

**SERIAL 02018 S IBM & IBM COMPATIBLE HARDWARE MAINTENANCE AND
SOFTWARE SUPPORT**

DATE OF LAST REVISION: August 30, 2007 CONTRACT END DATE: December 31, 2007

DECEMBER 31, 2007
~~JUNE-SEPTEMBER 30, 2007~~
~~JUNE 30, 2006~~

CONTRACT PERIOD THROUGH ~~JUNE 30, 2005~~

TO: All Departments

FROM: Department of Materials Management

SUBJECT: Contract for **IBM & IBM COMPATIBLE HARDWARE MAINTENANCE AND
SOFTWARE SUPPORT**

Attached to this letter is published an effective purchasing contract for products and/or services to be supplied to Maricopa County activities as awarded by Maricopa County on **June 26, 2002**.

All purchases of products and/or services listed on the attached pages of this letter are to be obtained from the vendor holding the contract. Individuals are responsible to the vendor for purchases made outside of contracts. The contract period is indicated above.

Wes Baysinger, Director
Materials Management

LC/mm
Attach

Copy to: Clerk of the Board
 Jan Neal, CIO
 Jean Bandes, County Schools
 Vickie Averback, Juvenile Court
 Glenda Holmes, Records Office
 Materials Management

(Please remove Serial 99017-M from your contract notebooks)

SPECIFICATIONS ON INVITATION FOR BID FOR: **IBM & IBM COMPATIBLE HARDWARE MAINTENANCE AND SOFTWARE SUPPORT**

1.0 **INTENT:**

- 1.1 The intent of this call for bid is to establish a requirements contract for IBM & IBM Compatible Hardware Maintenance, Software Service and Support for Maricopa County.
- 1.2 At the initiation of this bid serial, the County's current equipment is divided among the following County departments:
 - 1.2.1 Electronic Government Technology
 - 1.2.2 Recorder's Office
 - 1.2.3 Juvenile Court
 - 1.2.4 County Schools
- 1.3 A current list of equipment and components requiring maintenance is listed in Attachment A. This list will be used for defining specific equipment maintenance requirements. System configurations will be confirmed prior to contract execution.
- 1.4 Bidders are required to submit a percentage discount from a dated price list for all items for which they provide maintenance not called for by item, in pricing pages.
- 1.5 Prices bid shall be the same discounts offered from price lists.
- 1.6 The same discounts will be in effect for additional equipment added to the contract throughout the contract period.
- 1.7 The contractor must agree to coordinate the services with other contractors and with each department, and to establish a designated point of contact for each department.
- 1.8 Bidders are required to submit a percentage discount from a dated price list for all items in their line, which may be used for new configurations, and to add to the existing systems, (i.e., Hardware, Software, Supplies & Accessories).
- 1.9 Maricopa County will allow this bid to include the procurement of IBM and IBM Compatible Hardware and Software, however, the County currently uses the Western States Contracting Alliance (WSCA) contract for the large majority of its needs. **The resulting contract from this bid serial will be used for emergency hardware/software procurements only for which the current suppliers on the WSCA contract can not provide on a timely basis.**
 - 1.9.1 All Procurements will be accomplished through vendor quotations. All vendor responses to County requests for solutions and costs can include both new and used equipment.
 - 1.9.2 All Procurements will be cost justified through our Life Cycle Cost Model.
 - 1.9.3 All Procurements will comply with County Procurement Policy and Procedures.
 - 1.9.4 All Procurements will include County Terms, Conditions, Rights, Protections, Requirements and Responsibilities.
 - 1.9.5 Hardware can be either new or used in nature. If hardware quoted is used, it will be maintained and/or certified to be maintained.
 - 1.9.6 Software must be for those primary IBM CPU's listed in the Item lists (IBM or IBM compatible mainframes and IBM mini-computers.) Software can include operating systems, related administration and support utilities, development tools, file/database management systems, data access and integration tools, or communications. Any other software outside the bounds of these categories will be reviewed and approved by the County before submittal for quote.

2.0 TECHNICAL SPECIFICATIONS:

- 2.1 The maintenance service commencement date for a machine under this agreement will be the date designated by the County or the day following the last day of the service and parts warranty period, if applicable, whichever is later. **THE CONTRACTOR GUARANTEES THE AVAILABILITY OF MAINTENANCE SERVICE 24 HOURS PER DAY, SEVEN (7) DAYS PER WEEK INCLUSIVE OF ANY AND ALL HOLIDAYS. THE DEPARTMENTS UTILIZING THIS CONTRACT WILL DETERMINE WHAT AN ACCEPTABLE LEVEL OF MAINTENANCE SERVICE WILL BE FOR THEIR ENVIRONMENT; i.e.. 7x24, 7x8, etc.** Contractor shall provide all maintenance service necessary to maintain the machines in good operating condition. Maintenance service includes scheduled preventive maintenance (PM) based upon specific needs of individual machines as determined by the manufacturer and unscheduled on-call remedial maintenance.

Maintenance service shall include lubrication, adjustments, and replacement of parts and labor. Qualified maintenance engineers, totally familiar with all of the equipment installed at the County site shall perform all maintenance. **CONTRACTOR WILL NOT SUBCONTRACT OR PERMIT ANYONE OTHER THAN CONTRACTOR PERSONNEL TO PERFORM ANY OF THE WORK, SERVICES OR OTHER PERFORMANCE REQUIRED OF CONTRACTOR UNDER THIS CONTRACT WITHOUT PRIOR WRITTEN CONSENT OF THE COUNTY.** Maintenance parts will be furnished on an exchange basis and the replaced parts become the property of the contractor. Only new standard O.E.M. parts or parts of equal quality (**refurbished**) shall be used in effecting repairs. The vendor shall be prepared to submit certification of quality accompanying any rebuilt part. The County must approve all new O.E.M. parts.

2.2 ADDITION/DELETION OF MACHINES OR EQUIPMENT:

Individual machines may be withdrawn from or added to a purchase order upon 30 days of notice to the contractor with proper adjustment of the monthly maintenance charges for the machine(s)-deleted or added. Should the County acquire a machine from a third party, the contractor agrees to perform an inspection of the machine prior to installation and shall indicate whether or not the machine is acceptable for maintenance, and if not acceptable, the deficiencies that must be corrected to be acceptable. This inspection shall be at no charge.

If the third party machine is acceptable and is installed and operating ninety-six (96%) percent of the **stated machine operating** time for 30 days, it shall be accepted for maintenance under the terms of this contract. If the machine differs from installed equipment in manufacturer or model number, then the monthly contract maintenance price for that machine shall be mutually agreed to and be made a part of the contract. During the 30 days grace period a time and materials rate will apply.

The contractor shall notify the County in writing of any individual hardware products that can not in the Contractor's opinion be properly serviced due to excessive wear, deterioration, unavailability of parts, and documentation so these products may be withdrawn from service upon 30 days prior notice.

2.3 PERIOD OF MAINTENANCE SERVICE:

The period of service under this agreement shall be per the attached schedules and as selected by the County Department. This period, designated the Principal Period of Maintenance (PPM), may be changed by the County upon 30 days of notice. In addition, the County may select an optional period of maintenance via a PPM upgrade or, at the hourly rates set forth in this agreement upon 30 days notice. If the County requests maintenance outside the selected Principal Period of Maintenance, it shall be provided at the hourly rates set forth in this agreement, and shall be called On-Call Maintenance. No charges for parts, additional labor, travel time or any other item other than the specified hourly rate shall apply to On-Call Maintenance. If the County places a maintenance call within the Principal Period of Maintenance, the contractor shall exercise continuous effort to restore the machine(s) to good operating condition per escalation language without additional costs.

Contractor agrees to provide all resources necessary, including additional personnel, to complete the maintenance required in the most expeditious manner. Regardless of the number of maintenance personnel actually required to complete a service call, the County shall pay for the services of only one maintenance representative per price agreement and payment shall be made on the basis of the On-Call Maintenance Per Hour Rates.

Charges for maintenance outside the Principal Period of Maintenance shall be subject to the written approval of the maintenance services by a designated representative of the Department.

