



Maricopa County Strategic Plan 2005 - 2010

FOUR-YEAR PROGRESS UPDATE



Strategic Priorities

- ◆ Safe Communities
- ◆ Public Health
- ◆ Regional Leadership
- ◆ Sustainable Development
- ◆ Fiscal Strength
- ◆ Quality Workforce
- ◆ Citizen Satisfaction



Safe Communities

Ensure safe communities and a streamlined, integrated justice system

◆ **Goals:**

- ◆ Reduce crime rates
- ◆ Meet growing law enforcement and detention requirements
- ◆ Integrate national best practices into disaster and emergency management
- ◆ Equip County to respond to a bioterrorist or other massive emergency



Violent Crime Rates

(crime per 100,000 population)

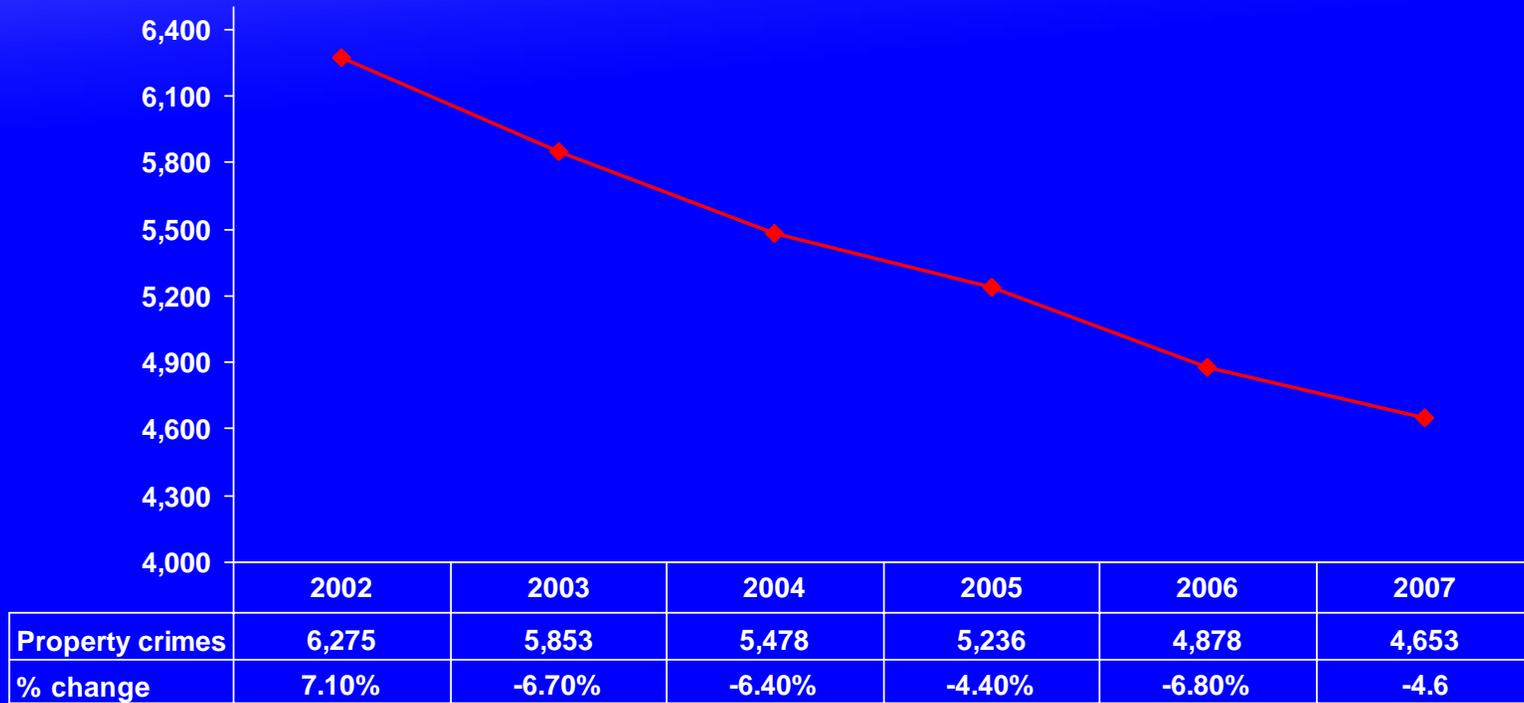


Source: FBI *Crime in the United States, 2008*



Property Crime Rates

(crime per 100,000 population)



