

Location	Greeted Upon	Receive Service	Cleanliness - Shelter				Visit Again	Comment Category	Comments	Date
			Poor	Fair	Good	Excellent				
EAC	Y	Y				Y	Y	Positive	Jared was very nice & very helpful to our needs & will always come here	10/2/2015
EAC	Y	Y				Y	Y	Positive	very helpful and friendly service	10/2/2015
E	N	Y				Y	Y	Positive	Good excellent service	10/7/2015
E	N	Y	Y					Neutral		10/7/2015
E	N	Y		Y			Y	Neutral	Workers don't seem very happy! I guess not a very happy place to work.	10/7/2015
E	N	Y		Y			Y	Positive	With his help we made a selection of a 7 yr old cat. We love our new cat!!	10/7/2015
E	N	Y			Y		Y	Positive	Very helpful and nice	10/7/2015
E		Y				Y	Y	Positive	I'm so pleased I have received an excellent service - Thank You!	10/7/2015
E	N	Y			Y		Y	Positive	Fast & efficient service	10/7/2015
E	Y	Y	Y				Y	Positive	Employee A+++	10/7/2015
E	Y	Y	Y				Y	Neutral		10/7/2015
E	Y	Y		Y			Y	Positive	Very helpful, helped reunite my dog.	10/7/2015
E	Y	Y		Y			Y	Neutral		10/7/2015
E	Y	Y		Y			Y	Neutral		10/7/2015
E	Y	Y		Y			Y	Positive	Found a great dog. Staff was friendly.	10/7/2015
E	Y	Y		Y			Y	Neutral		10/7/2015
E	Y	Y				Y	Y	Positive	well run by caring people	10/7/2015
E	Y	Y				Y	Y	Positive	really care about the dogs	10/7/2015
E	Y	Y				Y	Y	Neutral		10/7/2015
E	Y	Y				Y	Y	Positive	Always fee the employees are about the animals and homing them.	10/7/2015
E	Y	Y				Y	Y	Positive	♥love dogs she veary helpful we got us a dog today Lisa veary great	10/7/2015
E	Y	Y				Y	Y	Positive	very helpful employees!!!	10/7/2015

E	Y	Y				Y	Y	Positive	It must be hard working in a place where with these poor animals need so much good. You do a great job!	10/7/2015
E	Y	Y				Y	Y	Positive	Jennifer was very helpful & allowed us to take our time decided	10/7/2015
E	Y	Y				Y	Y	Positive	Terrife staff! Very helpful - very friendly too.	10/7/2015
E	Y	Y				Y	Y	Positive	Thank you all for what you do to help the animals♥	10/7/2015
E	Y	Y				Y	Y	Negative	I spent a total of 75 min. waiting @ receiving to see a dog over 2 visits to buy. Receiving & adoptions should be separate	10/7/2015
E	Y	Y				Y	Y	Positive	Staff was friendly and helpful. Dogs were adorable and loving.	10/7/2015
E	Y	Y				Y	Y	Positive	with your help the kitty got a second chance at rescue YAAA!!!! THNX 4 ever Brannon	10/7/2015
E	Y	Y				Y	Y	Positive	© You guys helped us find the best german shephad	10/7/2015
E	Y	Y				Y	Y	Positive	very polite & professional thank you (its sad, I'd take them all if I could)	10/7/2015
E	Y	Y				Y	Y	Positive	Maggie is the best employee you could ever hope for	10/7/2015
E	Y	Y				Y	Y	Neutral		10/7/2015
E	Y	Y				Y	Y	Neutral		10/7/2015
E	Y	Y				Y	Y	Neutral		10/7/2015
W	Y	Y		Y			Y	Positive	Beth was wonderful. Very helpful w/all good info.	10/8/2015
W	Y	Y		Y			Y	Negative	**used the talky stick to grab the new born puppy & threw it back in bed.	10/8/2015
W	Y	Y		Y			Y	Positive	Rigo was very nice and helpful. Very patient.	10/8/2015
W	Y	Y			Y		Y	Positive	Beth & Susie were great. Love them	10/8/2015