2.3.1 PERIOD OF MAINTENANCE SERVICE - PERIPHERAL EQUIPMENT;

The minimum period of service under this agreement shall be per attached schedules as selected by the County Department. This period, designated the Principal Period of Maintenance (PPM), may be changed by the County upon 30 days of notice. In addition, the County may select an optional period of maintenance via a PPM upgrade or, at the hourly rates set forth in this agreement upon 30 days notice. If the County requests maintenance outside the selected Principal Period of Maintenance, it shall be provided at the hourly rates set forth in this agreement, and shall be called On-Call Maintenance. No charges for parts, additional labor, travel time or any other item other than the specified hourly rate shall apply to On-Call Maintenance. If the County places a maintenance call within the Principal Period of Maintenance, the contractor shall exercise continuous effort to restore the machine(s) to good operating condition per escalation language without additional costs.

2.4 PREVENTIVE MAINTENANCE:

Within 30 days of placing equipment under maintenance, the contractor will provide the County in writing a statement of the number of hours of system time required for preventive maintenance.

A preventive maintenance schedule will be selected by the County and furnished to the contractor in writing. The County Department may develop this schedule after consultation with equipment manufacturer and the maintenance vendor. If equipment manufacturer's preferred and documented PM schedule differs from the maintenance vendor recommendations the County Department will select the schedule to be followed and the maintenance vendor will honor the determined schedule per the specifications of this contract. This schedule may be changed upon 30 days notice. No additional charges are applicable to preventive maintenance (PM). PM to be scheduled during off-peak hours, as determined by department.

2.5 RECORDS OF SERVICE:

The contractor shall maintain a record of all service performed on each machine, including all field or engineering changes performed. THIS SERVICE RECORD SHALL BE AVAILABLE ON-SITE AT THE INSTALLATION AND SHALL BE FURNISHED FOR REVIEW IF REQUESTED BY THE COUNTY. The service record shall be an individual record, identifying the machines explicitly, with the complete history of dated service and engineering changes recorded therein. THE CONTRACTOR SHALL ALSO FURNISH THE COUNTY A RECORD OF EVERY CALL, SIGNED BY THE MAINTENANCE REPRESENTATIVE AND THE SENIOR COMPUTER ROOM EMPLOYEE OR ON SITE CONTACT PERSON AT THE COMPLETION OF THE CALL. This record shall at a minimum set forth:

- 2.5.1 Time County placed the service request.
- 2.5.2 Time contractor's maintenance representative arrived on site.
- 2.5.3 Explicit identification of machines(s) serviced and a record of the EXACT service action, including parts replaced, if any.
- 2.5.4 Problem initially reported by the County.
- 2.5.5 A record of time the County held the machine preventing maintenance by the maintenance representative.
- 2.5.6 Time of completion of the call and actual hours spent on service.
- 2.5.7 The maintenance representative's judgement as to whether the service was billable or not billable.
- 2.5.8 Start and complete date.

The contractor will also furnish a copy of the service call, with the above information, including signatures of both parties attached to the billable invoices. The signature of the County representative does not signify that the equipment is operating as required. The County will determine this by operation, and in doing so the quality of service.

2.6 RESPONSE TIME:

THE CONTRACTOR SHALL PROVIDE THE COUNTY WITH A DESIGNATED POINT OF CONTACT AND MAKE ARRANGEMENTS TO ENABLE HIS MAINTENANCE REPRESENTATIVES TO RECEIVE REQUEST FOR MAINTENANCE SERVICE.

The contractor will respond to all requests for maintenance on equipment covered by this contract per attached equipment specifications list. This shall apply regardless of the hour or day of the week the call was placed or the principal period of maintenance or optional maintenance periods selected. For critical situations (i.e., failure of system software or system equipment defined as critical such as the CPU, DASD, etc), the contractor agrees to have a qualified technician on-site per attached specifications. **RESPONSE TIME SHALL BE MEASURED FROM THE TIME THE COUNTY FIRST PLACED A CALL TO THE CONTRACTOR'S MAINTENANCE SERVICE AND ENDS WHEN THE MAINTENANCE REPRESENTATIVE ARRIVES ON SITE READY TO PERFORM REQUIRED SERVICE.** Contractor agrees that the response time standard is reasonable and shall meet this standard.

At time of problem call, customer will indicate to vendor the severity of the problem as follows:

- 2.6.1 Emergency - Mission Critical System inoperable and major impact on business. (1 Hour Response Time)
- 2.6.2 Urgent - Production system affected and business in reduced in its capability. (2 Hour Response Time)
- 2.6.3 Serious - Reduced capabilities. (4 Hour Response Time)
- 2.6.4 Normal - Some device down but impact on business is nominal. (8 Hour Response Time)
- 2.6.5 There is to be no difference in level, level of quality, level of responsiveness, or level of techniques between full service maintenance or time and material.
- 2.6.6 **If maintenance and repair cannot be accomplished within 24 hours of the original County notification of a problem and if the call is classified as Emergency or Urgent, the County reserves the right to contract with another vendor to fix the problem and will bill the Primary Contractor for all charges associated with fixing the problem. In addition, the County will not be responsible for any charges by the primary contractor to fix the problem(s).**

Each failure to meet the required response time will be recorded by the using agency. **FAILURE TO MEET THE RESPONSE TIME REQUIREMENT WILL RESULT IN THE INITIATION OF COUNTY'S DEFAULT POLICY.**

2.7 FIELD CHANGES:

The contractor shall inform the contact person of each department listed in writing, of any engineering, revision levels or field changes available from the manufacturer of a machine. **THE CONTRACTOR SHALL INDICATE WHEN ANY CHANGE IS MANDATORY FOR CONTRACTOR MAINTENANCE CERTIFICATION BY THE MANUFACTURER.** A Field Change Order (FCO) will be applied under the provisions of this contract i.e. No additional travel, labor charges or parts will be billed by the equipment installer. (Parts for mandatory changes are not billable) If the change is not mandatory, the contractor shall indicate the purpose or desirability of the change for the County. The County shall advise the contractor whether or not to install the non-mandatory change. The contractor will install the change upon approval or request of the County at a cost no greater than that charged by the manufacturer. When informing the County of any change, the contractor shall also indicate the number of hours required to install the change including any testing deemed necessary to insure the return of the machine to good operating condition.

2.8 RESTORATION OF MACHINES TO OPERATING CONDITION:

Upon return of a machine or the system after completion of a service call, the contractor warrants the machine and system to be in good operating condition. Should the same failure occur again or the same machine fail again, for any reason, within a 24 hour period, it will be treated as the original service request and the intervening return to service by the contractor will be used to accumulate total down time.

2.9 MACHINE EFFECTIVENESS LEVELS:

The County desires that the computer system consisting of all equipment (except system critical equipment) under this contract, should operate effectively as a system and to all standards of performance at the levels called for on equipment specification list. The contractor agrees that this performance level is reasonable and contractor will apply best efforts to achieve this performance level.

The contractor further agrees that all equipment under this contract shall achieve the minimum effectiveness level specified on attached equipment specifications list on a monthly basis. **The effectiveness level for a machine is computed by dividing the available use time by the sum of the available use time plus the machine failure down time.** Scheduled preventative maintenance and installation of Field Change Orders (PM and FCOs) is excluded from machine failure downtime. Should the County delay in making an equipment available for repair, the period of delay shall not be counted as down time for the equipment and the vendor is responsible for recording such a delay in the on-site service record. Contractor agrees that any of the following constitute machine failure and down time for the machine:

- the machine fails to operate;
- the machine fails to operate in accordance with specifications;
- the machine operates inconsistently or erratically;
- the machine is in the process of being repaired or maintained;
- a component of the machine is inoperative which renders the machine useless for user purposes;
- the machine is not operating because there is potential danger from operation of the machine to operators or employees.

Each failure to meet the stated effectiveness level will be recorded by the using agency. Failure to meet machine effectiveness levels will initiate the County default policy.