Source: FBI Crime in the United States, 2008



Case Resolution Standards

Percent of cases by type processed within standard

Case Type	Target*	FY2004	FY2005	FY2006	FY2007	FY2008
Criminal	99%	83.3%	83.4%	84.3%	88.9%	81.2%
Civil	95%	93.9%	93.5%	95.0%	95.4%	95.6%
Family	99%	85.2%	88.1%	93.2%	95.0%	95.0%
Juvenile Dependency	95%	88.1%	78.2%	61.4%	na	na
Juvenile Delinquency	95%	85.2%	80.9%	77.7%	na	na

na=not available, Source: Superior Court

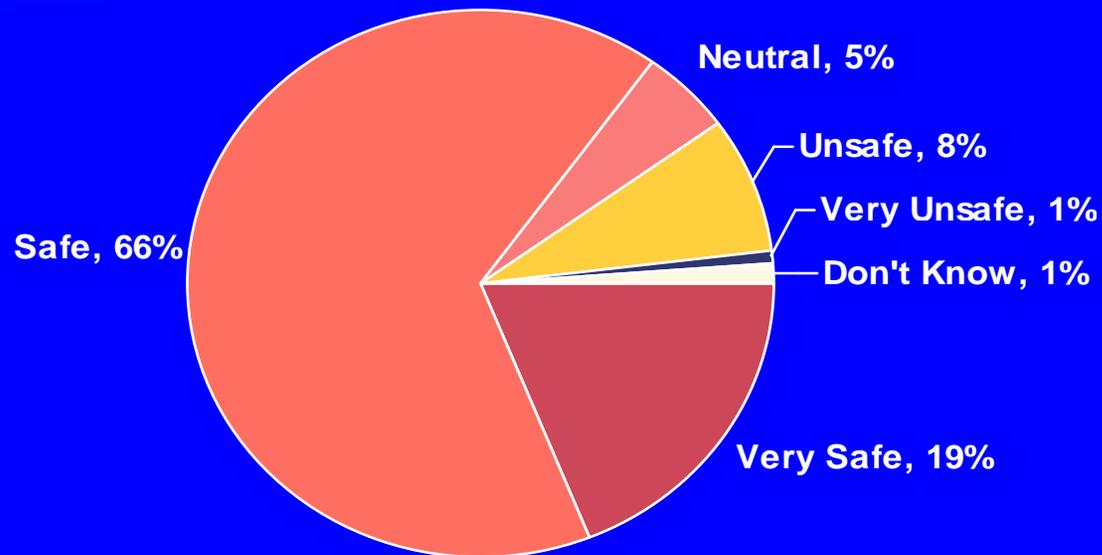
*Criminal: 99% of criminal cases resolved within 180 days; Civil: 95% of civil cases resolved within 18 months; Family: 99% of cases (pre-decree) resolved within 12 months; Juvenile Dependency: 95% of cases (pre-finding) resolved within 90 days; Juvenile Delinquency: 95% of cases resolved within 90 days.





Maricopa County Citizen Rating: Feelings of Safety, 2009

Overall, how safe or unsafe do you feel living in Maricopa County?
(Do you feel very safe, safe, unsafe, or very unsafe?)



Source: Maricopa County General Citizen Survey





Public Health

Promote and protect the public health of the community

◆ **Goals:**

- ◆ Improve public health
- ◆ Partner with health care providers to address public health issues
- ◆ Educate the public about healthy lifestyles



Leading Causes of Death

(non-injury, rate per 100,000 residents)