W	Y	Y			Y		Y	Positive	Joseph was excellent very good w/ dog & us & helpful	10/8/2015
W	Y	Y			Y		Y	Positive	Jessica is very nice and smiles. She looks great well dressed and represents her organization very well Great Job	10/8/2015
W	Y	Y			Y		Y	Neutral		10/8/2015
W	Y	Y			Y		Y	Neutral		10/8/2015
W	Y	Y			Y		Y	Positive	He was very patient, helpful and friendly. Diane was rude Rigo needs a raise!!	10/8/2015
W	Y	Y			Y		Y	Positive	Very friendly. The meet & greet need doggie bags a pooped pickup	10/8/2015
W	Y	Y				Y	Y	Positive	Great people! Veary helpful!	10/8/2015
W	Y	Y				Y	Y	Neutral		10/8/2015
W	Y	Y				Y	Y	Positive	Rachael was an angel! I will always remember her kindness! Give her a raise!	10/8/2015
W	Y	Y				Y	Y	Positive	ccastcoleman@yahoo.com Good Job Jessica!	10/8/2015
W	Y	Y				Y	Y	Positive	Jessic very awesome. Great customer service and shows compasion	10/8/2015
W	Y	Y				Y	Y	Neutral		10/8/2015
W	Y	Y				Y	Y	Positive	The volenteer was extremely helpful and answerd all my questions	10/8/2015
EAC	Y	Y				Y	Y	Positive	Wonderful Service! I always come back to this location!	10/15/2015
EAC	Y	Y				Y	Y	Positive	Great assistance by Chuck & Debbie	10/15/2015
E	N	Y			Y		Y	Positive	Thanks for the job you do	10/22/2015
E	N	Y		Y			Y	Negative	We waited 25 min. to look at a dog. That is too long. Bad experience	10/22/2015
E	N	Y			Y		Y	Positive	Pat & Jimmy are the best. Excellent service. They are the bomb!	10/22/2015

E	N	Y			Y		N	Neutral	Helpful friendly staff. I came to retrieve my dog & HER sex was listed as a male. Not enough staff to accommodate the amount of people needing assistance.	10/22/2015
E	N	Y			Y		Y	Positive	The staff was very cordial and helpful	10/22/2015
E	N	Y			Y		Y	Positive	Very nice employees and the dogs are super cute!	10/22/2015
E	Y	Y	Y				Y	Negative	Cages did not look cleaned. Animals sitting in own filth.	10/22/2015
E	N	Y		Y			Y	Neutral		10/22/2015
E	N	Y			Y		Y	Positive	Very nice people and good customer service	10/22/2015
E	N	Y			Y		Y	Neutral		10/22/2015
E	N	Y			Y		Y	Positive	Older facility. Mecca was wonderful & very helpful! We adopted a dog from this facility 8 yrs ago & had good luck!	10/22/2015
E	N	Y		Y			Y	Positive	Evie is AMAZING!	10/22/2015
E	Y	Y		Y			Y	Neutral		10/22/2015
E	Y	Y		Y			Y	Positive	These girls were extremely helpful, very respectful, & nice.	10/22/2015
E	Y	Y		Y			Y	Neutral	Should charge for shots dog cannot get today.	10/22/2015
E	Y	Y		Y			Y	Positive	♥maggie is very helpful ☺ Sam & Toya gave a very good shot. ♥XOXO	10/22/2015
E	Y	Y			Y		Y	Neutral		10/22/2015
E	Y	Y			Y		Y	Positive	The staff and volunteers were all so helpful. I appreciate all they did	10/22/2015
E	Y	Y			Y		Y	Positive	Kathy was so very helpful and wonderful to work with!	10/22/2015
E	Y	Y			Y		Y	Neutral		10/22/2015
E	Y	Y			Y		Y	Positive	Thank you for all the assistance!	10/22/2015
E	Y	Y				Y	Y	Positive	Sam was wonderfull. Handled really well.	10/22/2015

E	Y	Y				Y	Y	Positive	The staff was very helpful. Sam was very great showing us the dog we adopted.	10/22/2015
E	Y	Y				Y	Y	Positive	Thank you so much! You guys are great!	10/22/2015
E	Y	Y				Y	Y	Positive	Kathey was amazing a great help.	10/22/2015
E	Y	Y				Y	Y	Positive	Very great person!! It be nice if everyone was like her.	10/22/2015
E	Y	Y				Y	Y	Positive	Pat was so helpful & kind. She is a wonderful employee	10/22/2015
E	Y	Y				Y	Y	Neutral		10/22/2015
W	N	Y				Y	Y	Positive	You guys are doing a great job ☺	10/23/2015
W	N	N		Y			N	Negative	F**k all dumb staff This is a hustle. They try to nickle and dime you.	10/23/2015
W								Positive	Beth did an awesome job. She help pay adoption for a homeless person	10/23/2015
W	N	Y		Y			Y	Neutral	The boss helped Susie help my mean self	10/23/2015
W	N	Y		Y			Y	Neutral		10/23/2015
W	Y	Y		Y			Y	Neutral	Volunteers were so helpful! Most hand sanitizers need to be refilled	10/23/2015
W	Y	Y		Y			Y	Positive	Derik made my visit pleasant. Professional nice young man. Staff are polite kind and professional	10/23/2015
W	Y	Y			Y		Y	Positive	Jessica & Sergio helped me with my licenses. Beth helped with voucher info. Great staff.	10/23/2015
W	Y	Y			Y		Y	Neutral		10/23/2015
W	Y	Y			Y		Y	Positive	Deb W. was so nice and caring about the stray cats I turned in. I paid the \$250 for them and the experience was great even though I was sad	10/23/2015
W	Y	Y			Y		Y	Positive	Jessica was really nice she always waves high to me and I like it.	10/23/2015
W	Y	Y			Y		Y	Positive	Beth is amazing I ♥ her!	10/23/2015
W	Y	Y			Y		Y	Neutral		10/23/2015