EXAMPLE:

This section needs to be clearly understood by the vendors that **for an operation of 7x24**, a 96% formula in one month would mean that if a machine is down for more than 28.8 business hours within 30 days, the effectiveness level is lost. System critical equipment requires a mean effectiveness level of 98%. If the machine is down more than 14.4 hours within 30 days, the effectiveness level is lost. **Similar calculations can be made for operating environments of 7x8, 5x24, etc.**

Down time will be measured from the time the call is logged to the vendor (whether the vendor representative is on-site or not). Therefore, the vendors need to commit to having **the** systems operational within the allotted time.

2.10 ACCESS TO MACHINES:

The County agrees to provide the contractor access to its machines as required for services under this agreement. The contractor agrees to provide due care and diligence to ensure that (1) no destruction of data in files or records within the installation occurs as a result of any act, intentional or otherwise by any representative of the contractor, and (2) the contractor's representative will not record, copy or remove any software or hardware (including parts) not belonging to contractor.

The contractor also agrees to (1) provide a list of all field engineering personnel by name, that will service the equipment under this contract and (2) provide each employee with a photo I.D. card to be used as identification for access to the County's facilities. Should data destruction be diagnosed as necessary by the vendor, the vendor must get written permission from the agency prior to taking action.

2.11 EXCLUSIONS:

Maintenance service provided under this agreement does not include:

- 2.11.1 Repair of damage caused by failure to provide a suitable installation environment including electrical power, air conditioning or humidity control. However, the contractor shall notify the County with adequate warning IN WRITING when and if the installation fails to meet these requirements (other than occurrence of failure of the installation equipment, facilities or power) and shall also provide guidance and installation requirements on any new machines furnished by the contractor.
- 2.11.2 Repair of damage caused by use of the machines for other than data processing purposes.
- 2.11.3 Repair of damage caused by negligence, disaster, misuse, neglect and alterations by the County.

2.12 RELOCATION OF EQUIPMENT:

The County may, at its option, relocate any machine(s) under this contract to any other of the County's data processing installations without affecting the terms and conditions of this agreement. The contractor will de-install, relocate and reinstall (exclusive of transportation, packing and handling charges), at the per call rates, attached hereto, any equipment covered hereunder within the County's installations, so long as the installation is within the confines and geographic limits of Maricopa County, Arizona. When shipment to the new installation site is under the control of the contractor and damage is incurred which results in costs for either labor or parts to restore the machine(s) in good operation condition at the new site, such costs shall be borne by the contractor. If any costs are associated with this requirement, vendor shall state in the pricing section.

There shall be no charge to the County for equipment moved under "swap out" trouble shooting efforts especially when the County is providing the replacement equipment.

2.13 CONTINUITY AND RENEWAL RIGHTS:

Contractor agrees to provide the maintenance services as defined this contract for as long as the equipment is installed and the contract is in effect either for the initial term or through renewal.

2.14 SPARE PARTS AVAILABILITY:

Contractor shall maintain a local spare parts inventory of 95% for all departments to allow proper maintenance of equipment and to meet the effectiveness standards under this contract. The County reserves the right to inspect vendor parts inventory. Central distribution centers are acceptable to help meet this percentage standard **if OVERNIGHT DELIVERY AT NO CHARGE TO COUNTY** is provided and does not result in the equipment being down more than 24 hour recorded from time of service call to contractor. If special arrangements with other 3rd party suppliers are necessary to meet the parts standard, it is the responsibility of the vendor to make this arrangement.

The vendor is to review any spare parts stock request made by any department listed in 1.2 and either agree to stock parts as requested or respond in writing why the spare part stock will not be maintained. No department listed in 1.2 shall experience less than a 95% on hand stock rate on any parts specific to those department's operations.

On-site within 4 hours for system critical designated parts. On-site within 24 hours for non-system critical designated parts.

If the vendor does not stock a part, the vendor must have written agreements with a third-party per the arrangements outlined above and available for inspection as well.

Parts Counter Availability - Any charges related to the special opening of a parts supplier counter by the assigned maintenance vendor due to a local part shortage to resolve a County maintenance problem, will not be charged to the County.

2.15 INTERFACE WITH OTHER MANUFACTURERS EQUIPMENT:

The County shall have the right to connect the quoted equipment to any other equipment including peripheral equipment, terminal devices, communications equipment or other computers or devices which may interface in some way with the quoted equipment.

The County may notify Contractor prior to any such connection and if Contractor shall deem it necessary or desirable for proper maintenance of equipment, Contractor shall observe and/or participate in the interconnection, and supply any interface devices required as described in published contractor manuals at published prices.

2.16 REMOTE DIAGNOSTICS:

If the systems currently in place and under maintenance utilize remote diagnostic technology, Contractor shall be 100% compatible with the ability to utilize these techniques. The contract vendor shall inform the County what hardware and software specifications are needed to establish remote diagnostics.

2.17 LOCAL SERVICE;

The successful bidder(s) shall have and maintain a local service station within the Phoenix metropolitan area. The station shall be capable of supplying and installing component parts and troubleshooting, repairing and maintaining the County's equipment.

2.18 QUALIFIED TECHNICIANS:

Bidders shall have on staff qualified technical personnel experienced in the maintenance of IBM and IBM compatible computer equipment, data communications equipment and AS/400 System Software. **ALL TECHNICAL PUBLICATIONS AND DOCUMENTATION NECESSARY FOR COMPLETE MAINTENANCE IS THE RESPONSIBILITY OF THE VENDOR.** The vendor agrees to provide all technical documentation for third party devices as well. **Resumes of the individuals who would be involved in maintaining County systems shall accompany bid.** Vendors training and certification and licenses to perform work must be submitted with bid.

All vendors are required to communicate, coordinate, cooperate and participate with multiple vendors. This demand is for timely and quality solution to any problem. The vendors will work together to identify the problem, to identify the cause, to recommend a solution, to identify the responsible parties, and to initiate the corrective action through to the end.

The holiday rates for any time and material maintenance will only apply on holidays that are recognized by both parties (New Years Day, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day, & Christmas Day.)

2.19 TAX:

No tax shall be levied against labor. Bid pricing to include all labor, overhead tools and equipment used, profit, and any taxes that may be levied. It is the responsibility of the Contractor to determine any and all taxes and include the same in bid price.

2.20 DELIVERY:

It shall be the Contractor's responsibility to meet the County's delivery requirements, as called for in the Technical Specifications. Maricopa County reserves the right to obtain services on the open market in the event the Contractor fails to make delivery and any price differential will be charged against the Contractor.

3.0 SPECIAL TERMS & CONDITIONS:**3.1 CONTRACT LENGTH:**

This Invitation for Bids is for awarding a firm, fixed price purchasing contract to cover a three (3) year period.

3.2 OPTION TO EXTEND:

The County may, at their option and with the approval of the Contractor, extend the period of this Contract up to a maximum of two (2), one (1) year options. The Contractor shall be notified in writing by the Materials Management Department of the County's intention to extend the contract period at least thirty (30) calendar days prior to the expiration of the original contract period.

3.3 INDEMNIFICATION AND INSURANCE:**3.3.1 Indemnification.**

To the fullest extent permitted by law, Contractor shall defend, indemnify, and hold harmless the County, its agents, representatives, officers, directors, officials, and employees from and against all claims, damages, losses and expenses, including but not limited to attorney fees and costs, relating to this Contract.

The amount and type of insurance coverage requirements set forth herein will in no way be construed as limiting the scope of the indemnity in this paragraph.

The scope of this indemnification does not extend to the negligence of the County.

3.3.2 Insurance Requirements.

Contractor, at its own expense, shall purchase and maintain the herein stipulated minimum insurance with companies duly licensed, possessing a current A.M. Best, Inc. Rating of B++6, or approved unlicensed companies in the State of Arizona with policies and forms satisfactory to the County.

All insurance required herein shall be maintained in full force and effect until all work or service required to be performed under the terms of the Contract is satisfactorily completed and formally accepted. Failure to do so may, at the sole discretion of the County, constitute a material breach of this Contract.

The Contractor's insurance shall be primary insurance as respects the County, and any insurance or self-insurance maintained by the County shall not contribute to it.

