

Your Specialty Pharmacy Care Team is Here to Help

We know how difficult it is to manage a complex health condition. At Walgreens specialty pharmacy, helping you get the best results from your prescribed therapy is our top priority. Whether you self-administer your medication, have a nurse come to your home to do it or go to your doctor's office for your therapy, we support you with services that go beyond those of a traditional retail pharmacy.

WE TAKE YOUR CARE PERSONALLY

Your care begins with a personal phone consultation to assess your individual needs. Our experienced pharmacists, nurses and care coordinators understand the complexities of your condition and the latest medications needed to treat it. They'll communicate with you regularly—and confidentially—to provide you with valuable information to help you stay on track with your therapy, including:

- Encouraging you to take your medications exactly as prescribed
- Helping you to manage any medication side effects
- Monitoring your symptoms and evaluating your response to your medication
- Working closely with your doctor to monitor your progress
- Empowering you to better understand your condition
- Assisting you when you need a new prescription or when it's time to refill your prescription(s)
- Working with your insurer, when necessary, to coordinate and verify your pharmacy benefits
- Supporting you with 24/7 access to a pharmacist

WHY YOUR MEDICATIONS ARE CALLED SPECIALTY MEDICATIONS

Specialty medications are used to treat chronic (long-term), life-threatening or rare conditions. They may:

- Be given by infusion (intravenously [IV]), injection or taken orally
- Cost more than traditional medications
- Have special storage and handling requirements
- Need to be taken on a very strict schedule
- Have support programs and services available to maximize outcomes
- Work to slow down or reduce the damage caused by the condition

STAY INFORMED AND IN CONTROL

Visit us at WalgreensHealth.com for comprehensive information about a variety of conditions, plus additional resources to help you better manage your health.

For more information, call 888-782-8443 or email specialty.pharmacy@walgreens.com.