W	Y	Y			Y		Y	Positive	☺ Thank you for adoptin with us today. Employee was very patient w/ me and my family.	10/23/2015
W	Y	Y			Y		Y	Positive	Derrick & Beth stayed late to help me adopt ♥	10/23/2015
W	Y	Y			Y		Y	Positive	Susie was great, I was mean - she was a pro	10/23/2015
W	Y	Y			Y		Y	Positive	Very helpful!! Will return again - Thank you All	10/23/2015
W	Y	Y				Y	Y	Positive	Awesome!place Beth is Great	10/23/2015
W	Y	Y				Y	Y	Positive	Love that the dogs are housed together - seem happier	10/23/2015
W	Y	Y				Y	Y	Neutral		10/23/2015
W	Y	Y				Y	Y	Positive	The gentleman provided timely & excellent service!	10/23/2015
W	Y	Y				Y	Y	Positive	Cesar is very understanding and kind	10/23/2015
W	Y	Y				Y	Y	Positive	Great Customer Service	10/23/2015
W	Y	Y				Y	Y	Positive	Beth was great!	10/23/2015
W	Y	Y				Y	Y	Positive	Great customer Service Spoke Spanish. Helpful. Always.	10/23/2015
W	Y	Y				Y	Y	Positive	Deb was awesome! Jessica was awesome!	10/23/2015
W	Y	Y				Y	Y	Positive	Super grateful - nice staff	10/23/2015
W	Y	Y				Y	Y	Positive	Beth was excellent. She helped with info on spay/neuter some cats we rescued.	10/23/2015
W	Y	Y				Y	Y	Positive	The attendant was very helpful and was able to give us the input needed.	10/23/2015
W	Y	Y				Y	Y	Positive	Everyone I encountered was friendly & helpful. I can't express how happy I am that you found my baby girl.	10/23/2015
W	Y	Y				Y	Y	Positive	Very clean Awesome staff	10/23/2015
W	Y	Y				Y	Y	Neutral		10/23/2015
W	Y	Y				Y	Y	Neutral		10/23/2015

W	Y	Y				Y	Y	Positive	Beth was amazingly helpful and we are thankful we got to work with her!!!	10/23/2015
W	Y	Y				Y	Y	Positive	helpful, kind	10/23/2015
E	Y	Y					Y	Neutral	great service - took the time	10/27/2015
E	N	Y			Y		Y	Neutral		10/27/2015
E	Y	Y			Y		Y	Positive	She was totally awesome & helped us thru whole process. Loved her help. ☺ She deserves a congrats!! Thank you Leer Loudrly	10/27/2015
E	Y	Y			Y		Y	Neutral	I think the dogs need to be played w/more but I appreciate that you guys do what you can.	10/27/2015
E	Y	Y			Y		Y	Positive	Thank you!. For everything you do for the dogs & cats.	10/27/2015
E	Y	Y			Y		Y	Positive	Everybody very helpful and friendly! Thank you	10/27/2015
E	Y	Y			Y		Y	Positive	Great Place Friendly Staff	10/27/2015
E	Y	Y				Y	Y	Positive	Yessenia Thank you for your patience. Jim thank you for understanding. Kathy DeAnda you are amazing that smile you had as I walked in fearing I wasn't able to see my baby. But you helped me and also realized the bond I have with my son Pugsley. You are forever loved and appreciated Thank you so much. Forever @ your service, Shane Flores. Thanks again Kathy D.	10/27/2015
E	Y	Y				Y	Y	Positive	I ♥ you guys & the animals	10/27/2015
E	Y	Y				Y	Y	Neutral		10/27/2015
E	Y	Y				Y	Y	Positive	Thank you for your help! Friendly as always. ☺	10/27/2015
E	Y	Y				Y	Y	Positive	Several employees/volunteers were very helpful	10/27/2015