Any failure to comply with the claim reporting provisions of the insurance policies or any breach of an insurance policy warranty shall not affect coverage afforded under the insurance policies to protect the County.

The Contractor shall be solely responsible for the deductible and/or self-insured retention and the County, at its option, may require the Contractor to secure payment of such deductibles or self-insured retentions by a surety bond or an irrevocable and unconditional letter of credit.

The County reserves the right to request and to receive, within ten (10) working days, certified copies of any or all of the herein required insurance policies and/or endorsements. The County shall not be obligated, however, to review such policies and/or endorsements or to advise Contractor of any deficiencies in such policies and endorsements, and such receipt shall not relieve Contractor from, or be deemed a waiver of the County's right to insist on strict fulfillment of Contractor's obligations under this Contract.

The insurance policies required by this Contract, except Workers' Compensation, shall name the County, its agents, representatives, officers, directors, officials and employees as Additional Insureds.

The insurance policies required hereunder, except Workers' Compensation, shall contain a waiver of transfer of rights of recovery (subrogation) against the County, its agents, representatives, officers, directors, officials and employees for any claims arising out of Contractor's work or service.

3.3.2.1 Commercial General Liability. Contractor shall maintain Commercial General Liability insurance with a limit of not less than \$1,000,000 for each occurrence with a \$2,000,000 Products/Completed Operations Aggregate and a \$2,000,000 General Aggregate Limit. The policy shall include coverage for bodily injury, broad form property damage, personal injury, products and completed operations and blanket contractual coverage including, but not limited to, the liability assumed under the indemnification provisions of this Contract which coverage will be at least as broad as Insurance Service Office, Inc. Policy Form CG 00 01 10 93 or any replacements thereof.

The policy shall contain a severability of interest provision, and shall not contain a sunset provision or commutation clause, or any provision which would serve to limit third party action over claims.

The Commercial General Liability additional insured endorsement shall be at least as broad as the Insurance Service Office, Inc.'s Additional Insured, Form CG 20 10 11 85, and shall include coverage for Contractor's operations and products and completed operations.

If the Contractor subcontracts any part of the work, services or operations awarded to the Contractor, Contractor shall purchase and maintain, at all times during prosecution of the work, services or operations under this Contract, an Owner's and Contractor's Protective Liability insurance policy for bodily injury and property damage, including death, which may arise in the performance of the Contractor's work, service or operations under this Contract. Coverage shall be on an occurrence basis with a limit not less than \$1,000,000 per occurrence, and the policy shall be issued by the same insurance company that issues the Contractor's Commercial General Liability insurance.

3.3.2.2 Automobile Liability. Contractor shall maintain Automobile Liability insurance with an individual single limit for bodily injury and property damage of no less than \$1,000,000, each occurrence, with respect to Contractor's vehicles (whether owned, hired, non-owned), assigned to or used in the performance of this Contract.

3.3.2.3 Workers' Compensation. The Contractor shall carry Workers' Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction of Contractor's employees engaged in the performance of the work or services, as well as Employer's Liability insurance of not less than \$1,000,000 for each accident, \$1,000,000 disease for each employee, and \$1,000,000 disease policy limit.

If any work is subcontracted, the Contractor will require Subcontractor to provide Workers' Compensation and Employer's Liability insurance to at least the same extent as required of the Contractor.

3.3.3 Certificates of Insurance.

3.3.1 Prior to commencing work or services under this Contract, Contractor shall have insurance in effect as required by the Contract in the form provided by the County, issued by Contractor's insurer(s), as evidence that policies providing the required coverage, conditions and limits required by this Contract are in full force and effect. Such certificates shall be made available to the County upon 48 hours notice. **BY SIGNING THE AGREEMENT PAGE THE CONTRACTOR AGREES TO THIS REQUIREMENT AND FAILURE TO MEET THIS REQUIREMENT WILL RESULT IN CANCELLATION OF CONTRACT.**

If a policy does expire during the life of the Contract, a renewal certificate must be sent to the County fifteen (15) days prior to the expiration date.

3.3.4 Occurrence Basis.

All insurance required by this contract shall be written on an occurrence basis rather than a claims-made basis.

3.3.5 Cancellation and Expiration Notice.

Insurance required herein shall not be permitted to expire, be canceled, or materially changed without thirty (30) days prior written notice to the County.

3.4 REQUIREMENT OF CONTRACT BOND:

Concurrently with the submittal of the Contract, the Contractor shall furnish the Contracting Agency the following bonds, which shall become binding upon the award of the contract to the Contractor:

A Performance Bond equal to the amount of \$200,000 conditioned upon the faithful performance of the Contract in accordance with plans, specifications and conditions thereof. Such bond shall be solely for the protection of the Contracting Agency awarding the Contract.

A Payment Bond equal to the amount of \$100,000 solely for the protection of claimants supplying labor and materials to the Contractor or his Subcontractors in the prosecution of the work provided for in such Contract.

Each such bond shall include a provision allowing the prevailing party in a suit on such bond to recover as a part of his judgment such reasonable attorney's fees as may be fixed by a judge of the court.

Each bond shall be executed by a surety company or companies holding a certificate of authority to transact surety business in the State of Arizona issued by the Director of the Department of Insurance. The bonds shall not be executed by an individual surety or sureties. The bonds shall be made payable and acceptable to the Contracting Agency. The bonds shall be written or countersigned by an authorized representative of the surety who is either a resident of the State of Arizona or whose principal office is maintained in this state, as by law required, and the bonds shall have attached thereto a certified copy of the Power of Attorney of the signing official. In addition, said company or companies shall be rated "Best-A" or better as required by the Contracting Agency, as currently listed in the most recent Best Key Rating Guide, published by the A.M. Best Company.

3.5 PROCUREMENT CARD ORDERING CAPABILITY:

It is the intent of Maricopa County to utilize the Bank of America MasterCard Procurement Card, or other procurement card that may be used by the County from time to time, to place and make payment for orders under the Contract. Contractors without this capability may be considered non-responsive and not eligible for award consideration.

3.6 INQUIRIES AND NOTICES:

All inquiries concerning information herein shall be addressed to:

MARICOPA COUNTY
DEPARTMENT OF MATERIALS MANAGEMENT
ATTN: CONTRACT ADMINISTRATION
320 W. LINCOLN ST.
PHOENIX, AZ 85003

Administrative telephone inquiries shall be addressed to:

CORRY SLAMA, PROCUREMENT CONSULTANT, 602-506-3243
(cslama@mail.maricopa.gov)

Inquiries may be submitted by telephone but must be followed up in writing. No oral communication is binding on Maricopa County.

4.0 **CONTRACT TERMS AND CONDITIONS:**

4.1 LANGUAGE FOR REQUIREMENTS CONTRACTS:

Contractors signify their understanding and agreement by signing this document, that the Contract resulting from this bid will be a requirements contract. However, this Contract does not guarantee any purchases will be made. It only indicates that if purchases are made for the services contained in this Contract, they will be purchased from the Contractor awarded that item. Orders will only be placed when a need is identified by a Using Agency or department and proper authorization and documentation have been approved.

The Department of Materials Management reserves the right to cancel Purchase Orders within a reasonable period of time after issuance. Should a Purchase Order be canceled, the County agrees to reimburse the Contractor but only for actual and documentable costs incurred by the Contractor due to and after issuance of the Purchase Order. The County will not reimburse the Contractor for any costs incurred after receipt of County notice of cancellation, or for lost profits, shipment of product prior to issuance of Purchase Order, etc.

Contractors agree to accept verbal notification of cancellation from the Department of Materials Management with written notification to follow. By submitting a bid in response to the Invitation For Bids, the Contractor specifically acknowledges to be bound by this cancellation policy.

4.2 ESCALATION:

Any requests for reasonable price adjustments must be submitted thirty (30) days prior to the Contract expiration or Anniversary date. Justification for the requested adjustment in cost of labor and/or materials must be supported by appropriate documentation and fall within the PPI for the commodity. Increases are subject to approval in writing by the Materials Management Department prior to any adjusted invoicing being submitted for payment.