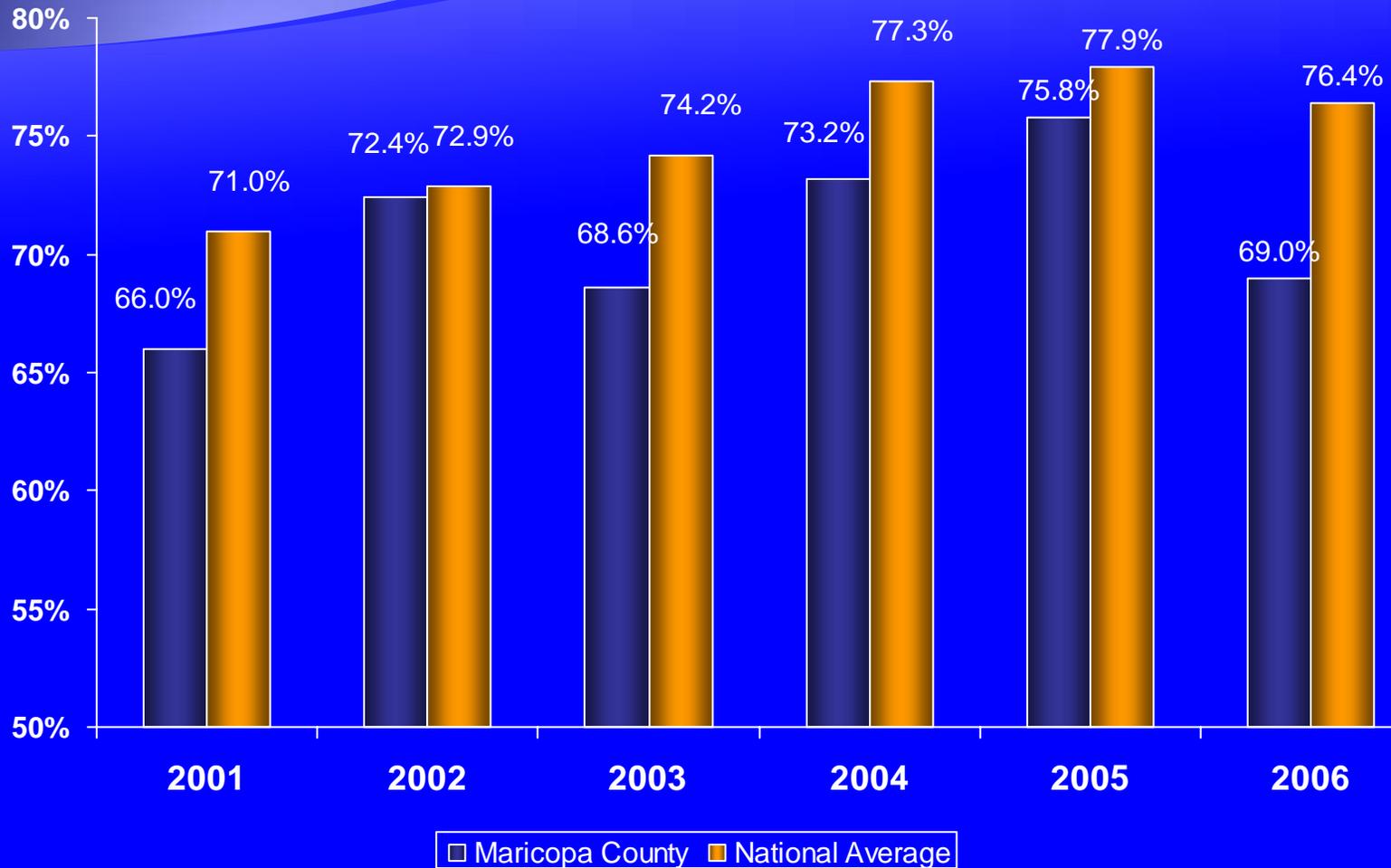
	HP 2010 Target	2003	2004	2005	2006	2007
Cancer	159.9	152.2	160.8	155.8	153.0	145.1
Heart Disease	166.0	166.8	157.3	158.6	143.7	123.0
Stroke	48.0	43.2	43.0	39.1	36.1	30.2
Diabetes-Related	45.0	48.4	44.5	47.7	45.4	39.7
Respiratory Disease	60.0	122.2	115.2	127.7	126.2	112.9

Source: Arizona Department of Health Services



Immunization Rate

(for children at 24 months old)



Source: National Immunization Survey





Regional Leadership

Provide regional leadership in critical public policy areas

◆ Goals:

- ◆ Complete transportation projects on-time and within budget
- ◆ Increase the capacity and ease of voting
- ◆ Complete the regional human-services campus
- ◆ Build partnerships and relationships with all area governments
- ◆ Promote, expand, and improve County-sponsored programs and activities for young people



Sustainable Development

Carefully plan and manage land use in Maricopa County to promote sustainable development and to preserve and strengthen our environment

◆ Goals:

- ◆ Manage development in unincorporated areas
- ◆ Improve outdoor recreation opportunities and the quality of the environment
- ◆ Preserve military installations
- ◆ Reduce energy and water consumption



Fiscal Strength

Continue to exercise sound financial management and build the County's fiscal strength while minimizing the property tax burden

◆ **Goals:**

- ◆ Reduce the overall property tax rate
- ◆ Reduce mandated fixed contributions to the State
- ◆ Plan for the County's long-range capital infrastructure needs
- ◆ Generate additional revenues through new contracted ventures



Quality Workforce

Maintain a quality workforce and equip County employees with the tools, skills, workspace and resources they need to do their jobs safely and well

◆ **Goals:**

- ◆ Implement a competitive total compensation package
- ◆ Promote diversity
- ◆ Improve employee suggestion and incentive programs



Citizen Satisfaction

Continue to improve the County's public image by increasing citizen satisfaction with the quality and cost-effectiveness of services provided

◆ **Goals:**

- ◆ Fully implement Managing for Results
- ◆ Develop a County-wide IT Strategic Plan
- ◆ Improve access to County services
- ◆ Improve performance of County programs
- ◆ Establish a comprehensive public outreach and communication plan



Questions / Comments ?