress hiring new positions identified in the Staffing Study, as example, project management, business integration, customer service, and information security.

By June 2016, Maricopa County will implement a risk management framework that will proactively identify information security risk through standards driven security assessment and analysis.

About the Position

The Deputy Chief Information Officer - OET Advanced Services will provide technology vision and leadership in the development and implementation of the information technology (IT) program. The Deputy assists the CIO in leading the County in planning and implementing enterprise information systems to support both distributed and centralized business operations and achieve more effective and cost beneficial enterprise-wide IT operations. In addition, the Deputy works with the CIO to provide strategic and tactical planning, development, evaluation, and coordination of the information and technology systems for the County. The Deputy CIO serves as a facilitator by communicating between staff, management, vendors, and other technology resources within the organization. In addition, the Deputy CIO designs, implements, and evaluates the systems that support end users in the productive use of computer hardware and software.

Duties include but are not limited to:

- Overseeing the development, maintenance and communication of systems documentation, policies and procedures.
- Managing the implementation of new County-wide information systems.
- Developing and managing Advanced Services budgets.
- Developing and maintaining policies and standards aimed at maximizing effectiveness and minimizing costs related to the acquisition, implementation, and operation of IT systems.
- Maintaining contact with IT suppliers and knowledge of current technology, equipment, prices, and terms of agreements to minimize the investment required to meet established service levels.
- Gathering and analyzing changing requirements of users to develop effective and feasible ways to satisfy user requirements.



www.maricopa.gov

The Ideal Candidate

The ideal candidate will possess a Bachelor's degree in Computer Science, Business Administration or a related field and ten (10) years of experience in implementing enterprise information systems, which included a minimum of five (5) years of experience with responsibilities for management and support of information systems and technology. Experience in technology and information system planning to support business goals and experience with exposure to both shared and outsourced solutions, as well as support of in-house information systems in a multi-site environment, is essential.

Preference may be given to candidates who possess a Master's degree in Computer Science, Business Administration or a related field. Direct management experience of a major IT operation is also preferred.

Must be knowledgeable of business principles and techniques of administration, organization, and management to include an in-depth understanding of the key business issues that exist in the enterprise IT industry, which include but are not limited to: strategic project and operational planning; personnel administration; federal, state and local laws; financial and cost analysis and trends in the IT industry; data processing methods and procedures, systems design and development process, including requirements analysis, feasibility studies, software design, programming, pilot testing, installation, evaluation, and operational management; design, management, and operation of managed IT systems; local and wide area network design, implementation, and operation; operating systems such as Windows, Unix, and Linux.

Skill communicating information and ideas, both verbally and in writing, as appropriate to the needs of the audience with particular emphasis on translating technical language to lay audiences.

Ability to plan, implement, and support systems in a complex IT environment; to plan and organize projects, staff, budgets, and business strategies; to develop and maintain the systems architecture, defining standards and protocols for data exchange, communications, software and interconnection of County information systems; to plan and organize projects, staff, budgets, and business strategies; and to develop and maintain the systems architecture, defining standards and protocols for data exchange, communications, software and interconnection of County information systems.

Enterprise Technology requires a thorough background check of all successful candidates once an offer has been extended and prior to placement. The information submitted is subject to public disclosure.

How to Apply

Interested applicants are required to submit an online application with a resume and cover letter.

[Click here to apply](#)

Submitted information should describe your experience as it relates to the responsibilities indicated in this description. Assistance with moving relocation expenses may be available. This position is Unclassified under the Maricopa County Employee Merit System Rules. **This recruitment is open continuous with a first review of applications scheduled the week of December 14, 2015.**

Compensation & Benefits

Maricopa County offers an outstanding comprehensive salary and benefits package. The salary range for this position is \$104,728 to \$162,801 annually based on 2080 hours, with salary dependent upon the experience of the selected candidate. Benefits include: medical, dental and vision health plans; health care, dependent care flexible spending accounts; deferred compensation programs; County-paid life insurance; short/long-term disability insurance; 10 paid holidays, vacation, sick and family medical leave; training and employee development; wellness program including 24/7 free gym; subsidized bus, vanpool and commuter programs and County subsidized membership in the Arizona State Retirement System. Click [here](#) for a complete overview of our benefits package.

Additional Information

For additional information about this outstanding career opportunity, please contact:

Ruby Kitterman
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Maricopa County Human Resources
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Diversity & Inclusion

It is the policy of Maricopa County not to discriminate in employment or the provision of services. Maricopa County is an Equal Opportunity Employer. We provide reasonable accommodation in the application and/or testing process to eligible individuals requesting assistance under the Americans with Disabilities Act. Auxiliary aids and services are available upon request to individuals with disabilities.