4.3 UNCONDITIONAL TERMINATION FOR CONVENIENCE:

Maricopa County may terminate the resultant Contract for convenience by providing thirty (30) calendar days advance notice to the Contractor.

4.4 TERMINATION FOR DEFAULT:

If the Contractor fails to meet deadlines, or fails to provide the agreed upon service/material altogether, a termination for default will be issued. The termination for default will be issued only after the County deems that the Contractor has failed to remedy the problem after being forewarned.

4.5 TERMINATION BY THE COUNTY:

If the Contractor should be adjudged bankrupt or should make a general assignment for the benefit of its creditors, or if a receiver should be appointed on account of its insolvency, the County may terminate this Contract. If the Contractor should persistently or repeatedly refuse or should fail, except in cases for which extension of time is provided, to provide enough properly skilled workers or proper materials, or persistently disregard laws and ordinances, or not proceed with work or otherwise be guilty of a substantial violation of any provision of this Contract, then the County may terminate this Contract. Prior to termination of this Contract, the County shall give the Contractor fifteen (15) calendar days written notice. Upon receipt of such termination notice, the Contractor shall be allowed fifteen (15) calendar days to cure such deficiencies.

4.6 STATUTORY RIGHT OF CANCELLATION FOR CONFLICT OF INTEREST:

Notice is given that pursuant to A.R.S. § 38-511 the County may cancel this Contract without penalty or further obligation within three years after execution of the contract, if any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County is at any time while the Contract or any extension of the Contract is in effect, an employee or agent of any other party to the Contract in any capacity or consultant to any other party of the Contract with respect to the subject matter of the Contract. Additionally, pursuant to A.R.S § 38-511 the County may recoup any fee or commission paid or due to any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County from any other party to the contract arising as the result of the Contract.

4.7 OFFSET FOR DAMAGES;

In addition to all other remedies at Law or Equity, the County may offset from any money due to the Contractor any amounts Contractor owes to the County for damages resulting from breach or deficiencies in performance under this contract.

4.8 ADDITIONS/DELETIONS OF SERVICE:

The County reserves the right to add and/or delete services to this Contract. If a service requirement is deleted, payment to the Contractor will be reduced proportionately, to the amount of service reduced in accordance with the bid price. If additional services are required from this Contract, prices for such additions will be negotiated between the Contractor and the County.

4.9 SUBCONTRACTING:

The Contractor may not assign this Contract or Subcontract to another party for performance of the terms and conditions hereof without the written consent of the County. All correspondence authorizing subcontracting must reference the Bid Serial Number and identify the job project.

The Subcontractor's rate for the job shall not exceed that of the Prime Contractor's rate, as bid in the pricing section, unless the Prime Contractor is willing to absorb any higher rates. The Subcontractor's invoice shall be invoiced directly to the Prime Contractor, who in turn shall pass-through the costs to the County, without mark-up. A copy of the Subcontractor's invoice must accompany the Prime Contractor's invoice.

4.10 AMENDMENTS:

All amendments to this Contract must be in writing and signed by both parties.

4.11 RETENTION OF RECORDS:

The Contractor agrees to retain all financial books, records, and other documents relevant to this Contract for five (5) years after final payment or until after the resolution of any audit questions which could be more than five (5) years, whichever is longer. The Department, Federal or State auditors and any other persons duly authorized by the Department shall have full access to, and the right to examine, copy and make use of, any and all said materials.

4.12 ADEQUACY OF RECORDS:

If the Contractor's books, records and other documents relevant to this Contract are not sufficient to support and document that allowable services were provided, the Contractor shall reimburse Maricopa County for the services not so adequately supported and documented.

4.13 AUDIT DISALLOWANCES:

If at any time it is determined by the Department that a cost for which payment has been made is a disallowed cost, the Department shall notify the Contractor in writing of the disallowance and the required course of action, which shall be at the option of the Department either to adjust any future claim submitted by the Contractor by the amount of the disallowance or to require repayment of the disallowed amount by the Contractor forthwith issuing a check payable to Maricopa County.

4.14 VALIDITY:

The invalidity, in whole or in part, of any provision of the Contract shall not void or affect the validity of any other provision of this Contract.

4.15 RIGHTS IN DATA:

The County shall have the use of data and reports resulting from this Contract without additional cost or other restriction except as may be established by law or applicable regulation. Each party shall supply to the other party, upon request, any available information that is relevant to this Contract and to the performance hereunder

SIGNATURE TECHNOLOGY GROUP INC., 2424 W DESERT COVE AVENUE, PHOENIX, AZ 85029
4833 S. 38TH STREET, PHOENIX, AZ 85040

S076707/B0605644

WILLING TO ACCEPT FUTURE SOLICITATIONS VIA EMAIL: YES NO

WILL YOUR FIRM ACCEPT A PROCUREMENT CARD FOR INVOICE PAYMENT? YES NO

IF YES, MAY THE COUNTY TAKE ADVANTAGE OF DISCOUNTS OFFERED BY YOUR FIRM IN THIS BID/RFP WHEN PAYING WITH A PROCUREMENT CARD?
 YES NO (PLEASE INDICATE PERCENTAGE DISCOUNT OFFERED _____%, IF ANY)

OTHER GOV'T. AGENCIES MAY USE THIS CONTRACT: YES NO

SECTION 1.0 -- PRICING

Indicate Percentage discount(s) from dated price lists for all items you can provide maintenance services on (covered by this bid serial, i.e. IBM & IBM Compatible Equipment) but not listed specifically by item:

<u>Price List Date/Description</u>	<u>Percentage Discount from list</u>
STG List Prices January 2002	25%

Indicate Percentage discount(s) from dated price lists for all items for all items in your product line to be used for new configurations or adding to new systems:

<u>Price List Date/Description</u>	<u>Percentage Discount from list</u>
STG List Prices January 2002	25%

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MONTHLY PRICE, FULL MAINTENANCE PER SPECIFICATION															
MANUFACTURER	APPROX. QTY (if not listed indiv.)	MODEL	SERIAL #	DESCRIPTION	24 Hour 7 day Full Support Mth Cost	8am-5pm M-F; Full Support Monthly Cost	5pm-1am M-F; Full Support Monthly Cost	1am-8am M-F; Full Support Monthly Cost	Sat & Sun Full Support Monthly Cost	Holiday Full Support Cost	8am-5pm M-F; Time & Mat'l Hrly Cost	5pm-1am M-F; Time & Mat'l Hrly Cost	1am-8am M-F; Time & Mat'l Hrly Cost	Sat & Sun Time & Mat'l Hrly Cost	Holiday Time & Mat'l Hrly Cost
Recorders Office															
XEROX		N40	W7F022059	XEROX N40 Printer	\$ 87.69	\$ 76.25	\$ 3.05	\$ 5.34	\$ 5.34	\$ 3.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
XEROX		N40	W7F022474	XEROX N40 Printer	\$ 87.69	\$ 76.25	\$ 3.05	\$ 5.34	\$ 5.34	\$ 3.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
XEROX		N40	W7F022097	XEROX N40 Printer	\$ 87.69	\$ 76.25	\$ 3.05	\$ 5.34	\$ 5.34	\$ 3.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
XEROX		N40	W7F023441	XEROX N40 Printer	\$ 87.69	\$ 76.25	\$ 3.05	\$ 5.34	\$ 5.34	\$ 3.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
XEROX		N40	W7F024731	XEROX N40 Printer	\$ 87.69	\$ 76.25	\$ 3.05	\$ 5.34	\$ 5.34	\$ 3.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
XEROX		N40	W7F028930	XEROX N40 Printer	\$ 87.69	\$ 76.25	\$ 3.05	\$.34	\$ 5.34	\$ 3.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
XEROX		N40	W7F029151	XEROX N40 Printer	\$ 87.69	\$ 76.25	\$ 3.05	\$ 5.34	\$ 5.34	\$ 3.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Fujitsu		M3099GH	10	Fujitsu Scanner	\$ 190.75	\$ 165.87	\$ 6.63	\$ 11.61	\$ 11.61	\$ 8.29	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Fujitsu		M3099GH	25	Fujitsu Scanner	\$ 190.75	\$ 165.87	\$ 6.63	\$ 11.61	\$ 11.61	\$ 8.29	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Fujitsu		M3099GH	34	Fujitsu Scanner	\$ 190.75	\$ 165.87	\$ 6.63	\$ 11.61	\$ 11.61	\$ 8.29	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Fujitsu		M3099GH	118	Fujitsu Scanner	\$ 190.75	\$ 165.87	\$ 6.63	\$ 11.61	\$ 11.61	\$ 8.29	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Fujitsu		M3099GH	294	Fujitsu Scanner	\$ 190.75	\$ 165.87	\$ 6.63	\$ 11.61	\$ 11.61	\$ 8.29	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Fujitsu		M3099GH	299	Fujitsu Scanner	\$ 190.75	\$ 165.87	\$ 6.63	\$ 11.61	\$ 11.61	\$ 8.29	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Cutting Edge Technologies Inc															
		SP-8BTFC	70150	ProRaid Fibre Array W/8-18Gig Chetah Drives Cutting-Edge Array	\$ 91.20	\$ 79.30	\$ 3.17	\$ 5.55	\$ 5.55	\$ 3.97	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3116	1W0941	IBM 3116 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	27339	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	27340	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	27361	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	27365	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	27372	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	29907	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	27318	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	27319	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00

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IBM		5204	27323	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	27332	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5204	27333	IBM 5204 Printer	\$ 33.38	\$ 29.03	\$ 1.16	\$ 2.03	\$ 2.03	\$ 1.45	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5208	15494	IBM 5208 Prot Conv	\$ 20.93	\$ 18.20	\$ 0.73	\$ 1.27	\$ 1.27	\$ 0.91	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5208	10988	IBM 5208 Prot Conv	\$ 20.93	\$ 18.20	\$ 0.73	\$ 1.27	\$ 1.27	\$ 0.91	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5394	39185	IBM 5394 Cntrl	\$ 18.07	\$ 15.71	\$ 0.63	\$ 1.10	\$ 1.10	\$ 0.79	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5394	42798	IBM 5394 Cntrl	\$ 18.07	\$ 15.71	\$ 0.63	\$ 1.10	\$ 1.10	\$ 0.79	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5394	74128	IBM 5394 Cntrl	\$ 18.07	\$ 15.71	\$ 0.63	\$ 1.10	\$ 1.10	\$ 0.79	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		5394	80245	IBM 5394 Cntrl	\$ 18.07	\$ 15.71	\$ 0.63	\$ 1.10	\$ 1.10	\$ 0.79	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		2440	84900	IBM 2440 Tape	\$ 475.62	\$ 413.58	\$ 16.54	\$ 28.95	\$ 28.95	\$ 20.68	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		2391	43807	IBM 2391 Printer	\$ 21.33	\$ 18.55	\$ 0.74	\$ 1.30	\$ 1.30	\$ 0.93	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		2391	81140	IBM 2391 Printer	\$ 21.33	\$ 18.55	\$ 0.74	\$ 1.30	\$ 1.30	\$ 0.93	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3116	1W0941	IBM 3116 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		9309	36788	IBM 9309 Rack	\$ 7.72	\$ 6.71	\$ 0.27	\$ 0.47	\$ 0.47	\$ 0.34	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		9309	43989	IBM 9309 Rack	\$ 7.72	\$ 6.71	\$ 0.27	\$ 0.47	\$ 0.47	\$ 0.34	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		9309	86229	IBM 9309 Rack	\$ 7.72	\$ 6.71	\$ 0.27	\$ 0.47	\$ 0.47	\$ 0.34	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		AS400-9406	23197	IBM AS400	\$ 263.06	\$ 228.75	\$ 9.15	\$ 16.01	\$ 16.01	\$ 11.44	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3490E	ON3717	IBM 3490E Tape Subsystem	\$ 735.17	\$ 639.28	\$ 25.57	\$ 44.75	\$ 44.75	\$ 31.96	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		4224	OF6177	IBM 4224 Printer	\$ 47.00	\$ 40.87	\$ 1.63	\$ 2.86	\$ 2.86	\$ 2.04	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3197	OGD678	IBM 3197 Terminal	\$ 9.23	\$ 8.03	\$ 0.32	\$ 0.56	\$ 0.56	\$ 0.40	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3196	O8HD88	IBM 3196 Terminal	\$ 9.65	\$ 8.39	\$ 0.34	\$ 0.59	\$ 0.59	\$ 0.42	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3196	OBT938	IBM 3196 Terminal	\$ 9.65	\$ 8.39	\$ 0.34	\$ 0.59	\$ 0.59	\$ 0.42	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3196	OBT60F	IBM 3196 Terminal	\$ 9.65	\$ 8.39	\$ 0.34	\$ 0.59	\$ 0.59	\$ 0.42	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3196	OPL03F	IBM 3196 Terminal	\$ 9.65	\$ 8.39	\$ 0.34	\$ 0.59	\$ 0.59	\$ 0.42	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3196	OP9294	IBM 3196 Terminal	\$ 9.65	\$ 8.39	\$ 0.34	\$ 0.59	\$ 0.59	\$ 0.42	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3196	OP9300	IBM 3196 Terminal	\$ 9.65	\$ 8.39	\$ 0.34	\$ 0.59	\$ 0.59	\$ 0.42	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00

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MANUFACTURER	APPROX. QTY (if not listed indiv.)	MODEL	SERIAL #	DESCRIPTION	24 Hour 7 day Full Support Mth Cost	8am-5pm M-F; Full Support Monthly Cost	5pm-1am M-F; Full Support Monthly Cost	1am-8am M-F; Full Support Monthly Cost	Sat & Sun Full Support Monthly Cost	Holiday Full Support Cost	8am-5pm M-F; Time & Mat'l Hrly Cost	5pm-1am M-F; Time & Mat'l Hrly Cost	1am-8am M-F; Time & Mat'l Hrly Cost	Sat & Sun Time & Mat'l Hrly Cost	Holiday Time & Mat'l Hrly Cost
Decision Data	22	IS381		Decision Data Terminal	\$ 92.60	\$ 80.52	\$ 3.22	\$ 5.64	\$ 5.64	\$ 4.03	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Decision Data	27	IS382C		Decision Data Terminal	\$ 189.41	\$ 164.70	\$ 6.59	\$ 11.53	\$ 11.53	\$ 8.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Decision Data	1	6510		Decision Data Printer	\$ 12.63	\$ 10.98	\$ 0.44	\$ 0.77	\$ 0.77	\$ 0.55	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Decision Data	39	6521		Decision Data Printer	\$ 492.45	\$ 428.22	\$ 17.13	\$ 29.98	\$ 29.98	\$ 21.41	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Decision Data	27	6531		Decision Data Printer	\$ 340.93	\$ 296.46	\$ 11.86	\$ 20.75	\$ 20.75	\$ 14.82	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Harris	1	H191-E12		Harris Terminal	\$ 4.21	\$ 3.66	\$ 0.15	\$ 0.26	\$ 0.26	\$ 0.18	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Harris	90	H191-S12		Harris Terminal	\$ 378.81	\$ 329.40	\$ 13.18	\$ 23.06	\$ 23.06	\$ 16.47	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Harris	29	H087-02		Harris Printer	\$ 366.18	\$ 318.42	\$ 12.74	\$ 22.29	\$ 22.29	\$ 15.92	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Harris	9	H224-200		Harris Printer	\$ 176.78	\$ 153.72	\$ 6.15	\$ 10.76	\$ 10.76	\$ 7.69	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Harris	9	H174-04R		Harris Controllor	\$ 63.14	\$ 54.90	\$ 2.20	\$ 3.84	\$ 3.84	\$ 2.75	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Harris	7	H274-08C		Harris Controllor	\$ 78.57	\$ 68.32	\$ 2.73	\$ 4.78	\$ 4.78	\$ 3.42	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	10	H274-16C		Harris Controllor	\$ 126.27	\$ 109.80	\$ 4.39	\$ 7.69	\$ 7.69	\$ 5.49	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	35	12471		Idea Courier Terminal	\$ 147.32	\$ 128.10	\$ 5.12	\$ 8.97	\$ 8.97	\$ 6.41	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	7	12471-03A		Idea Courier Terminal	\$ 44.19	\$ 38.43	\$ 1.54	\$ 2.69	\$ 2.69	\$ 1.92	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	1	9210		Idea Courier Terminal	\$ 4.21	\$ 3.66	\$ 0.15	\$ 0.26	\$ 0.26	\$ 0.18	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	7	9291-A		Idea Courier Terminal	\$ 29.46	\$ 25.62	\$ 1.02	\$ 1.79	\$ 1.79	\$ 1.28	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	1	9292-2C		Idea Courier Terminal	\$ 5.61	\$ 4.88	\$ 0.20	\$ 0.34	\$ 0.34	\$ 0.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	1	13107-02		Idea Courier Printer	\$ 14.03	\$ 12.20	\$ 0.49	\$ 0.85	\$ 0.85	\$ 0.61	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	31	13120-02		Idea Courier Printer	\$ 434.93	\$ 378.20	\$ 15.13	\$ 26.47	\$ 26.47	\$ 18.91	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	1	13487		Idea Courier Printer	\$ 25.25	\$ 21.96	\$ 0.88	\$ 1.54	\$ 1.54	\$ 1.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	1	2381-002		Idea Courier Printer	\$ 12.63	\$ 10.98	\$ 0.44	\$ 0.77	\$ 0.77	\$ 0.55	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	4	2381-003		Idea Courier Printer	\$ 50.51	\$ 43.92	\$ 1.76	\$ 3.07	\$ 3.07	\$ 2.20	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	5	9307-02		Idea Courier Printer	\$ 98.21	\$ 85.40	\$ 3.42	\$ 5.98	\$ 5.98	\$ 4.27	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	3	9474-401R		Idea Courier Controllor	\$ 29.46	\$ 25.62	\$ 1.02	\$ 1.79	\$ 1.79	\$ 1.28	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	1	9474-411R		Idea Courier Controllor	\$ 9.82	\$ 8.54	\$ 0.34	\$ 0.60	\$ 0.60	\$ 0.43	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	1	9474-441R		Idea Courier Controllor	\$ 9.82	\$ 8.54	\$ 0.34	\$ 0.60	\$ 0.60	\$ 0.43	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00

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Idea Courier	1	9474-451R		Idea Courier Controller	\$ 9.82	\$ 8.54	\$ 0.34	\$ 0.60	\$ 0.60	\$ 0.43	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	4	9474-481R		Idea Courier Controller	\$ 39.28	\$ 34.16	\$ 1.37	\$ 2.39	\$ 2.39	\$ 1.71	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Idea Courier	3	9499		Idea Courier Multiplexor	\$ 12.63	\$ 10.98	\$ 0.44	\$ 0.77	\$ 0.77	\$ 0.55	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM	1	4232-302		IBM Impact Printer	\$ 37.18	\$ 32.33	\$ 1.29	\$ 2.26	\$ 2.26	\$ 1.62	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM	8	4232-302		IBM Impact Printer	\$ 297.44	\$ 258.64	\$ 10.35	\$ 18.10	\$ 18.10	\$ 12.93	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00

MANUFACTURER	APPROX. QTY (if not listed indiv.)	MODEL	SERIAL #	DESCRIPTION	24 Hour 7 day Full Support Mth Cost	8am-5pm M-F; Full Support Monthly Cost	5pm-1am M-F; Full Support Monthly Cost	1am-8am M-F; Full Support Monthly Cost	Sat & Sun Full Support Monthly Cost	Holiday Full Support Cost	8am-5pm M-F; Time & Mat'l Hrly Cost	5pm-1am M-F; Time & Mat'l Hrly Cost	1am-8am M-F; Time & Mat'l Hrly Cost	Sat & Sun Time & Mat'l Hrly Cost	Holiday Time & Mat'l Hrly Cost
Electronic Government Technology															
IBM		3174-11L	BT994	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3174-11L	M6778	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3174-21L	KE887	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3174-21R	KE888	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3174-11L	N3609	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3174-11L	AM652	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3174-11L	AM653	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3174-21L	KE238	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3174-21L	KM418	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00

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IBM		3174-11L	AD179 KM469	Establish Controller/IBM 3174	\$ 22.80	\$ 19.83	\$ 0.79	\$ 1.39	\$ 1.39	\$ 0.99	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3420-8	188245	IBM 3420 Magnetic Tape Unit	\$ 426.51	\$ 370.88	\$ 14.84	\$ 25.96	\$ 25.96	\$ 18.54	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3420-8	88866	IBM 3420 Magnetic Tape Unit	\$ 426.51	\$ 370.88	\$ 14.84	\$ 25.96	\$ 25.96	\$ 18.54	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3420-8	1888275	IBM 3420 Magnetic Tape Unit	\$ 426.51	\$ 370.88	\$ 14.84	\$ 25.96	\$ 25.96	\$ 18.54	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3490-A02	54026	IBM 3490 Tape Drives	\$ 582.25	\$ 506.30	\$ 20.25	\$ 35.44	\$ 35.44	\$ 25.32	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3490-A02	54023	IBM 3490 Tape Drives	\$ 582.25	\$ 506.30	\$ 20.25	\$ 35.44	\$ 35.44	\$ 25.32	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3490-A02	1347046	IBM 3490 Tape Cntrlr	\$ 582.25	\$ 506.30	\$ 20.25	\$ 35.44	\$ 35.44	\$ 25.32	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3803-2	23161	IBM 3803 Tape Cntrlr	\$ 244.82	\$ 212.89	\$ 8.52	\$ 14.90	\$ 14.90	\$ 10.64	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		6262-022	80936	IBM 6262 Line Printer	\$ 330.41	\$ 287.31	\$ 11.49	\$ 20.11	\$ 20.11	\$ 14.37	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		6262-022	80954	IBM 6262 Line Printer	\$ 330.41	\$ 287.31	\$ 11.49	\$ 20.11	\$ 20.11	\$ 14.37	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3160-001	10012	IBM 3160 Laser Printer *	\$1,112.58	\$ 967.46	\$ 38.70	\$ 67.72	\$ 67.72	\$ 48.37	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM		3160-001	10202	IBM 3160 Laser Printer *	\$1,112.58	\$ 967.46	\$ 38.70	\$ 67.72	\$ 67.72	\$ 48.37	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		MT-F405-70X 7480	2457	HDS 7480 Parallel Chan Adapter Card for 7480 A22	\$ 12.63	\$ 10.98	\$ 0.44	\$ 0.77	\$ 0.77	\$ 0.55	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		MT-F405-70X 7480	8124	HDS 7480 Cart Changer	\$ 25.25	\$ 21.96	\$ 0.88	\$ 1.54	\$ 1.54	\$ 1.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		MT-F405-70X 7480	8125	HDS 7480 Cart Changer	\$ 25.25	\$ 21.96	\$ 0.88	\$ 1.54	\$ 1.54	\$ 1.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		MT-F405-70X 7480	8127	HDS 7480 Cart Changer	\$ 25.25	\$ 21.96	\$ 0.88	\$ 1.54	\$ 1.54	\$ 1.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		MT-F405-70X 7480	8129	HDS 7480 Cart Changer	\$ 25.25	\$ 21.96	\$ 0.88	\$ 1.54	\$ 1.54	\$ 1.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		MT-F405-70X 7480	2425	8 to 12 Cartridge ACC Upg. Kit HDS 7480 Upg Kit	\$ 25.25	\$ 21.96	\$ 0.88	\$ 1.54	\$ 1.54	\$ 1.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		MT-F405-70X 7480	2428	8 to 12 Cartridge ACC Upg. Kit HDS 7480 Upg Kit	\$ 25.25	\$ 21.96	\$ 0.88	\$ 1.54	\$ 1.54	\$ 1.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		MT-F405-70X 7480	2429	8 to 12 Cartridge ACC Upg. Kit HDS 7480 Upg Kit	\$ 25.25	\$ 21.96	\$ 0.88	\$ 1.54	\$ 1.54	\$ 1.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00

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HDS		MT-F405-70X 7480	2430	8 to 12 Cartridge ACC Upg. Kit HDS 7480 Upg Kit	\$ 25.25	\$ 21.96	\$ 0.88	\$ 1.54	\$ 1.54	\$ 1.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		7480	2248	HDS 7480 DC2	\$ 42.09	\$ 36.60	\$ 1.46	\$ 2.56	\$ 2.56	\$ 1.83	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		7480	50102	HDS 7480 A22	\$ 252.54	\$ 219.60	\$ 8.78	\$ 15.37	\$ 15.37	\$ 10.98	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		7480	54851	HDS 7480 B22	\$ 179.58	\$ 156.16	\$ 6.25	\$ 10.93	\$ 10.93	\$ 7.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		7480	54872	HDS 7480 B22	\$ 179.58	\$ 156.16	\$ 6.25	\$ 10.93	\$ 10.93	\$ 7.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		7480	54893	HDS 7480 B22	\$ 179.58	\$ 156.16	\$ 6.25	\$ 10.93	\$ 10.93	\$ 7.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
HDS		7480	54918	HDS 7480 B22	\$ 179.58	\$ 156.16	\$ 6.25	\$ 10.93	\$ 10.93	\$ 7.81	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
				* Note: IBM 3160 Laser Printer click charge of \$.0063 per image											
MANUFACTURER	APPROX. QTY (if not listed indiv.)	MODEL	SERIAL #	DESCRIPTION	24 Hour 7 day Full Support Mth Cost	8am-5pm M-F; Full Support Monthly Cost	5pm-1am M-F; Full Support Monthly Cost	1am-8am M-F; Full Support Monthly Cost	Sat & Sun Full Suport Monthly Cost	Holiday Full Suport Cost	8am-5pm M-F; Time & Mat'l Hrly Cost	5pm-1am M-F; Time & Mat'l Hrly Cost	1am-8am M-F; Time & Mat'l Hrly Cost	Sat & Sun Time & Mat'l Hrly Cost	Holiday Time & Mat'l Hrly Cost
County Schools															
IBM	1	94065-500		AS/400	\$ 420.90	\$ 366.00	\$ 14.64	\$ 25.62	\$ 25.62	\$ 18.30	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM	1	9348-001		Tape	\$ 122.06	\$ 106.14	\$ 4.25	\$ 7.43	\$ 7.43	\$ 5.31	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM	1	6262-T12		Printer (SN 56-A0400)	\$ 197.82	\$ 172.02	\$ 6.88	\$ 12.04	\$ 12.04	\$ 8.60	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM	1	6262-T12		Printer							\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM	2	4332-004		Printer	\$ 140.07	\$ 121.80	\$ 4.87	\$ 8.53	\$ 8.53	\$ 6.09	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
IBM	1	Magstar Mp 3570-C01		Tape Subsystem	\$ 162.75	\$ 141.52	\$ 5.66	\$ 9.91	\$ 9.91	\$ 7.08	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Juvenile Courts															
			3A114	2390-002 Printer	\$ 16.95	\$ 14.74	\$ 0.59	\$ 1.03	\$ 1.03	\$ 0.74	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			3A125	2390-002 Printer	\$ 16.95	\$ 14.74	\$ 0.59	\$ 1.03	\$ 1.03	\$ 0.74	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			3A165	2390-002 Printer	\$ 16.95	\$ 14.74	\$ 0.59	\$ 1.03	\$ 1.03	\$ 0.74	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			118F448	2390-003 Printer	\$ 16.95	\$ 14.74	\$ 0.59	\$ 1.03	\$ 1.03	\$ 0.74	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			118C776	2390-003 Printer	\$ 16.95	\$ 14.74	\$ 0.59	\$ 1.03	\$ 1.03	\$ 0.74	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			G4261	3116-003 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			L2757	3116-002 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			L4649	3116-002 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			L4692	3116-002 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00

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			L4695	3116-002 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			W1606	3116-002 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			W1608	3116-002 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			W1615	3116-002 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			W1636	3116-002 Printer	\$ 48.40	\$ 42.09	\$ 1.68	\$ 2.95	\$ 2.95	\$ 2.10	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			G1391	3487HC Color Display	\$ 8.89	\$ 7.73	\$ 0.31	\$ 0.54	\$ 0.54	\$ 0.39	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			G1400	3487HC Color Display	\$ 8.89	\$ 7.73	\$ 0.31	\$ 0.54	\$ 0.54	\$ 0.39	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			30785	4019 Laser Printer	\$ 24.27	\$ 21.10	\$ 0.84	\$ 1.48	\$ 1.48	\$ 1.06	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			5016610	4019E Laser Printer	\$ 24.27	\$ 21.10	\$ 0.84	\$ 1.48	\$ 1.48	\$ 1.06	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			112323	4317 Network Printer	\$ 43.61	\$ 37.92	\$ 1.52	\$ 2.65	\$ 2.65	\$ 1.90	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			119532	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			118439	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			119028	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			119843	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120319	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120422	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120427	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120429	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120431	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120601	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120627	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120729	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120743	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120763	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120766	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120774	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120775	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120778	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120779	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120803	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120841	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120932	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
			120933	4324 Network Printer	\$ 51.57	\$ 44.84	\$ 1.79	\$ 3.14	\$ 3.14	\$ 2.24	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00

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MANUFACTURE R	APPRO X. QTY (if not listed indiv.)	MODEL	SERIAL #	DESCRIPTION	24 Hour 7 day Full Support Mth Cost	8am-5pm M-F; Full Suport Monthly Cost	5pm-1am M-F; Full Suport Monthly Cost	1am-8am M-F; Full Suport Monthly Cost	Sat & Sun Full Suport Monthly Cost	Holiday Full Suport Cost	8am-5pm M-F; Time & Mat'l Hrly Cost	5pm-1am M-F; Time & Mat'l Hrly Cost	1am-8am M-F; Time & Mat'l Hrly Cost	Sat & Sun Time & Mat'l Hrly Cost	Holiday Time & Mat'l Hrly Cost
Recorders Office															
PANASONIC	20	KVS206-5L		DUPLEX SCANNER	\$840.00	\$730.00	\$30.00	\$51.00	\$51.00	\$36.50	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
PANASONIC	1	KVSS-855		DUPLEX SCANNER	\$ 52.00	\$45.00	\$2.00	\$3.00	\$3.00	\$2.25	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
PANASONIC	1	KVS60-55W		DUPLEX SCANNER	\$ 42.00	\$36.50	\$1.50	\$2.50	\$2.50	\$2.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
XEROX	1			XEROX 2135 Color Laserjet	\$ 88.55	\$77.00	\$3.00	\$5.40	\$5.40	\$3.85	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
PANASONIC	1	KV-SS905C	65825DB1024	Scanner	\$ 126.50	\$ 110.00	\$4.50	\$7.70	\$7.70	\$5.50	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
PANASONIC	1	KV-S2065W	61317CB1226	Scanner	\$ 42.00	\$ 36.50	\$1.50	\$2.50	\$2.50	\$2.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
PANASONIC	1	KV-S2055W	50994CC0136	Scanner	\$ 42.00	\$ 36.50	\$1.50	\$2.50	\$2.50	\$2.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
PANASONIC	1	KV-SS905C	6583ZDC1184	Scanner	\$ 126.50	\$ 110.00	\$ 4.50	\$ 7.70	\$7.70	\$ 5.50	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
Panasonic	1	KV-S2026C	6743ZDA1340	Scanner	\$ 13.80	\$ 12.00	\$ 1.00	\$1.00	\$1.00	\$1.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00

Terms: 2% 10 DAYS NET 30

Vendor Number: **W000002890 X**

Telephone Number: 602/470-1110

Fax Number: 602/470/1112

Contact Person: A Scott Barlow

E-mail Address: asbarlow@sigtechgrp.com

Company Web Site: www.sigtechgrp.com

Insurance Certificate Required

Performance Bond Required \$200,000.00

Contract Period: To cover the period ending ~~June September 30, 2005 2006~~ **December 31, 2007.**